

Complaint file

17 OCT 2000

**NOTE: The Trust's telephone number has changed**  
**The New Number is: [REDACTED]**

*Minicom Service is available within the Trust on request*

**Our Ref:** COM 3

**Your Ref:**

**Date:** 11 October 2000

**PRIVATE & CONFIDENTIAL**

Mr Stanley Millar  
Chief Officer  
"Hilltop"  
Tyrone and Fermanagh Hospital  
Omagh

Dear Mr Millar

I am writing further to Mr Neville Crawford's correspondence of 22 September 2000.

Given the very sad circumstances of Mr & Mrs Crawford's loss, and after discussion with Eugene Fee, our Director of Acute Services, and clinicians involved in Lucy's care, I would wish to offer Mr & Mrs Crawford the opportunity to meet with us. The purpose of this meeting would be to share with Lucy's parents our findings of the review we have carried out. This review was initiated by us in the event of Lucy's sudden passing and we had hoped and planned to share our findings with Mr & Mrs Crawford.

I should be grateful if you would discuss this proposed approach with Mr Crawford. If he and his wife feel this would be helpful perhaps you would contact Bridget O'Rawe or Mrs Christine Millar and appropriate arrangements can be set in place. I should add it would be our intention to involve Mr Fee, Dr Jarleth O'Donoghue, Dr Trevor Anderson and if necessary Sister Etian Traynor in the meeting.

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Mr Stanley Millar

11 October 2000

As the family's advocate, we would be very happy that you would participate fully in these discussions. Please feel free to contact Bridget, Eugene or myself, if you wish to clarify anything. I hope the proposed approach will be welcomed by Mr Crawford and trust we will hear from you in due course.

Yours sincerely

  
**Hugh Mills**  
Chief Executive

Copy to: Mr Eugene Fee

*Or Kelly.*

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LC-SLT

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