

RESTRICTED – MANAGEMENT

DB/58/2004

**DEPARTMENT OF HEALTH, SOCIAL SERVICES
AND PUBLIC SAFETY**

DEPARTMENTAL BOARD

Minutes of the meeting held on Friday, 28 May 2004, in the Conference Room, D2, Castle Buildings at 11.00am.

Present:	Mr Gowdy (Chairman)	Dr Campbell
	Mr Hill	Miss Hill
	Mr Simpson	Mr Martin
	Mr Hamilton	Dr Morrow
	Mr Cole	Mrs Wilson
	Mr Shannon	

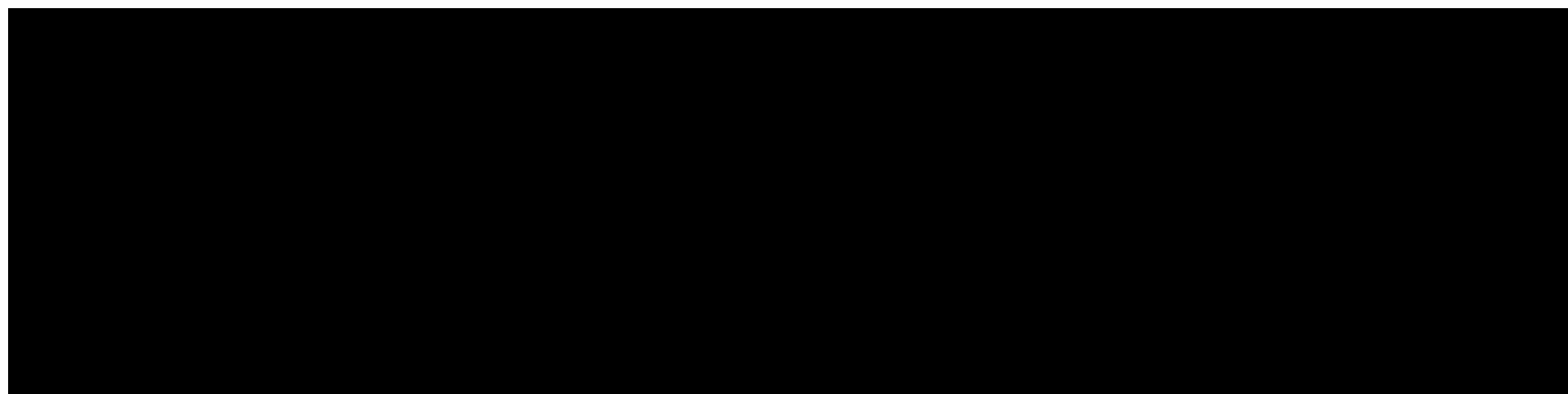
In attendance: Mr Owens and Mr Magowan

1.0 Apologies

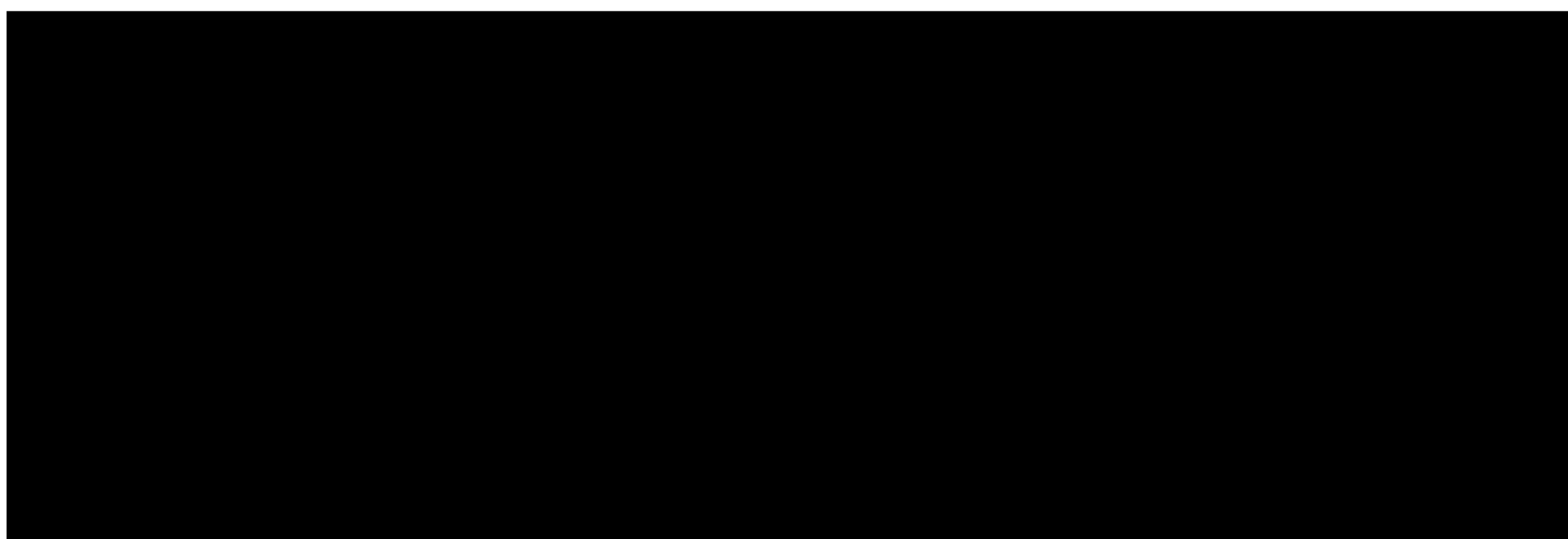
1.0 There were no apologies.

