

Frid 20/2/04

Please call 9.30am from Mrs M.C.

- "Saddened about Nurse Swift telling such lies under oath
- "I want you to know about this. We never got answers from The Inquest.
- "We now know why your husband done nothing for us until he retired because you are head of nursing He misled us to think that Belfast should have done an inquest
- "What ~~will be~~^{is} done is now over. We now have answers and we know that the word let Lucy die
- "I want you to tell Nurse McManus and Nurse McNiell that we really appreciate both their heroic attempts to save Lucy and their compassion at the Inquest. As for the rest of them they did nothing for us.
- "We were stuck round in circles and got no answers, we now know why
- "I am too tired now to want to go to papers but I want Nurse Swift to know that I was there And I will always know the lies she told under OATH.
- "I am saddened no one listened to us when we wanted them.

043-135-293

- I apologised for the perceived lack of responsiveness by the Trust and that the family still feel that they are not being listened to.
- I assured Mrs Crawford that I would ensure that senior colleagues would have this aspect of care of families reiterated and that not only would women and childrens area improve in this aspect but that the message would also go wider.
- I again apologised for the distress the family have had in their efforts to gain information.

R. Miller.