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Minicom Service is available within the Trust on request

Date: 26th April 2004

Mr Jonathan Bill
Quality Performance Improvement Unit
DHSSPSNI
Room D23
Castle Buildings
Stormont
BELFAST
BT4 3SQ

Dear Mr Bill

RE: CSCG Baseline Assessments

I am enclosing correspondence between our Human Resources Director and David Bingham, Department of Health. This was raised as part of our baseline assessment feedback. I am copying to Anne also for a view. I am inclined to agree with David's concerns.

I would welcome your views/clarification.

Yours sincerely

Bridget O'Rawe (Ms)
Director of Corporate Affairs

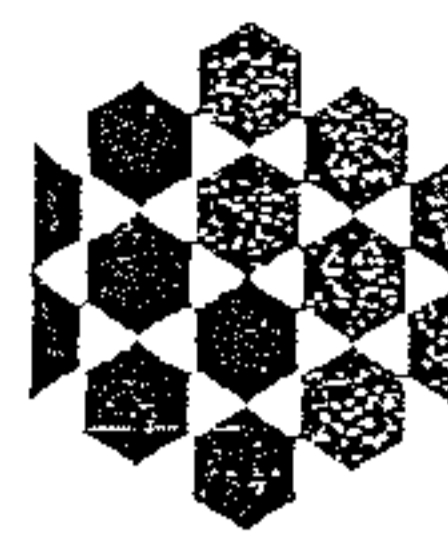
Enc

CC: Ms Anne O'Brien, CSCG Support
bor/mmecg/0698

DHSSPS

008-045-104

David Bingham
Director of Human Resources



Department of
**Health, Social Services
and Public Safety**

An Roinn

**Sláinte, Seirbhísí Sóisialta
agus Sábháilteachta Poiblí**

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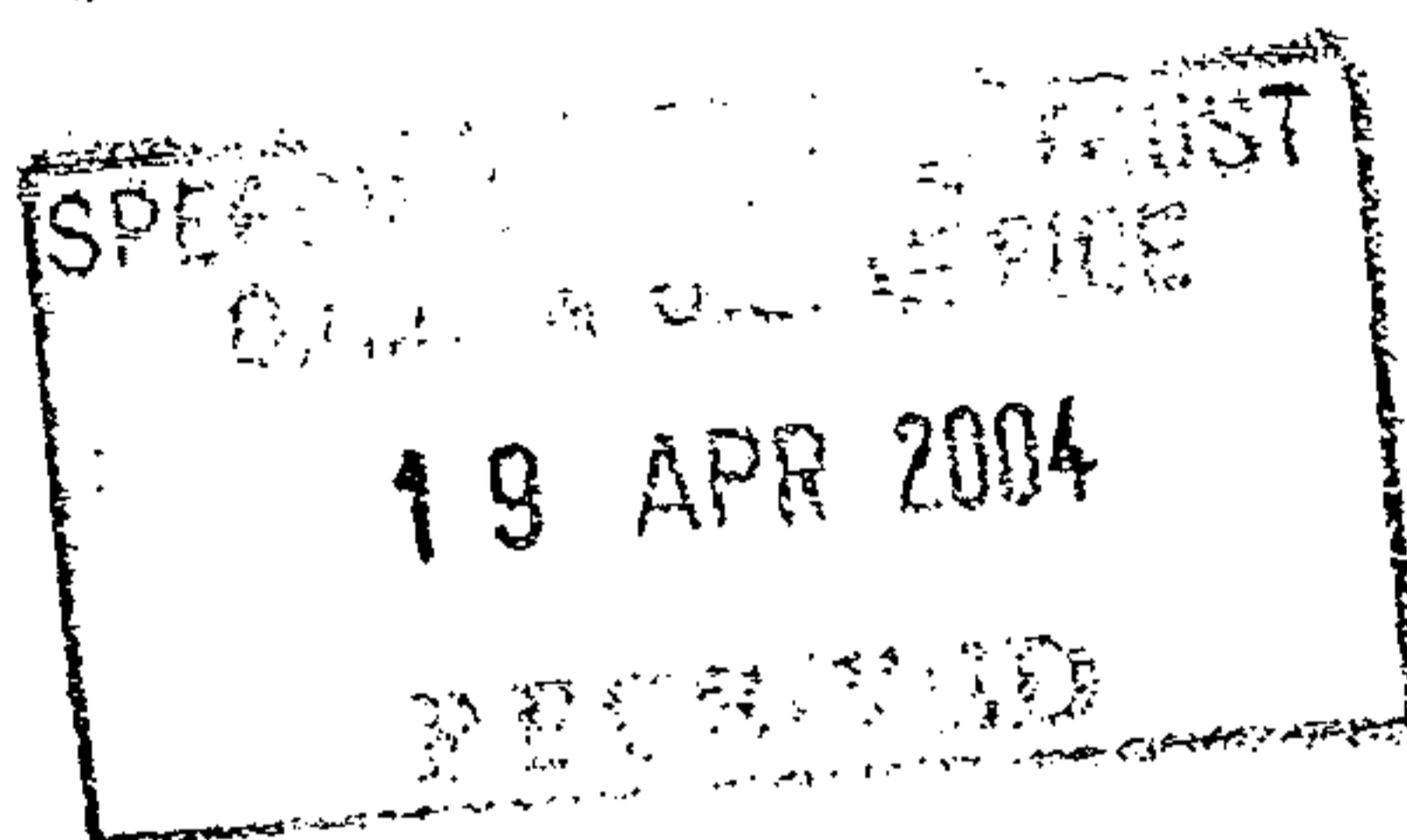
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Date: 15 April 2004