2.0 Minutes of previous meeting (DB/50/2004 and DB/50/2004(S))

2.1

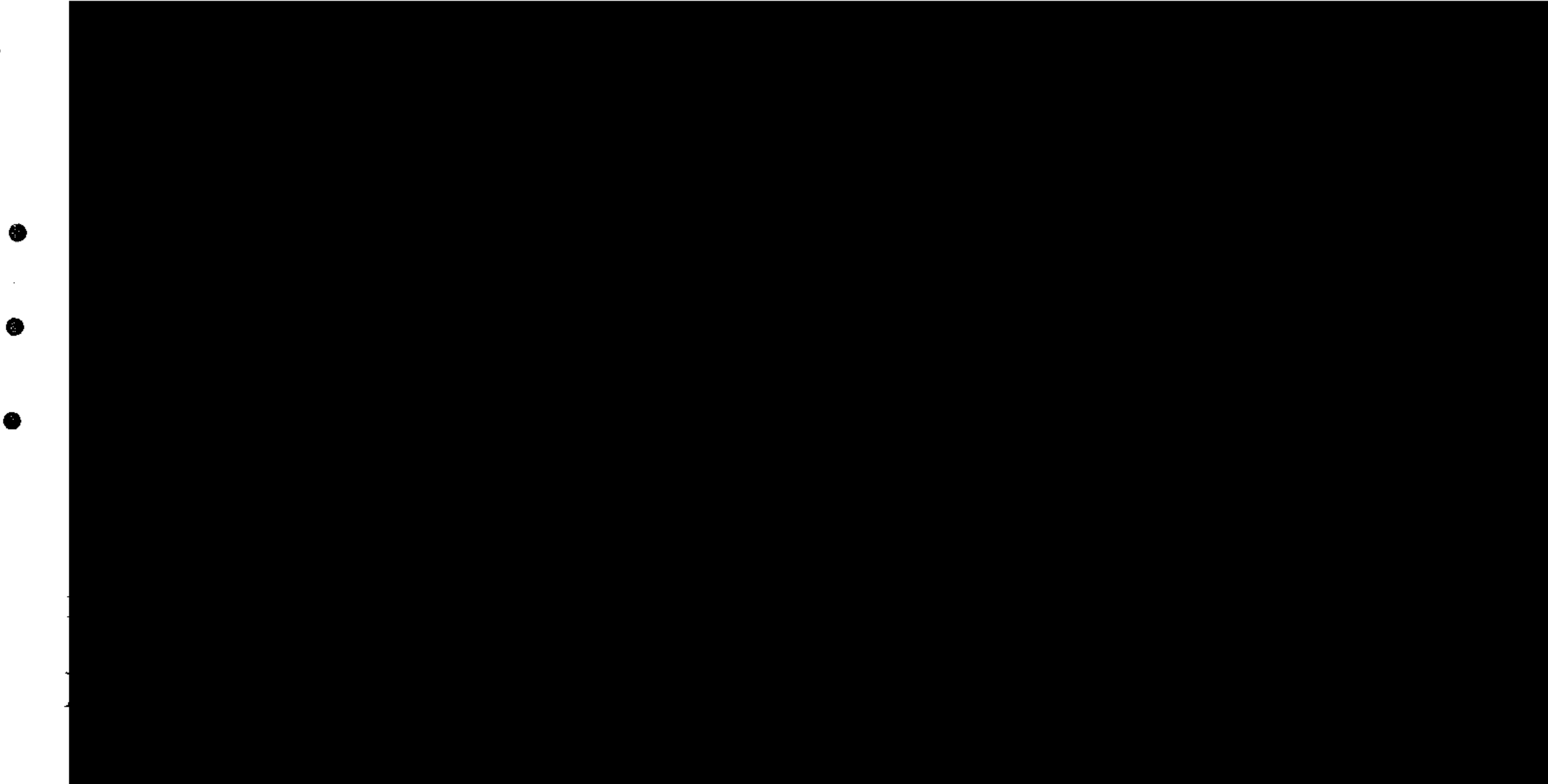


2.2

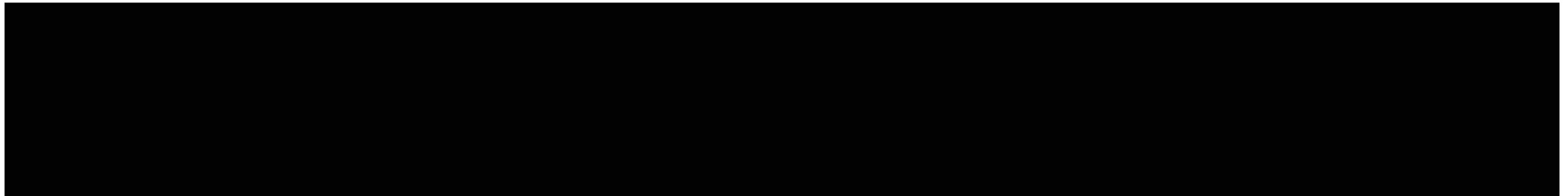


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2.3

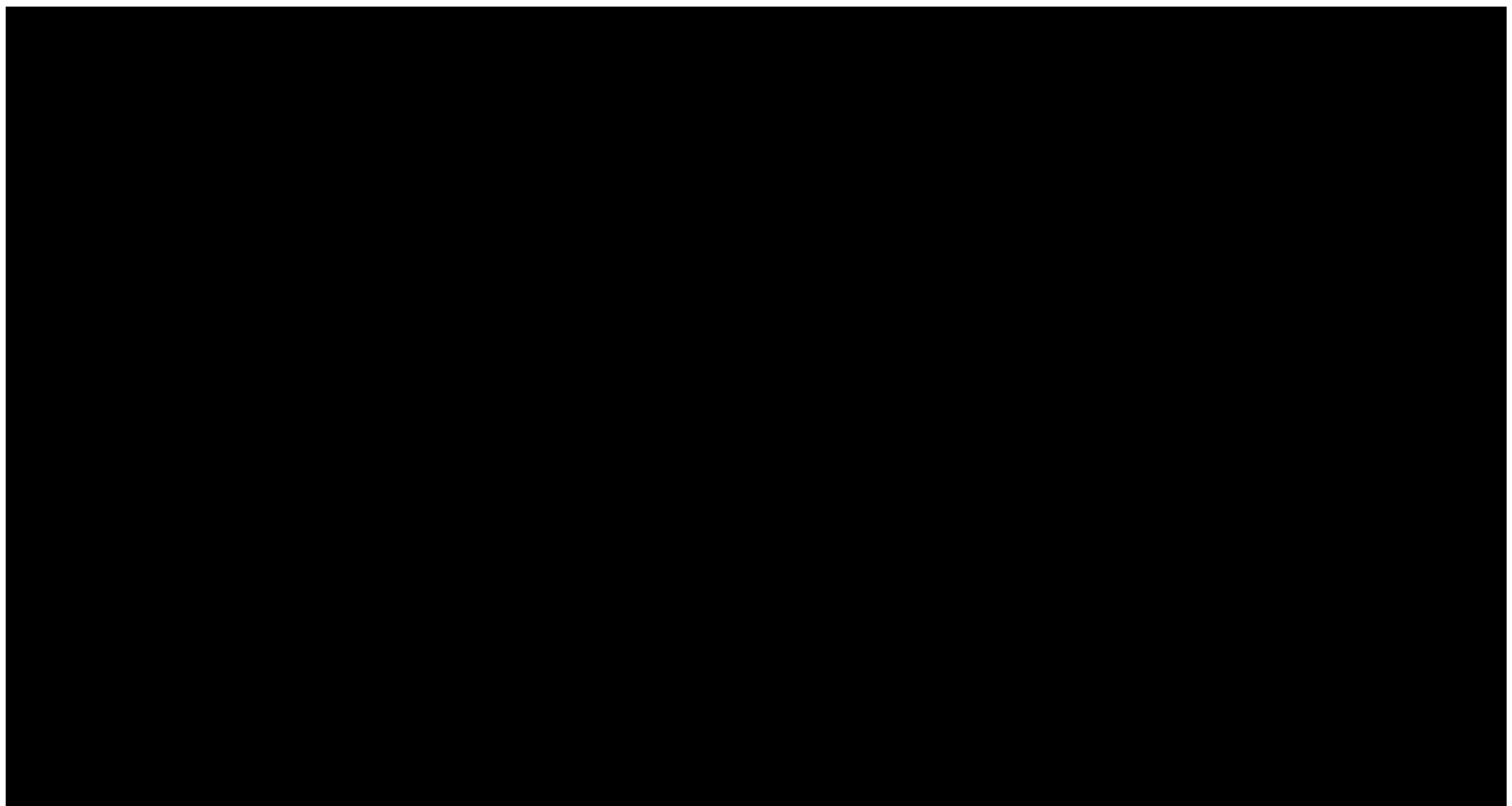


2.4

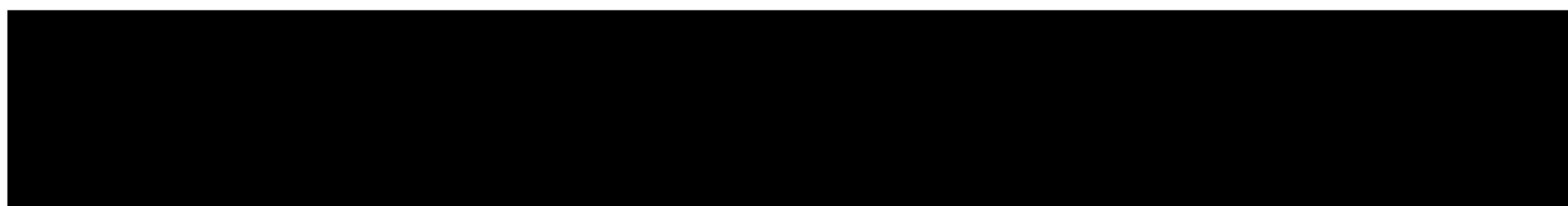


3.0 Chairman's Report

3.1



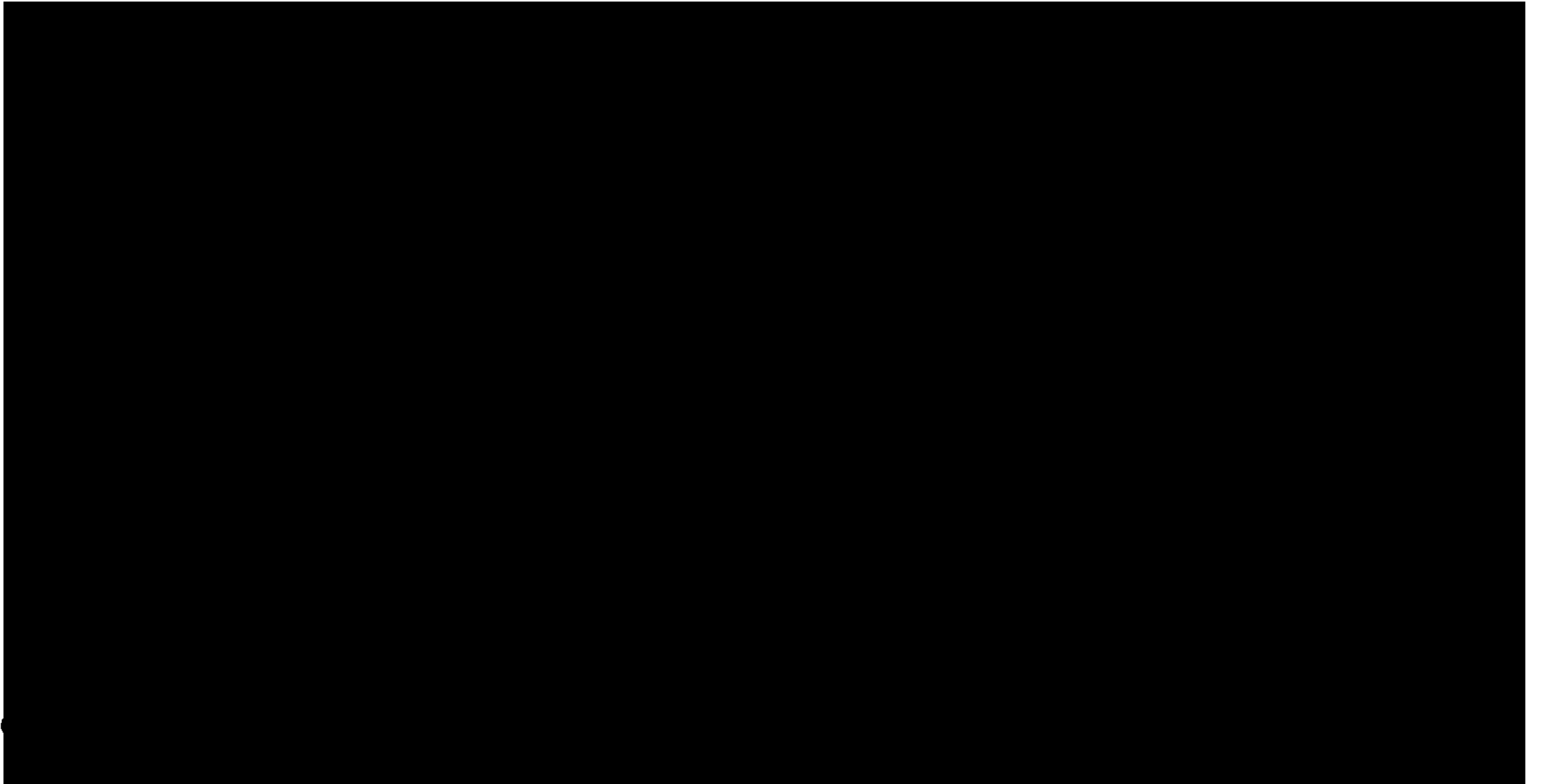
3.2



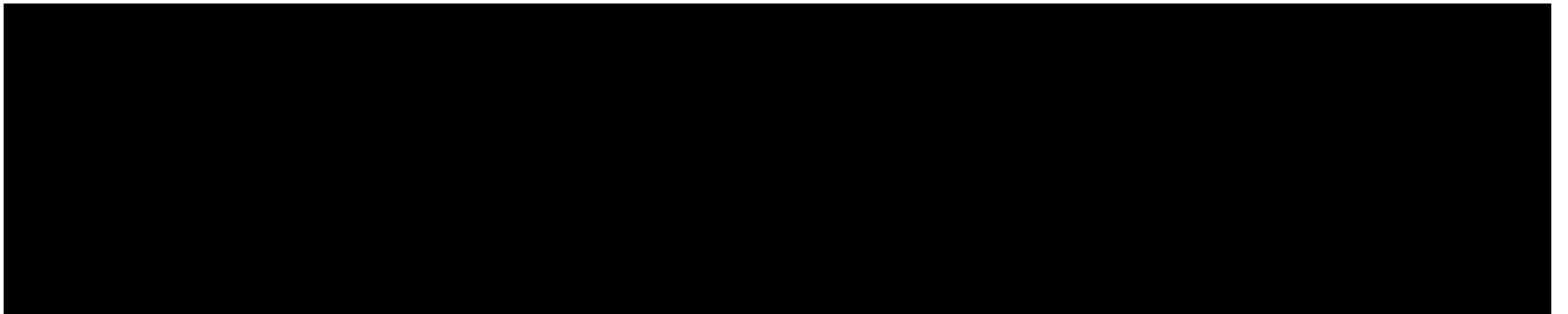
