Tenne Fee / De Kelly

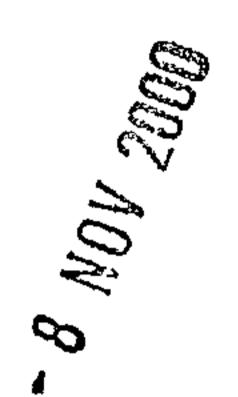
Not shared with bridget no get - Etcn. today. Will bring to her attention

Christine



1 November 2000

Ms B O'Rawe Complaints Manager Sperrin Lakeland Health and Social Care Trust Strathdene House Tyrone and Fermanagh Hospital BT79 0NS



Dear Ms O'Rawe

Thank you for your letter of 11 October 2000. My wife and I have carefully read the contents.

We are a little surprised that the Trust is now indicating that a review has been completed. At no stage were we contacted for our input into any review. We are also surprised at the suggestion that this review was initiated by the Trust and certainly we had never been notified that any review was being undertaken.

We note the suggestion of a meeting. Given that the review has already been completed we would ask that the Trust provide us with a copy of the review and findings for our consideration in advance of any meeting.

Yours sincerely

Neville Crawford

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