

**From:** McGurk Marese  
**Sent:** 02 March 2004 11:00  
**To:** Mills Hugh; Fee Eugene; Kelly Jim; 'Scott Donna'  
**Cc:** MacSherry Eavan; McPeake Phil; Kettyle Jenny  
**Subject:** LC - Deceased

**Importance:** High  
**Sensitivity:** Confidential



0652.DOC

Please find attached letter for your comments.

Thanks  
Bridget

DRAFT

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[www.sperrin-lakeland.org](http://www.sperrin-lakeland.org)

Minicom Service is available within the Trust on request

Date: 02<sup>nd</sup> March 2004

Dear Mr and Mrs Crawford

I am writing on behalf of the Trust to indicate our regret and apologies for the failings in our service at the time of your little daughters, death in April 2000. These failings, not originally fully identified, became evident to us in the Spring of last year, following other reported deaths in Northern Ireland, after which we sought, through your legal representation, to reach settlement on the legal proceedings.

We cannot presume to lessen the grief of your loss. However please be assured that commitment to the procedures linked to Lucy's death were reviewed and changed in 2001, and we fully intend to reflect further on the findings of the Coroner to ensure that we, and others, learn the lessons of Lucy's tragic death.

It remains a matter of regret to the Trust that the opportunity to discuss these matters more openly with you were complicated by legal processes. I trust even at this the sentiments expressed may offer some solace.

Yours sincerely

**Bridget O'Rawe (Ms)**  
**Director of Corporate Affairs**

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