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4.0 Corporate Business

4.1

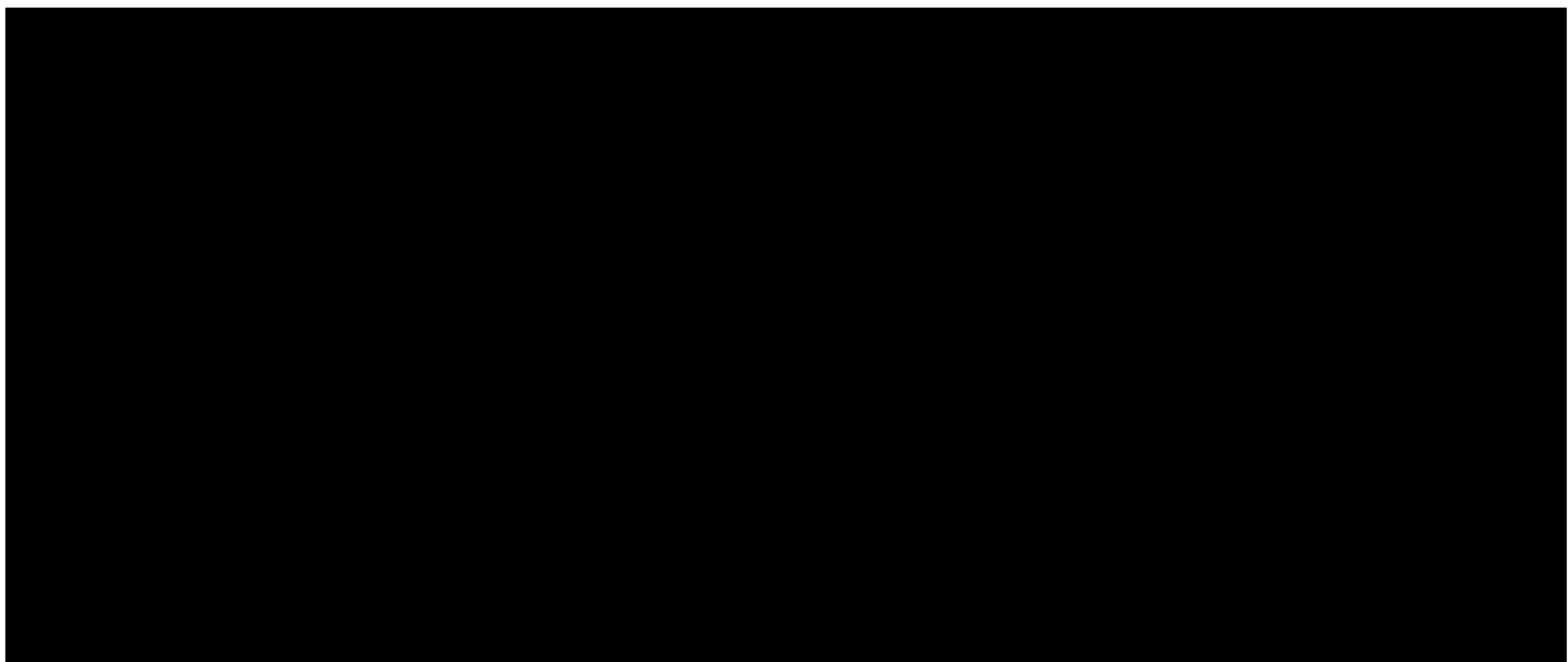


4.2

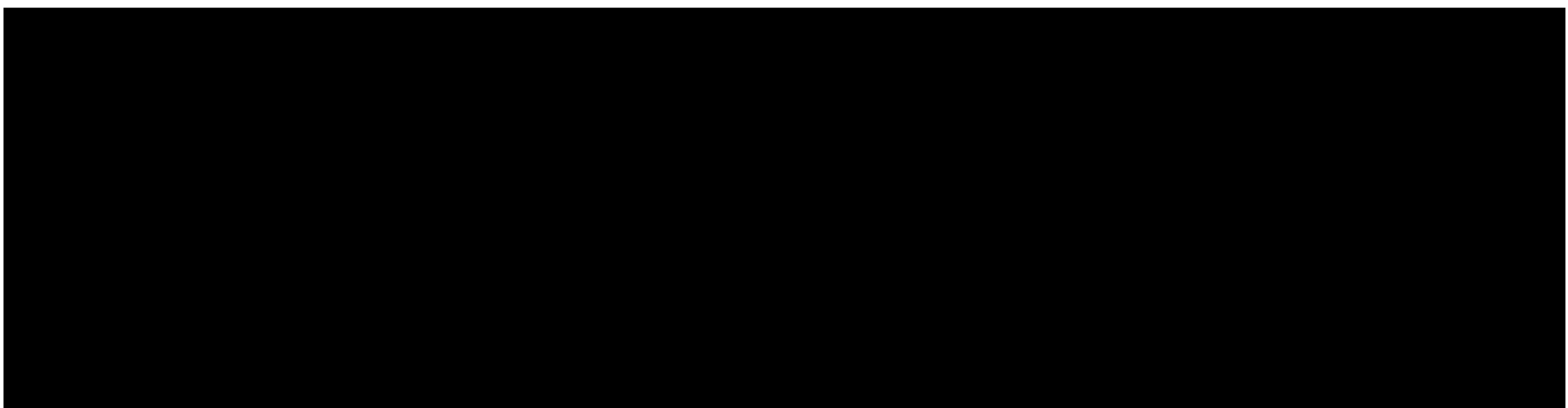


5.0 SR2004 Progress – Verbal Update – Mr Don Hill

5.1



5.2



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[REDACTED]

5.3

[REDACTED]

5.4

[REDACTED]

5.5

[REDACTED]

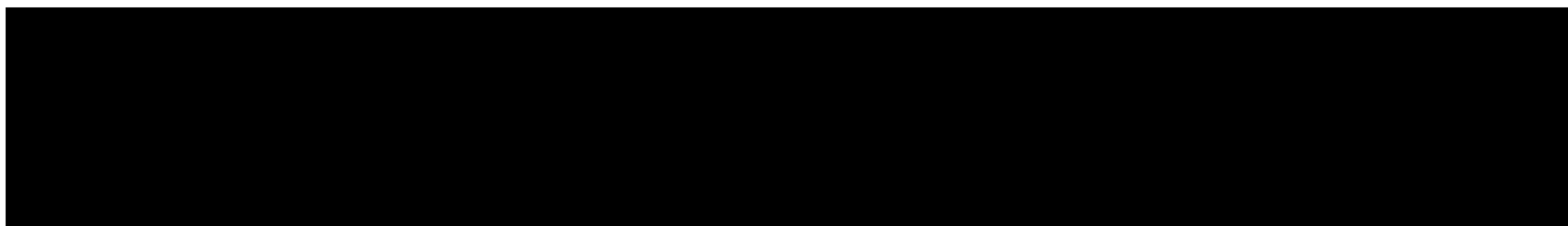
5.6

[REDACTED]

