

## The Inquiry into Hyponatraemia-related Deaths

Chairman: Mr John O'Hara QC

Ms Wendy Beggs  
Directorate of Legal Services  
2 Franklin Street  
BELFAST  
BT2 8DQ

Your Ref: NSCB04/1  
NSCW50/1  
NSCS071/1

Our Ref: BC-0043-11

Date: 28<sup>th</sup> July 2011

Dear Ms Beggs,

**Re Your Client(s): Belfast Health & Social Care Trust**

Could you please provide a copy of the complaints procedure of the former Royal Group of Hospitals Trust from 2004.

Yours Sincerely

*pp*   
Bernie Conlon

**Secretary:** Bernie Conlon

Arthur House, 41 Arthur Street, Belfast, BT1 4GB

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