

~ CORPORATE POLICY ON CLINICAL FAILURE ~ (ADVERSE INCIDENTS)

We recognise our absolute priority and focus at all times must be the individual dignity & appropriate care of all our patients & service recipients.

We at all times endeavour to ensure that clinical procedures are conducted safely and effectively in accordance with recognised professional standards.

We are confident that our workforce at all times apply themselves diligently & professionally to the needs of our patients and clients. When clinical interventions fail, we take seriously our obligation to accurately identify causes, determine appropriate corrective action and implement learning outcomes.

Sperrin Lakeland Trust recognises the complex professional and legal implications that can emanate from clinical failures. These procedures are crucial to support public confidence in HPSS services. We acknowledge the depth of trauma and sense of tragedy associated with some of these statutory processes. Whilst we at all times strive to support such processes in a sensitive but transparent environment, we rigorously comply with necessary communication and confidentiality protocols designed to support patients and their families and also the integrity of associated clinicians.

We welcome the participation of professional bodies and the support of individual independent clinicians in investigating clinical failures.