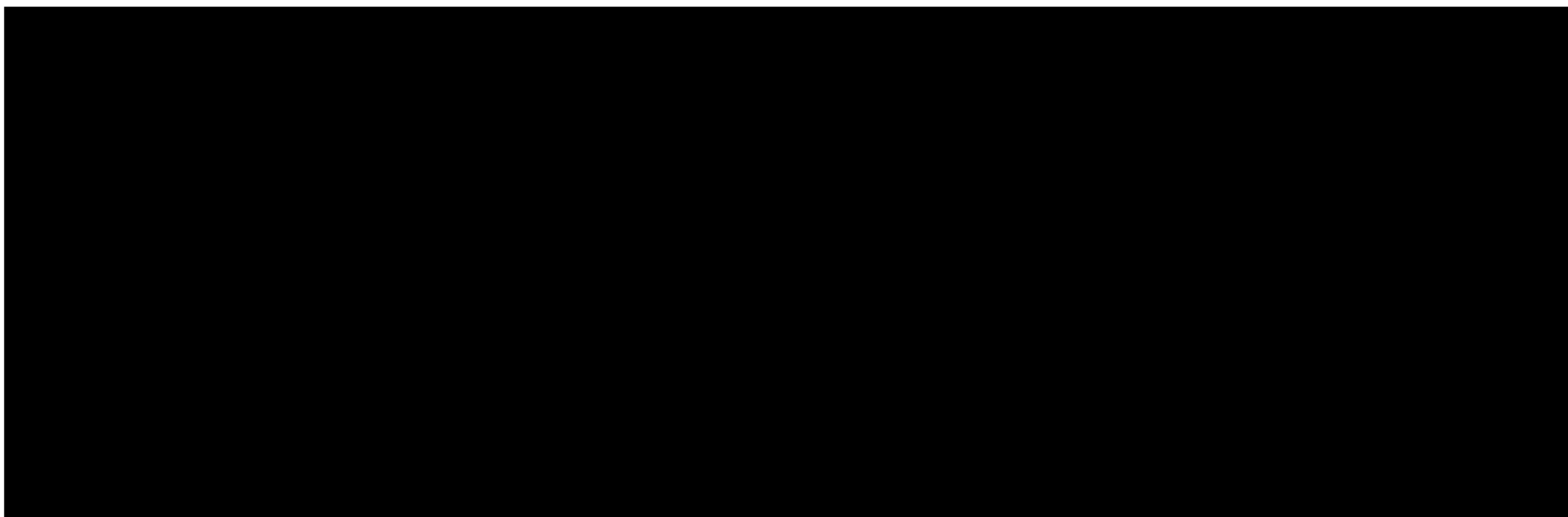
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6.0 Departmental Running Costs 2004-05 (DB/52/2004) Mr Paul Conliffe

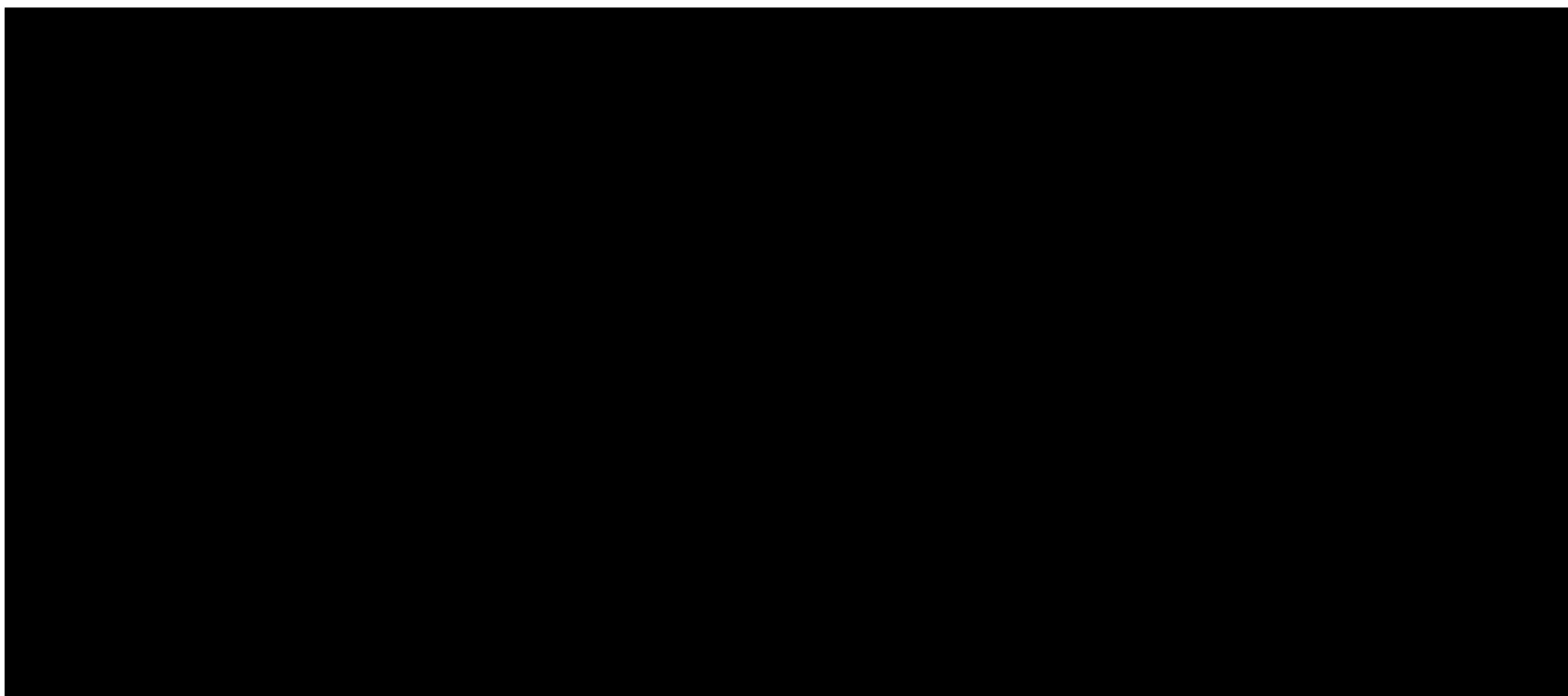
6.1



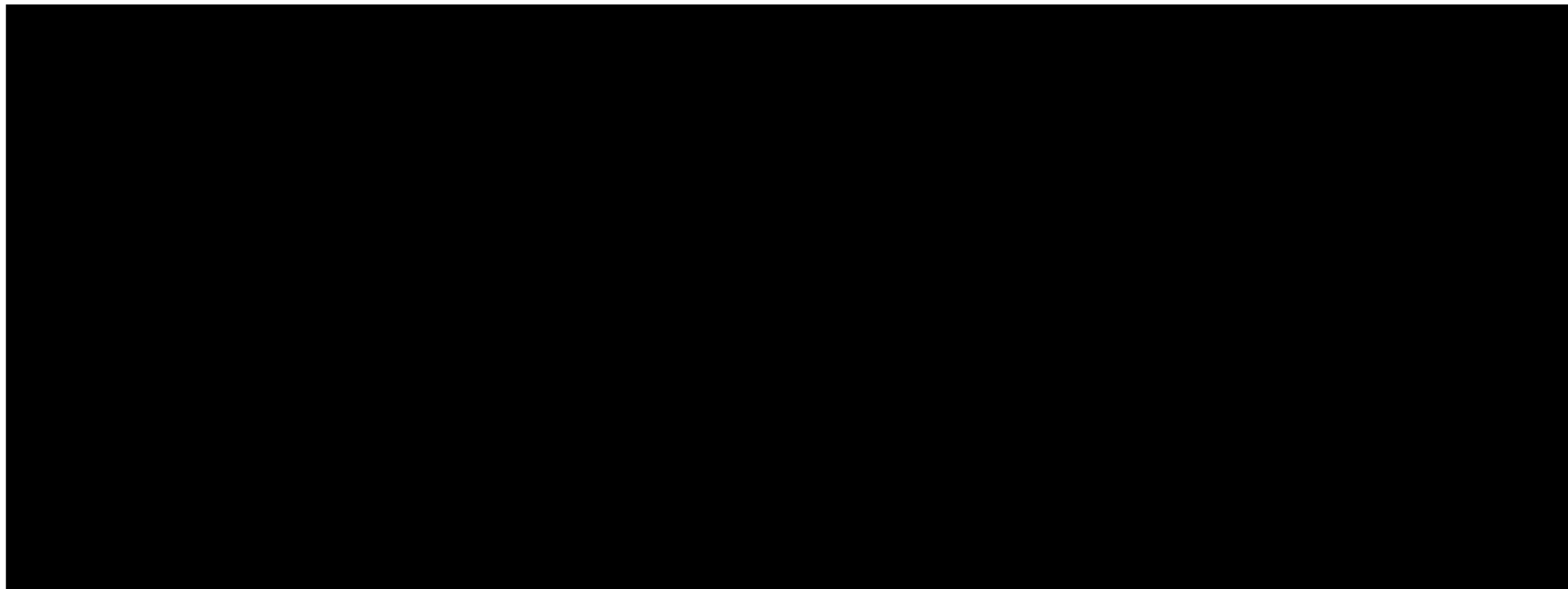
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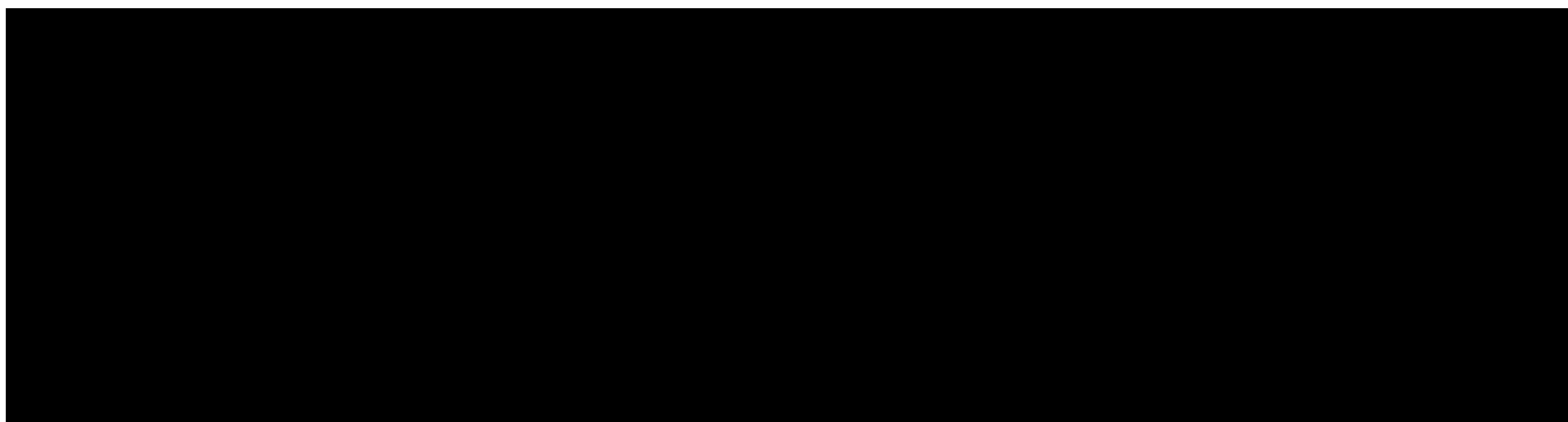
6.3



