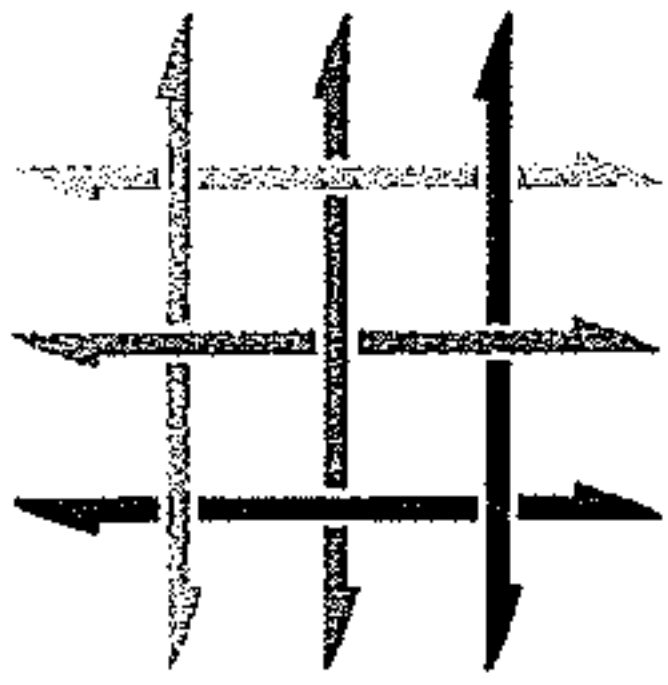


NB: TO BE ADMINISTERED  
TO PARTICIPANTS OF RCA  
PRE + POST TRAINING



Northern Ireland Clinical and Social Care Governance Support Team

## QUESTIONNAIRE

### ATTITUDES & BELIEFS

#### Background

The following is a series of statements and questions designed to establish your attitudes to and beliefs about the organisation you work in. This is an information gathering exercise and the responses given will be treated in confidence. There is no requirement to personally identify yourself although details regarding your professional group or position within the organisation would be useful.

#### Section 1

Please indicate by placing a cross in the appropriate box your position or profession within the organisation. If it is appropriate and you wish to you can indicate both your position and profession. For example Nursing (x) Staff Nurse (x)

#### **Profession**

Nursing ☐ Midwife ☐ Doctor ☐

Social Worker ☐ Administration ☐ Management ☐

Human Resources ☐ Portering ☐ Support Worker ☐

Occupational Therapist ☐ Physiotherapist ☐

Ambulance Driver ☐ Paramedic ☐

Other – please state \_\_\_\_\_

Please rate your belief in the following statements using the scale below in each of the following sections.

0	2	4	6	8
No Belief (0%)	Little (25%)	Some (50%)	Strong (75%)	Complete (100%)

## Section 2

### Communication

- 1 There is opportunity for formal and informal discussion in my organisation ☐
- 2 There is a newsletter (or similar) which updates the whole organisation about current initiatives ☐
- 3 When an adverse incident occurs I am clear who to communicate with ☐
- 4 Communicating information regarding adverse incidents does not concern me ☐
- 5 The organisation is very supportive and makes it easy to learn from the errors of others ☐
- 6 Disagreements are resolved quickly & appropriately ☐
- 7 I am able to express myself honestly at work ☐
- 8 Information about adverse incidents are filtered back into the organisation to make patient care better ☐

### Additional Comments

0	2	4	6	8
No Belief (0%)	Little (25%)	Some (50%)	Strong (75%)	Complete (100%)

### Section 3

#### Co-operation

- 1 I value the concept of multidisciplinary working ☐
- 2 I understand the role of other members of the multidisciplinary team ☐
- 3 I think the other members of the multidisciplinary team understand my role ☐
- 4 The multidisciplinary team cooperates well together ☐
- 5 The leader of the team has a good understanding of the different roles ☐
- 6 Staffing levels are good ☐
- 7 Service Users benefit more from multidisciplinary working ☐

#### Additional Comments

0	2	4	6	8
No Belief (0%)	Little (25%)	Some (50%)	Strong (75%)	Complete (100%)

