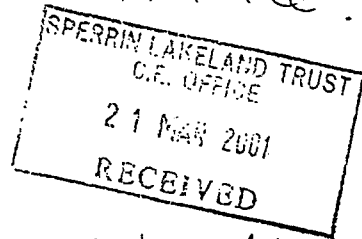


Below to respond
on behalf of CE



Rec'd 21/3.

Forward copy to Mr Lee.
Eng. I will follow up with Staley re last weeks
meeting - I understood family don't want meeting.
Will speak to you then.
Bridget

E-Mail: [REDACTED]

16 March 2001

Mr H Mills, Chief Executive
Sperrin Lakeland H & SC Trust
Strathdene House
Tyrone and Fermanagh Hospital
OMAGH Co Tyrone BT9 0NS

Dear Mr Mills

I refer to my letter of 22 September 2000 in which I recorded a complaint:

"My complaint relates to the inadequate and poor quality care provided to my daughter Lucy following her admission to Erne Hospital on Wednesday 12 April 2000.....".

The foregoing assertion has not been answered in specific terms.

I would be grateful to receive your response to this complaint by 31 March 2001.

Yours sincerely

N. Crawford
Neville Crawford

* Bereavement C. *

→ Why? -
→ Prevention.

* Allow her to say who
should be involved *.

Pass. focus.

* IV. Line - Junior Doctor. Malik
10 times unsuccessful
B.O.D called - 10.20

cc

552481

822