6.4



6.5



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[REDACTED]

6.6

[REDACTED]

6.7

[REDACTED]

6.8

[REDACTED]

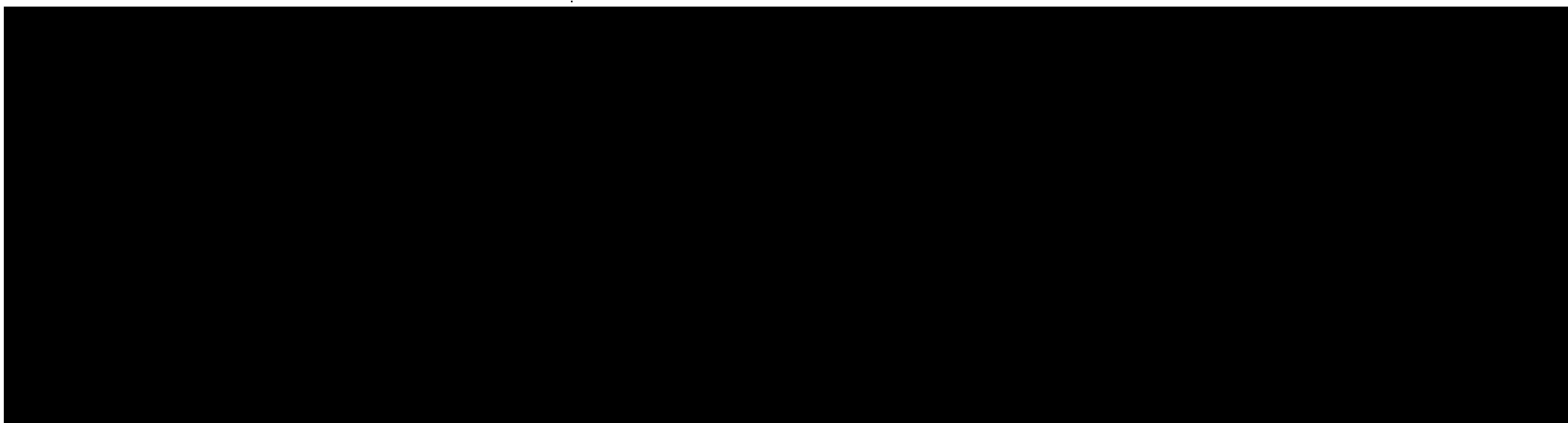
6.9

[REDACTED]

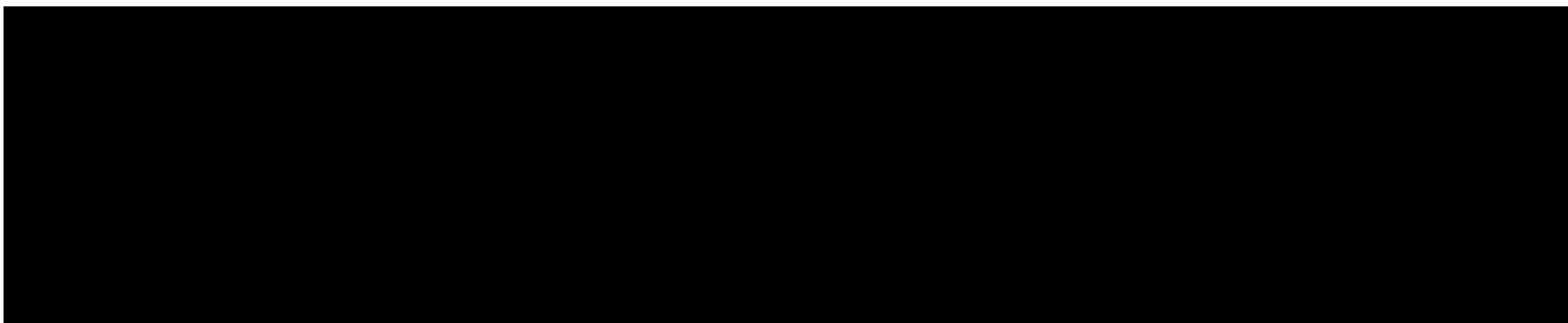
6.10

[REDACTED]

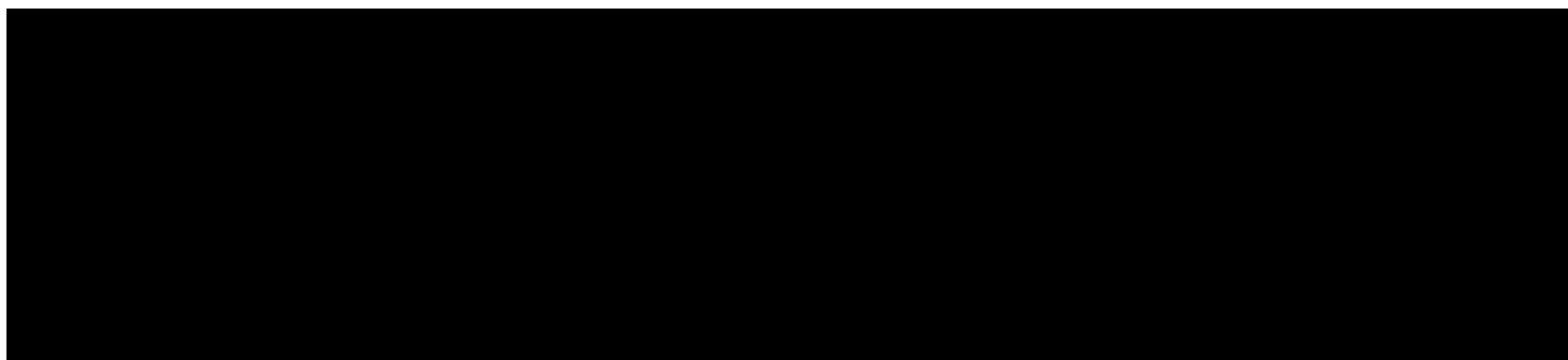
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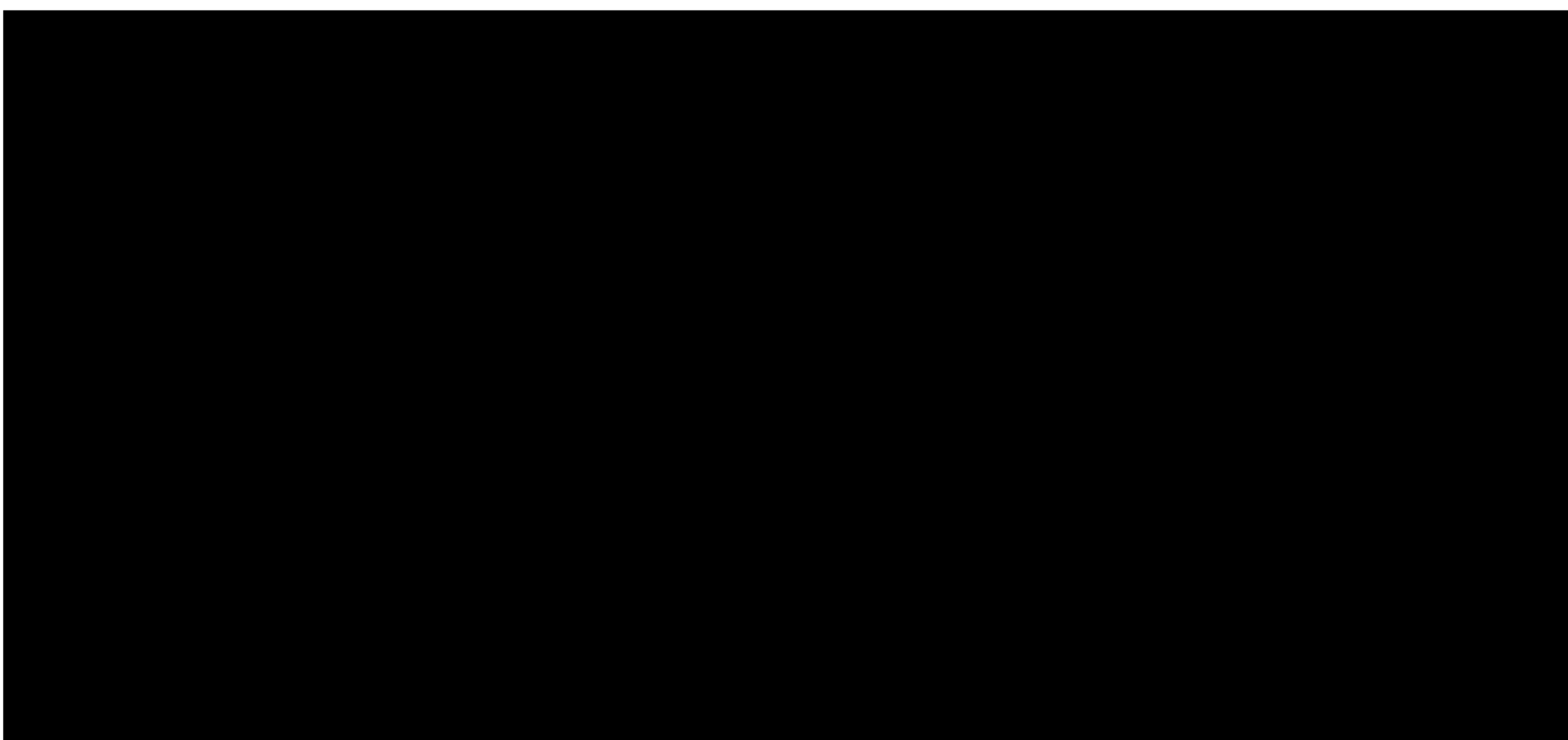
6.11



