LC Case File ~ Contents

Complaints Section

DATE	RECEIVED FROM	RECEIVED TO	
29/02/2000	Mr Stanley Millar	SLT – re	TYPE
	Staniej William		Details of initial complain
5/5/2000	Dr A Malik	complaint	
	Diffivialik	Mrs E Millar	Letter from Dr Malik
1/11/2000	Mr N Crawford	D'1 + O'D	Detailing Lucy's admissio
	IVII IV Clawlold	Bridget O'Rawe	Letter from Mr Crawford
			thanking Bridget for her
		į	letter of 1/11/2000
			indicating that a review had
			been completed. He said h
10/11/2000	Deide d Oin		was never notified.
10/11/2000	Bridget O'Rawe	Mr Stanley Millar	
			relation to the letter
			received from Mr
22/11/2000	D:1 OIR		Crawford.
22/11/2000	Bridget O'Rawe	Mr N Crawford	Letter to Mr Crawford
			thanking him for his letter
		• .	1/11/2000. Explaination in
			relation to the clinical
			review and the offer of a
10/01/2001			meeting.
10/01/2001	Michael	Mr N Crawford	Letter and report in relation
	MacCrossan (for Mr		to Lucy's care at the Erne
	Mills C.E.)		Hospital. CC to Mr Millar,
			WHSSC/Mr Fee and Dr
			Kelly.
30/03/2001	Mr Mills	Mr N Crawford	Letter in regard to Mr
			Crawford's letter of
			16/03/01. To clarify the
		·	reason review was initiated
			with concern with the speed
			of Lucy's deterioration.
	,		Also the engagement of an
			independent consultant
			from another Trust.
/3/2003	Dr W Holmes	T Y:	Letter in relation to Lucy's
		- 1	care.
4/03/2003	Mr Mills		Letter in relation to
			Letter III relation to

			meeting.
1/04/2003	Bridget O'Rawe	Donna Scott, CSA	E-mail in relation to Dr Holmes letter.
28/04/03	Mr Mills	Mr & Mrs Crawford	Letter inviting to meet with the Crawfords.
30/03/2004	Mr Mills	Mr & Mrs Crawford	Letter re follow-up of letter dated 28/04/03.

General Correspondence

	zorrespondence		
510-70000	Bridget O'Rawe		Review of the L C case
5/07/2000	Mr Fee	Dr Anderson	Report of the LC Case,
*			memo to Dr Anderson and
			appendicies
20/02/2004	Mr Fee		Briefing
04/03/2004	Chief Executives of	Dr Campbell	Preventation &
	Trusts		Management of
0.1/0.1/0.00			Hyponatraemia
01/04/2004	Mr Mills	Dr Campbell	Letter re meeting on
3.5			27/02/2004.
March 2004	Bridget O'Rawe		Briefing notes
21/04/2004	Mr Mills	Sr D Leonard	Letter thanking for
			opportunity to meet staff re
			LC case. CC to Mrs Millar,
			Mr Fee, Dr Mackin, Mr
			Cassidy, Mrs Saunderson,
01/01/0001/00	•.		Dr Kelly.
21/04/2004/22	Mr Mills	Bridget O'Rawe,	e-mails re DR letter to
04/2004		Janet Hall	Editor
,		Letters to the	
	,	Editor	
27/05/2004	Mr Mills		Confidential Briefing Note
27/05/2004	Mr Mullan	Mr & Mrs	Letter re Trust plans to
		Crawford	handling of LC case.

