Appendix 13

## Notes of a telephone conversation with Ms Marion Doherty, Health Visitor, on 21 April 2000

Mr Fee spoke with Marion Doherty, Health Visitor, who has been involved with the Crawford family over a period of years.

She advised Mr Fee that she had rang the family on Friday 14 April 2000 and later called to speak with the family. The child had been seen on Tuesday 11 April 2000 by Dr Graham, GP. Mr Crawford took Wednesday 12 April 2000 off work as the child was unwell. Mother had rang Westdoc and Lucy was seen by Dr Kirby, GP. Father was stating that Erne Hospital had let them down. This statement was not supported by Mrs Crawford. It appeared to be in reference to the difficulty in establishing a drip.

Ms Doherty advised that she had attended Lucy's funeral on Sunday, had called again with the family on Wednesday 19 April 2000 and spoken to Lucy's mother who advised Ms Doherty she had the results of the postmortem.

Following discussion Ms Doherty agreed to visit the family again on 21 April 2000 and advise them that we would be happy to arrange for a discussion with them in relation to Lucy's case whenever they considered it suitable.

EF/Complaints2000

Same.