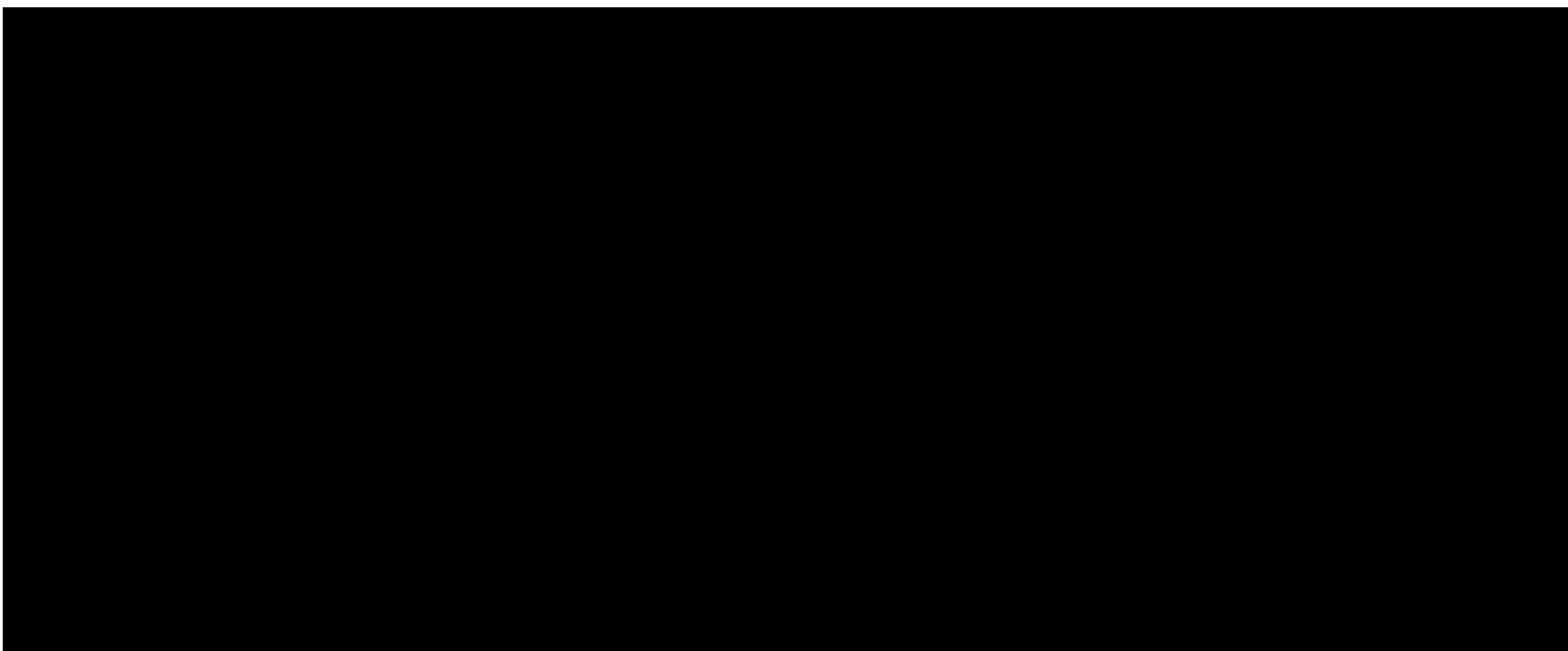
6.12



6.13

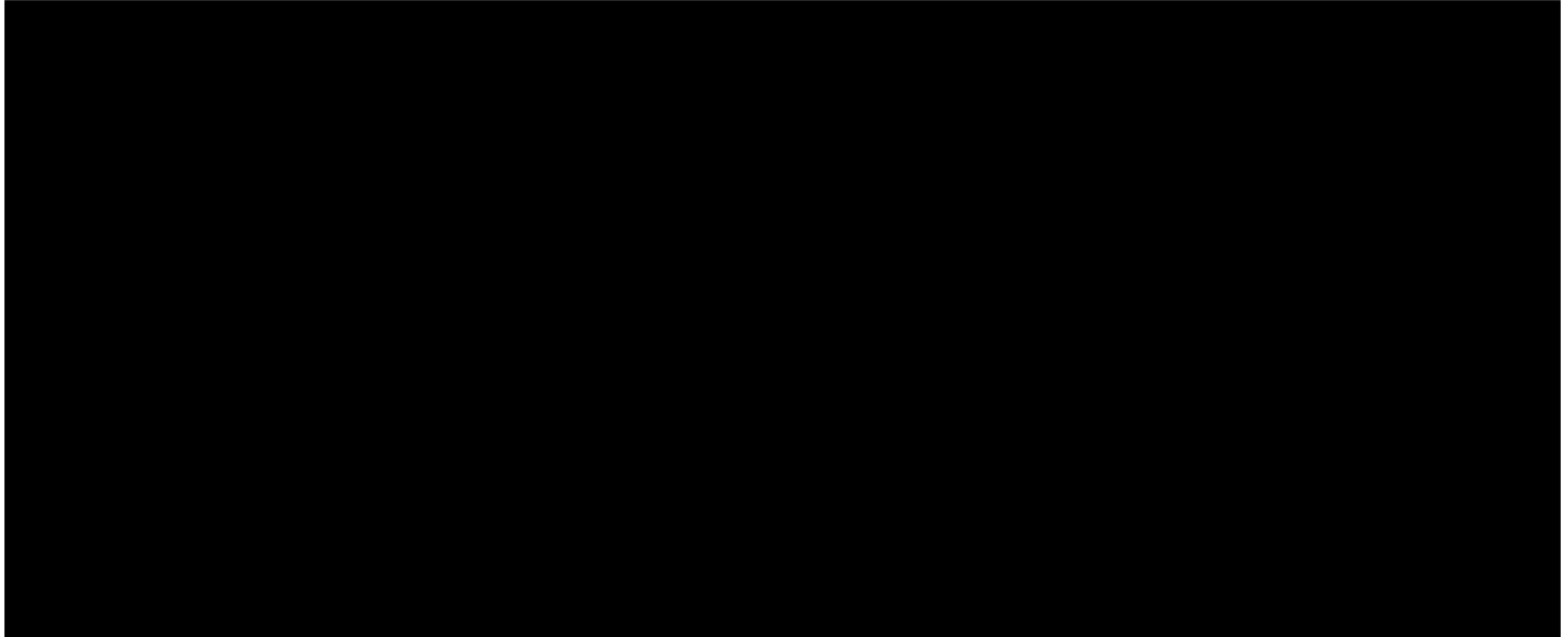


6.14

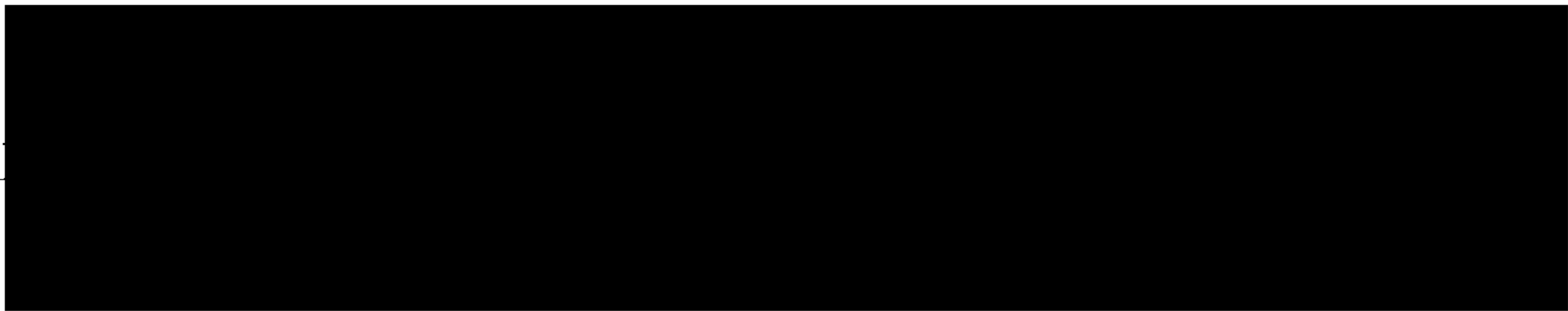


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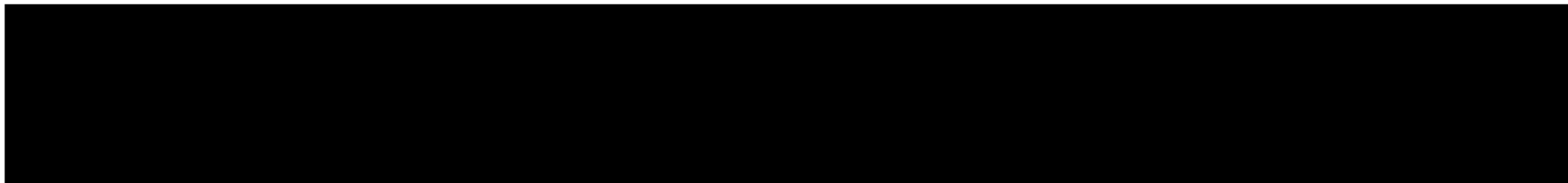


6.15

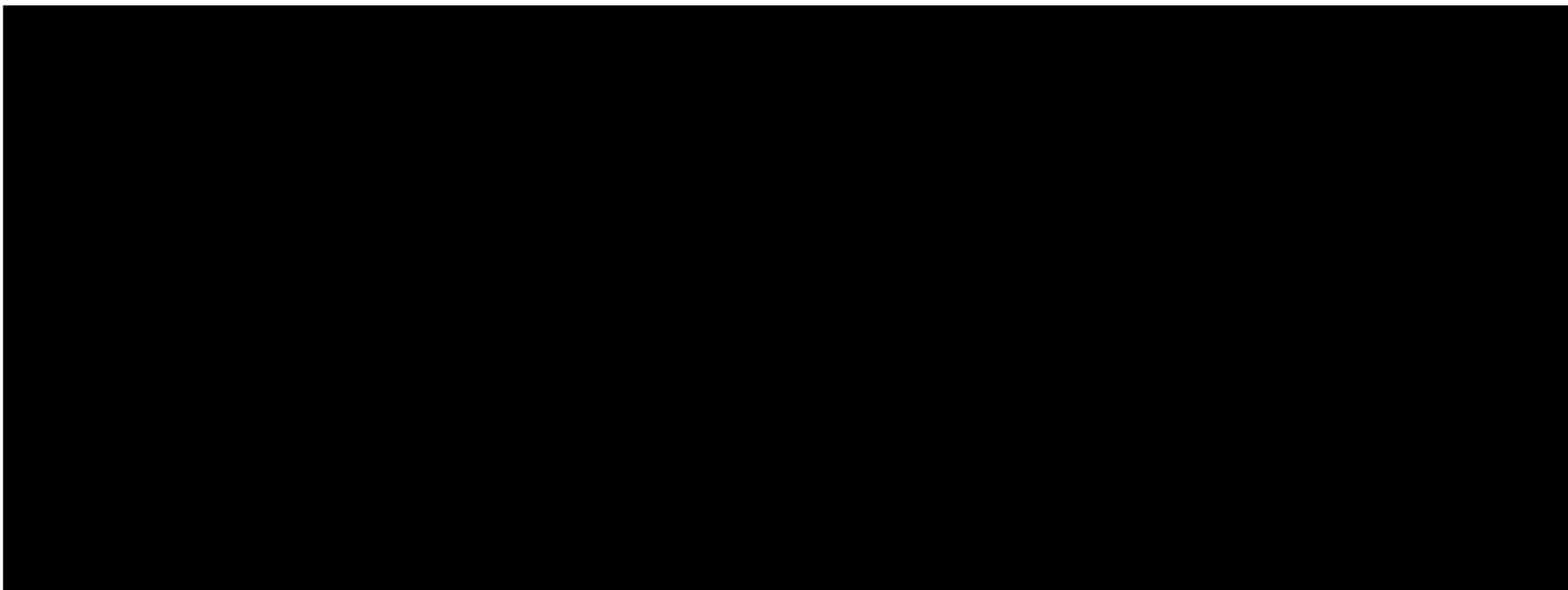


7.0 Service Level Agreement with the National Clinical