

Sperrin Lakeland Health & Social Care Trust

Dear

Safer Systems and Processes – Root Cause Analysis Training Programme

I write to inform you of an innovative training programme to be introduced within the Trust this autumn and to invite you to become an active participant in this exciting initiative. You may have already heard something about this programme from colleagues or through other forms of communication.

The purpose of the training programme is to assist the Trust in developing and improving the processes currently used to support the reporting and analysing of patient safety incidents.

The training programme, delivered by Global Air Training (GAT), is adapted from concepts and principles used in commercial aviation to train aircrews and will be delivered by GAT trainers with specialist knowledge in human factors and error management techniques. The lessons learnt from aviation have been transferred to the healthcare setting to help promote safer working practices. Global Air Training is internationally acknowledged as a market leader in the provision of Crew/Team Resource Management training.

The Trust recognises the value of using input from a wide range of staff when developing new systems and processes. It also appreciates the importance of providing ample opportunity for the sharing of expertise and experience to ensure there is true 'ownership' and commitment to new ways of working.

If you are happy to join your colleagues in the two day training programme you will be asked to attend a briefing meeting where further details of the sessions and answers to any questions you may have will be provided.

I have attached further details of the two day programme, some background information and a question sheet for you to use to identify any queries in advance of the briefing meeting.

Meantime if you have any more immediate questions or concerns please speak to your manager who should be able to help or, if not, will know who to contact for advice.

I look forward to meeting you at the briefing session and thank you in advance for assisting us in improving how we prevent, manage and respond to patient safety incidents at Sperrin Lakeland Health & Social Care Trust.

Kind regards

DHSSPS

008-026-086

Sperrin Lakeland Health & Social Care Trust

Safer Systems and Processes – Root Cause Analysis Training

Pre-Programme Briefing Session to be held on

Venue.....

Questions: (It would be helpful to receive your questions prior to the briefing session – please send your completed sheet to in the envelope provided).

1.
2.
3.
4.
5.

Name:.....Designation.....

Department/Ward/Work Area.....