

ACHIEVING SUCCESS

The success of Clinical and Social Care Governance will depend on developing a culture within our Trust that is open and reflective about the standards of care.

Our Trust must ensure that the entire system of service provision is well organised and of the highest quality despite the considerable resource restraints.

The tradition within our Trust of actively working with community groups, the general public, primary health and social care teams and service users must continue and develop.

Our Trust will be required to ensure that appropriate standards are agreed, maintained and monitored for all areas of service provision.

STRUCTURE

A Clinical and Social Care Governance Committee has been established which draws together many of the existing groups and committees.

FIVE QUALITY GROUPS

Each led by a Director, these key groupings will feed into this Committee and report to the Trust Board. Responsibilities for co-ordinating activities and ensuring appropriate reporting are as follows:

Clinical Effectiveness: Mr Gabriel Carey

Clinical Safety and Risk Management: Mr Eugene Fee

Quality Workforce: Mr Gerry McLaughlin

Quality Client Experience: Ms Bridget O'Rawe

Social Care Excellence: Mr David Bolton

FURTHER INFORMATION:

More information on Clinical and Social Care Governance can be obtained from:

Dr Jim Kelly
Medical Director/CSCG Lead
Erne Hospital
Enniskillen

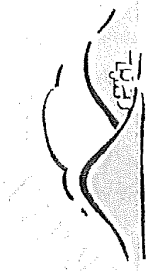
Tel No. [REDACTED] or

Ms. Bridget O'Rawe
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Sperrin Lakeland Health & Social
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SPERRIN LAKE LAND HEALTH AND SOCIAL CARE TRUST



HEALTH AND SOCIAL CARE TRUST

A STRATEGY FOR ENSURING QUALITY

Clinical and Social Care Governance

A GUIDE FOR STAFF

CLINICAL AND SOCIAL CARE GOVERNANCE

WHAT IS IT?

Clinical and Social Care Governance is a framework designed to ensure that organisations and individuals deliver high quality health and social care.

WHAT DOES IT MEAN FOR OUR TRUST?

Clinical and Social Care Governance within our Trust will build on good and effective systems already in place. Whilst our Chief Executive, Mr Hugh Mills, will ultimately be accountable, all members of staff have a responsibility for quality at a local level set against nationally agreed standards.

WHY IS IT IMPORTANT FOR ALL STAFF?

Clinical and Social Care Governance depends on teamwork and good communication among all our staff. This will create confidence among patients and clients that they are receiving high quality health and social care.

QUALITY IMPROVEMENT IS KEY

- Clear standards of service are set
- Clinical audits are performed
- Evidence-based practices are carried out
- Records are collected to monitor care
- Risk management plans are implemented

IT CAN HELP IMPROVE PERFORMANCE

- Incident reports help identify adverse events
- Complaints procedures can help patients, families and caregivers
- Staff are able to learn from reports
- Clear performance standards help staff know what is expected

IT MAY INVOLVE NEW WAYS OF THINKING

- It promotes a learning atmosphere
- Multi-disciplinary teams work together
- Open participation is valued
- Involve patients and clients

YOU PLAY A KEY ROLE BY:

- Being open to new ideas
- Supporting standards
- Participating in internal and external audit programmes
- Voicing your concerns
- Making suggestions for improvements
- Continuing your professional development

IT WILL BE DEVELOPED THROUGH IMPROVED:

- Accountability
- Quality
- Assessment and Reduction of Clinical Risk
- Identification and Remedy of Poor Performance

CLINICAL AND SOCIAL CARE GOVERNANCE HELPS ENSURE QUALITY CARE