Assessment Authority (DB/53/2004) – Dr Paddy Woods

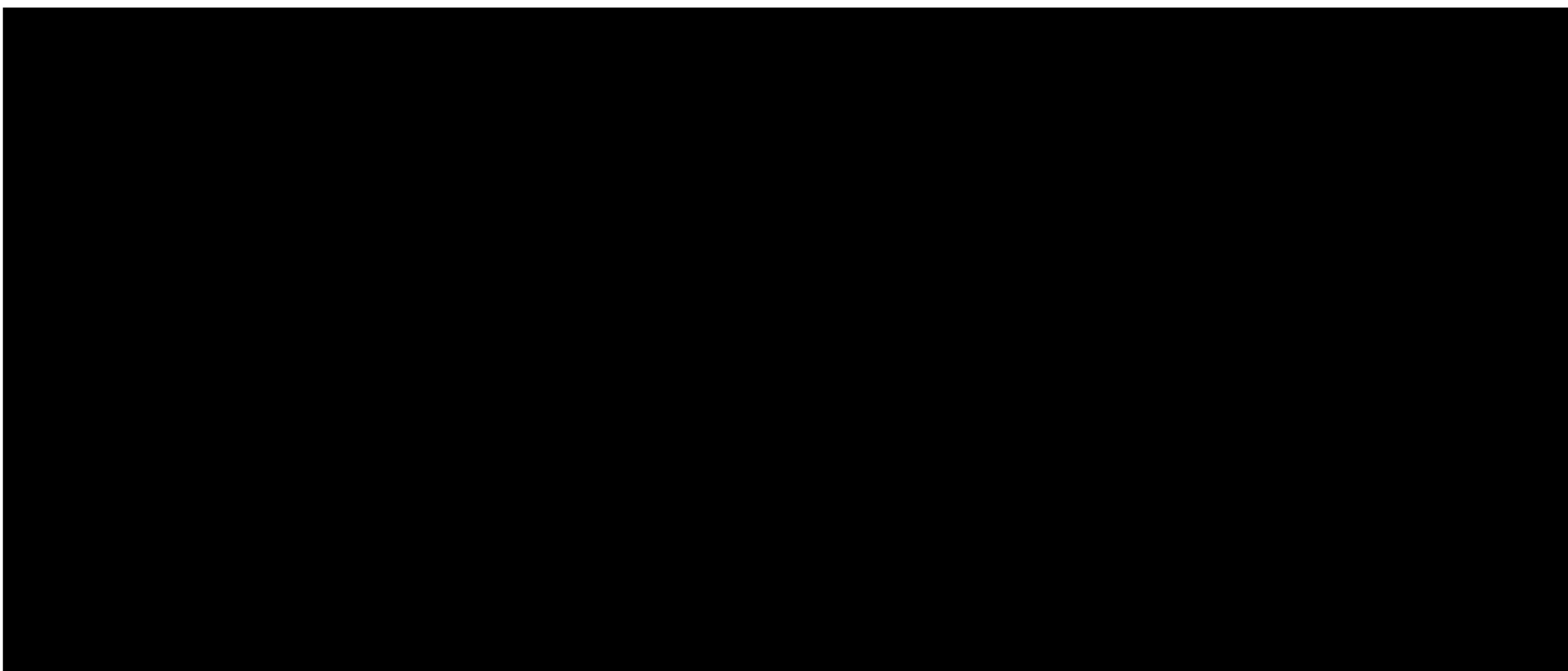
7.1



7.2



7.3



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[REDACTED]

7.4

[REDACTED]

7.5

[REDACTED]

7.6

[REDACTED]

7.7

[REDACTED]

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[REDACTED]

[REDACTED]

on best practice.

