

## Bill, Jonathan

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**From:** Bill, Jonathan  
**Sent:** 27 May 2004 17:20  
**To:** McCarthy, Miriam  
**Subject:** Impartial Observer Interview

Miriam

Spoke to CMO about numbers of serious untoward incident deaths reported to her....she reckons about 3/4 annually!

She offered a defensive strategy that essentially said that individual cases were unlikely to provide clues as to trends and so on. It was therefore important that we linked up with NPSA for a wider perspective and possible benchmarking.

I'll come up with some wording for tomorrow.

I spoke also to Anne O'Brien who is heading up the HPSS Clinical & Social Governance Support Team. Hugh Mills has been in contact with her about what the Trust might wish to do as regards learning lessons from the management processes involved in the Lucy Crawford case. The conversation was unresolved, but Anne will speak to him again tomorrow. If anything interesting comes out of that, I will incorporate in revised briefing.

Jonathan