

FILE NOTE – 19/1/05

2004/3139 - DR JENKINS & 5 OTHERS

dated 14/1/05

Spoke to Jackie Smith re: letter from complainant's Solicitor.

Informed Jackie that I had requested further, specific complaint information from the complainants. This had not been provided and had therefore been urged. Subsequent to this the solicitor's letter was received asking that we provide copies of everything in our complaint file together with details of the GMC's complaints processes.

Jackie advised that we write back to the solicitor explaining that all we have on file is what the complainant originally sent us. No further action has been taken because we were awaiting further detail from the complainant.

Jackie also said we should ask the solicitor to clarify exactly what type of information they wanted re: our complaint processes before sending anything to them.

Reply letter sent to solicitor 19.1.05.

Ceri Floyd
Investigation Officer