



3542/3

22 September 2000

Ms B O'Rawe  
Director of Corporate Affairs  
Sperrin Lakeland H&SC Trust  
Strathdene House  
Tyrone and Fermanagh Hospital  
OMAGH Co Tyrone BT79 0NS

Dear Ms O'Rawe

**Lucy Crawford Deceased**

I would wish to formally invoke the Formal Complaints Procedure.

My complaint relates to the inadequate and poor quality care provided to my daughter Lucy following her admission to Erne Hospital on Wednesday 12 April 2000 and prior to her transfer to Royal Belfast Hospital for Sick Children on 13 April 2000.

I wish to have every aspect of her care investigated.

Yours sincerely

NEVILLE CRAWFORD (Father)

Enc: Consent Form