Mr G McLaughlin
Director of Human Resources
Sperrin Lakeland Health & Social Services Trust
Strathdene House
Tyrone and Fermanagh Hospital
OMAGH
Co Tyrone BT79 0NS



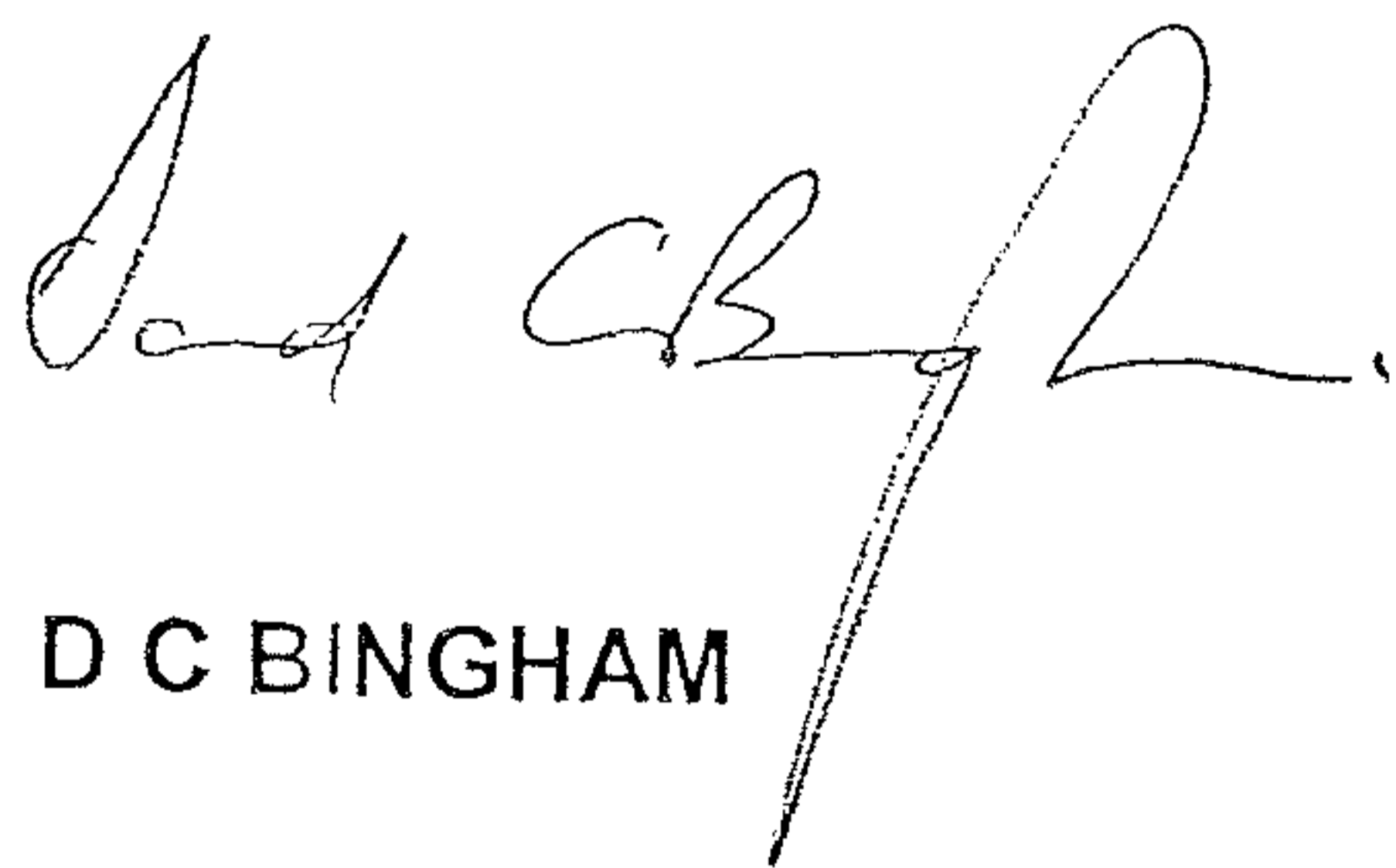
Dear Gerry

Thank you for sending me information about feedback on an assessment of clinical and social care governance. You raised an issue about user involvement in the selection process.

My initial reaction to the comments is that the assessors have misunderstood the concept of user involvement in staff recruitment. I would have thought that the line manager who was recruiting staff was the user of the recruitment service that your HR department provides. Line managers are of course directly involved in the recruitment process.

I would be very concerned if we were expected to involve patients or clients in the selection process.

Yours sincerely


D C BINGHAM

DHSSPS

008-045-105