Litigation

Litigation	<u> </u>		
17/04/2000	NI Pathology Dep	t,	PM report
	Royal Hospital		Tivilopoit
27/04/2001	Murnaghan & Fe Solicitors	e SLT	Letter outlining Family intentions to issue proceedings against the
18/05/2001	Kevin Doherty Litigation Manager	, CSA	Trust Copy of complaint file detailing letters and correspondence connected to the case.
5/6/2001	Esther Millar	Mr fee	e-mail in relation to PM report.
15/06/2001	High Court	Murnaghan & Fee Solicitors	
12/10/2001	Patrick Good, Barrister	Mr A Maginness, CSA	Letter outlining medical negligence
7/11/2001			Legal claims database – papers for discussion at scrutiny committee meeting
4/7/2002	Litigation		Papers for discussion at scrutiny committee meeting
26/11/2002	Donna Scott, CSA	Kevin Doherty, Litigation	Letter in relation to claim against Trust. Correspondence about the
18/03/2003	Donna Scott, CSA	Bridget O'Rawe	Fax including a letter From Dr Holmes to Dr Kelly
28/03/2003	Family GP, Dr Cunningham	Mr Mills	Letter outlining the family's distress after Lucy's death.
29/04/2003	Bridget O'Rawe	Dr Kelly	e-mail advising that Donna Scott rang indicating that Mr Lecky is going ahead with inquest.
8/09/03	Kevin Doherty	Bridget O'Rawe	Email from Kevin Doherty, also including correspondence from the Coroner.
16/02/2004	Esther Millar		Lucy's hospital notes for Erne and Royal
2/03/2004	A Maginness, CSA	Mr Mills	Letter enclosing letter from Mr Lecky, Coroner

12/03/04	Bridget O'Rawe	D 166	
	Dridget O Kawe	Dr M Quinn	Re: Lucy Crawford-
			advising that
			correspondence was rec'd
			form Plaintiffs solicitors
			seeking access to the
06/03/04	TT 1 2 com		original report
00/03/04	Hugh Mills	Mr & Mrs	Apologising on behalf or
		Crawford	the trust for the failings in
30/06/04			the service
30/06/04	Hugh Mills	Murnaghan &	Re: Lucy Crawford - enc a
		Fee Solicitors	copy of report provided by
20/06/04			Dr Murray Quinn
30/06/04	Murnaghan & Fee	Bridget O'Rawe	Re: Lucy Crawford – when
	Solicitors	*	is the Trust going to be in a
			nosition to
11/05/04			response
11/05/04	Bridget O'Rawe	Aruthur Cox	To advise that the Crawford
.2			family have investigated
4.7			proceedings relating to the
17 10/00/04			impact of Lucy's death
17-19/02/04	Eugene Fee		Issues for consideration
		100000	arising out of Mr Fee's
			1 - 1
			1:
			inquest at the coroner's
10/04/0:	·		court
20/04/04	Bridget O'Rawe		Notes of meeting held on
0.10			20 th April 2004
0/04/04			n .
			Review meeting: Lucy Crawford Case – 20 th April
			2004 April
6/06/04	Amanda Wylie	Bridget O'Rawe	
,	· .	0 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	Re: Lucy Crawford - Inquest
<u>Media</u>			mquost

19/02/04

Janet Hall

Lakeland Trust – re:
Crawford family

Inquest – Lucy Crawford:
Trust provides information on changes to practice

25/03/04	Janet Hall		Statement regarding th
07/04/04	Janet Hall		death of Lucy Crawford Response to impartia
19/05/04		·	News report in Irish News
28/05/04	Janet Hall		re Lucy Crawford
01/06/04	Janet Hall	Altnagelvin Hospitals Health and Social Services Trust	Draft Presentation Media Statement – analysis of aspects of the Trust's handling of the Lucy Crawford Statement for Insight Programme 15/06/04
· <u>/ / / / / / / / / / / / / / / / / / /</u>			Press release on LC Case
			Draft for Press release

Root Cause Analysis

21/06/04	use Analysis		
21/00/04		Amanda Wylie	Root cause analysis
			exercise - Lucy Crawford
20/05/04			Case
20/03/04	Harry Mullan	Margaret Kelly	Proposed root cause
		and Ms Maggie	analysis exercise LC case
		Reilly	Jan Marche Ec case
May 2004	Harry Mullan	CSCG Committee	Briefing note (In camera
			session) May CSCG
			Committee meeting
			Committee meeting
			Terms of reference Root
			cause analysis exercise