

Note: The Trust's telephone number has been changed to [REDACTED]  
Minicom service is available within the Trust on request.

OUR REF: COM 3

2 October 2000

**PRIVATE AND CONFIDENTIAL**

Mr Neville Crawford  
[REDACTED]

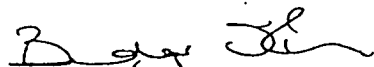
Dear Mr Crawford

Thank you for your letter of 22 September 2000, received 29 September 2000.

I have shared your correspondence with Mr Eugene Fee, the Trust's director of acute hospital services, and a full investigation will take place. I note your authorisation for Mr Stanley Millar, Chief Officer, of the Western Health and Social Services Council, to act on your behalf and we will correspond with him directly in due course.

May I take this opportunity to offer you and your wife my condolences on the loss of your daughter Lucy.

Yours sincerely



**Bridget O'Rawe (Ms)**  
**Director of Corporate Affairs**

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LC- SLT