

The Inquiry into Hyponatraemia-related Deaths

Chairman: Mr John O'Hara QC

Ms Catherine Rodgers
Departmental Solicitors Office
2nd Floor
Centre House
Chichester Street
BELFAST
BT1 4JE

Your Ref: LIT 477/08/B5/CR

Our Ref: AD-0642-13

Date: 17th September 2013

Dear Ms Rodgers,

Re Complaints regarding Clinical Incidents and Serious Adverse Incidents

I would be grateful if you would request your client to provide information regarding the system for dealing with clinical complaints for the years 1995 to the present day. Such information should include a description of the system and identification of any changes over the years. Please include any data which exists regarding the number of complaints received together with a description of their source.

In addition I would be grateful for the following information:

1. Serious Adverse Incident (SAI) data from 2007 to the present day for each Trust broken down to reflect the proportion of clinical SAIs.
2. Policies on SAIs and clinical incidents including near misses
3. Information on the environment in hospitals/Trusts around reporting of colleagues
4. To whom do Trusts report clinical SAIs and what then happens?

I would be grateful for your response on or before 24th September 2013.

Yours sincerely,



Anne Dillon
Solicitor to the Inquiry

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