

Our Ref: INQ T50/9/15

3 February 2003

Strictly Private and Confidential

Mrs Theresa Brown
Risk Management Co-ordinator
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Dear Madam

RE: Rachel Ferguson

I refer to your telephone conversation with Donna Scott and enclose copy paginated records for your attention.

Yours faithfully

[REDACTED]
Senior Legal Assistant
Direct Line [REDACTED]
E mail [REDACTED]

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