#### Section 4

##### Value and Morale

- 1 I am proud of this organisation ☐
- 2 The organisation offers a good service ☐
- 3 The organisation responds well to specific incidents ☐
- 4 At every opportunity the organisation spreads good news and success ☐
- 5 I am supported in the workplace ☐
- 6 I have friends in the workplace ☐
- 7 I trust the people I work with ☐
- 8 I get a lot of cooperation from my supervisors and colleagues ☐
- 9 I enjoy coming to work ☐
- 10 I would go the "extra mile" for the organisation if it was required ☐
- 11 I am valued by the organisation ☐

#### Additional Comments



0	2	4	6	8
No Belief (0%)	Little (25%)	Some (50%)	Strong (75%)	Complete (100%)

### Section 5

#### Continued Professional Development (CPD)

- 1 I clearly understand what the term CPD means ☐
- 2 CPD has been discussed with me in the workplace ☐
- 3 Attending training courses is encouraged by the organisation ☐
- 4 The opportunity to attend training courses is given to me by the organisation ☐
- 5 The organisation sees training as an essential part of my job ☐
- 6 I see training as an essential part of my job ☐
- 7 I am clear about my personal responsibility in relation to CPD ☐
- 8 There is a culture of learning in this organization ☐

#### Additional Comments

0	2	4	6	8
No Belief (0%)	Little (25%)	Some (50%)	Strong (75%)	Complete (100%)

## Section 6

### Supervision

- 1 I have a named supervisor ☐
- 2 The supervision I receive for my work is different to meeting with my manager ☐
- 3 My supervisor and manger are the same person although we have a separate agenda for clinical issues ☐
- 4 I find the supervision I receive useful to my practice ☐
- 5 I can talk honestly to my supervisor ☐
- 6 I respect my supervisor ☐
- 7 I have regular supervision for a set period of time ☐
- 8 I am encouraged to set the agenda for supervision ☐
- 9 Details of my supervision are recorded ☐
- 10 Written records about my supervision accessible to me ☐
- 11 I am clear how supervision helps with my work ☐

### Additional Comments

0	2	4	6	8
No Belief (0%)	Little (25%)	Some (50%)	Strong (75%)	Complete (100%)

## Section 7

### Understanding the organisation

- 1 There is a clear mission statement (or similar) which outlines the aims and objectives of the organisation ☐
- 2 The philosophy of the department I work within is reflected in the organisations mission statement ☐
- 3 I agree with the mission statement of the organisation ☐
- 4 I am able to contribute the development of the organisation ☐
- 5 I know who the decision makers are in my organisation ☐
- 6 I respect the decisions made regarding the organisation ☐
- 7 If I want a say in something to do with the organisation I know who to go to ☐
- 8 My contributions are valued ☐

### Additional Comments

0	2	4	6	8
No Belief (0%)	Little (25%)	Some (50%)	Strong (75%)	Complete (100%)

### Section 8

#### Practice

- 1 I am confident that my practice is good ☐
- 2 I am clear about standards of practice ☐
- 3 I understand what I must do to achieve good practice ☐
- 4 My work is important to me ☐
- 5 I am proud of the work I do ☐
- 6 I am keen to stay up to date with trends in practice and always attend training programmes when the opportunity arises ☐
- 7 I would be happy to receive treatment within my own organisation ☐
- 8 I would be happy for my family to receive treatment within my own organisation ☐

#### Additional Comments



0	2	4	6	8
No Belief (0%)	Little (25%)	Some (50%)	Strong (75%)	Complete (100%)

### Section 9

#### Service Users

- 1 I am keen to listen to the views of service users ☐
- 2 I have seen the value of listening to the views of service users ☐
- 3 Service Users have a contribution to make but they should not be involved in making decisions ☐
- 4 The organisation has a clear policy regarding service user involvement and I understand and agree with it ☐
- 5 When an adverse incident occurs service users should be automatically consulted and involved ☐

#### Additional Comments

Thank you for taking the time to complete the questionnaire, your co-operation is appreciated.

Once the information has been collated, this will be circulated to you for further comment.