7.8

[REDACTED]

7.9

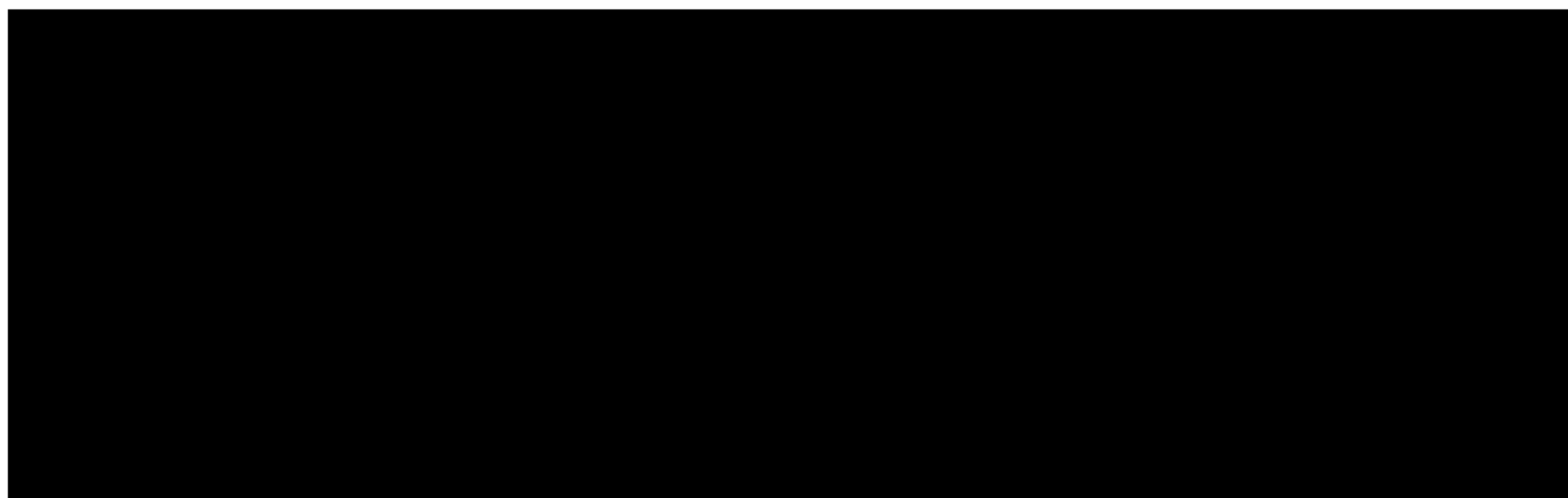
[REDACTED]

7.10

[REDACTED]

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7.11

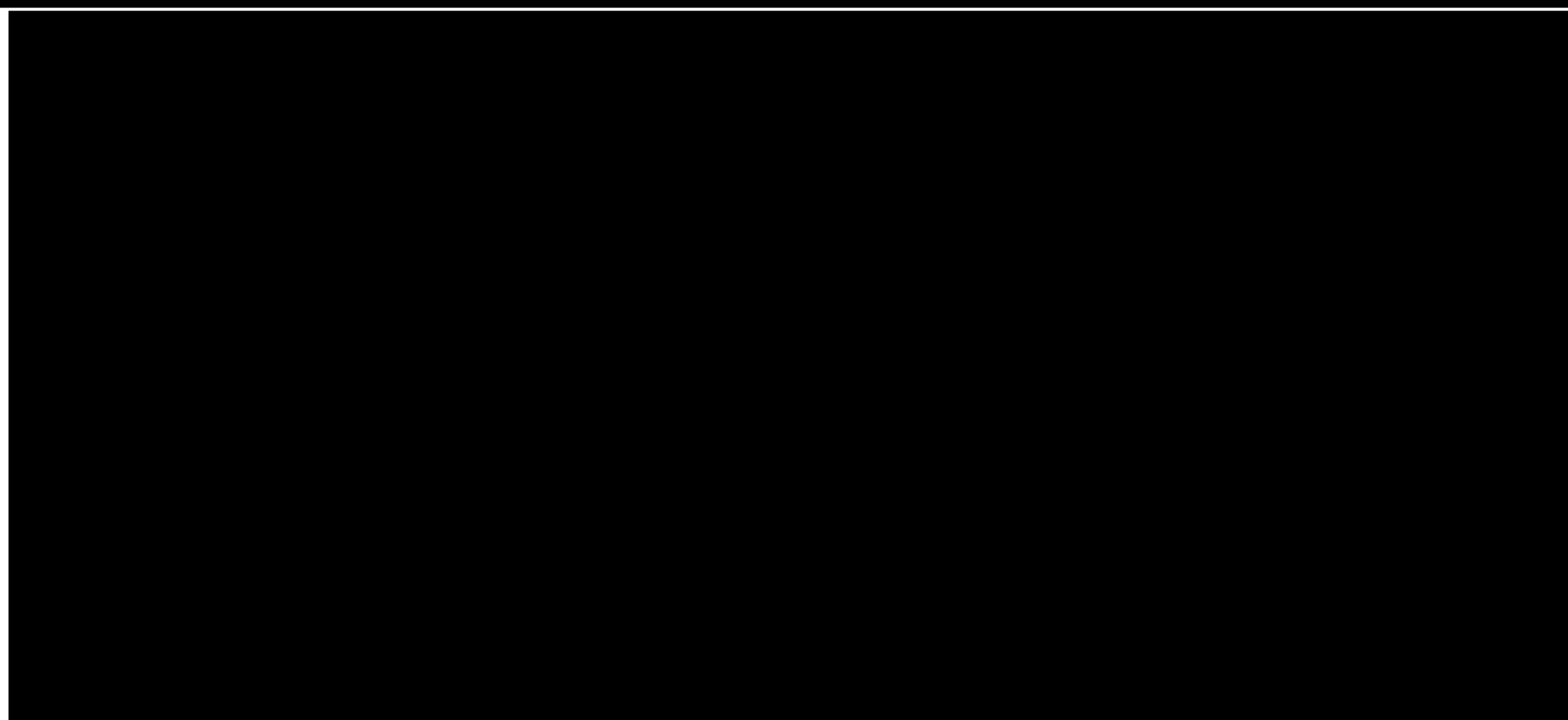


**8.0 SERVICE LEVEL AGREEMENT WITH THE SOCIAL CARE
INSTITUTE FOR EXCELLENCE - DB/57/2004 – Mr Gerard
Collins and Mr Pat Newe**

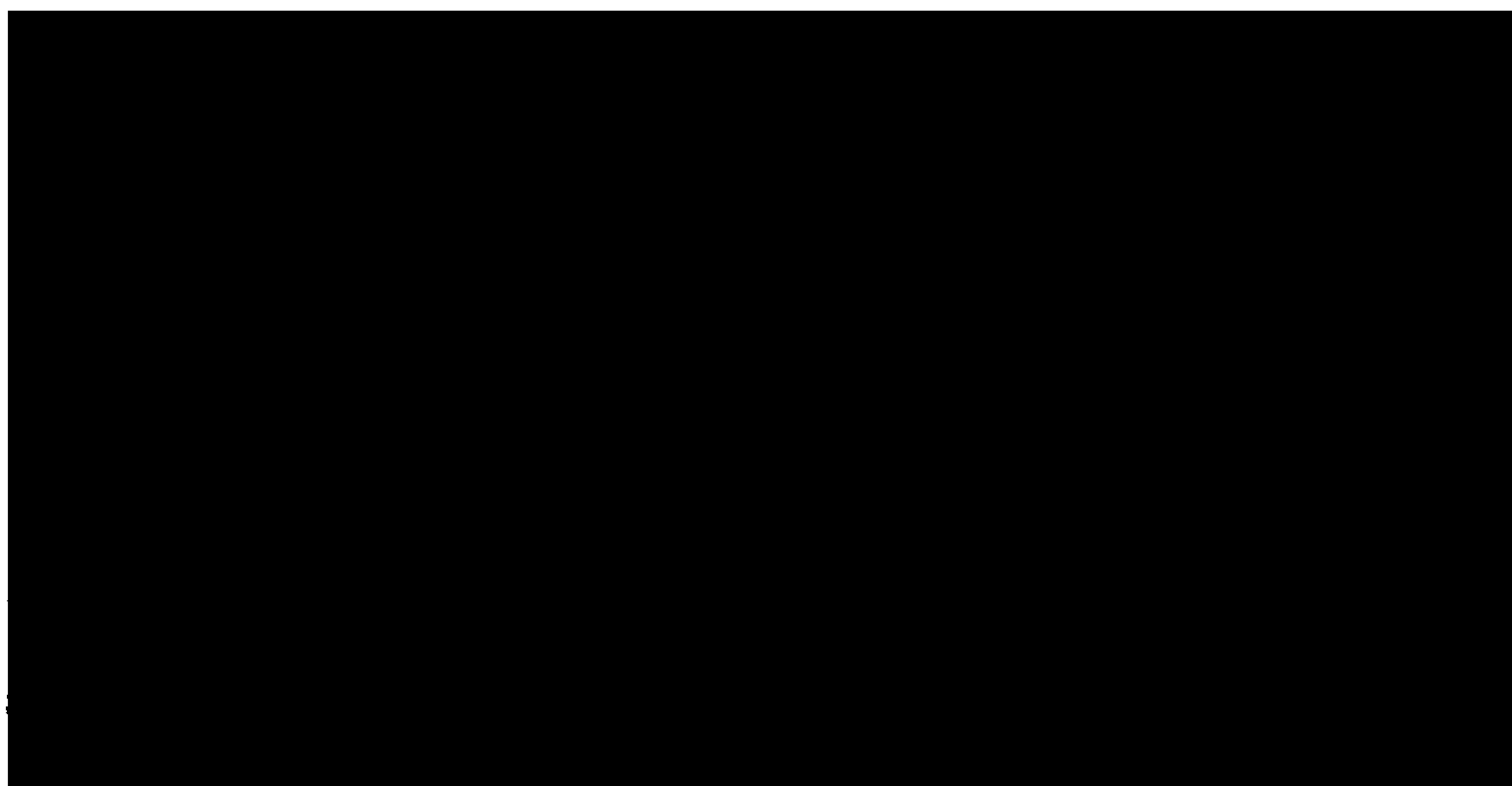
8.1



8.2



8.3



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[REDACTED]

8.4

[REDACTED]

8.5

[REDACTED]

8.6

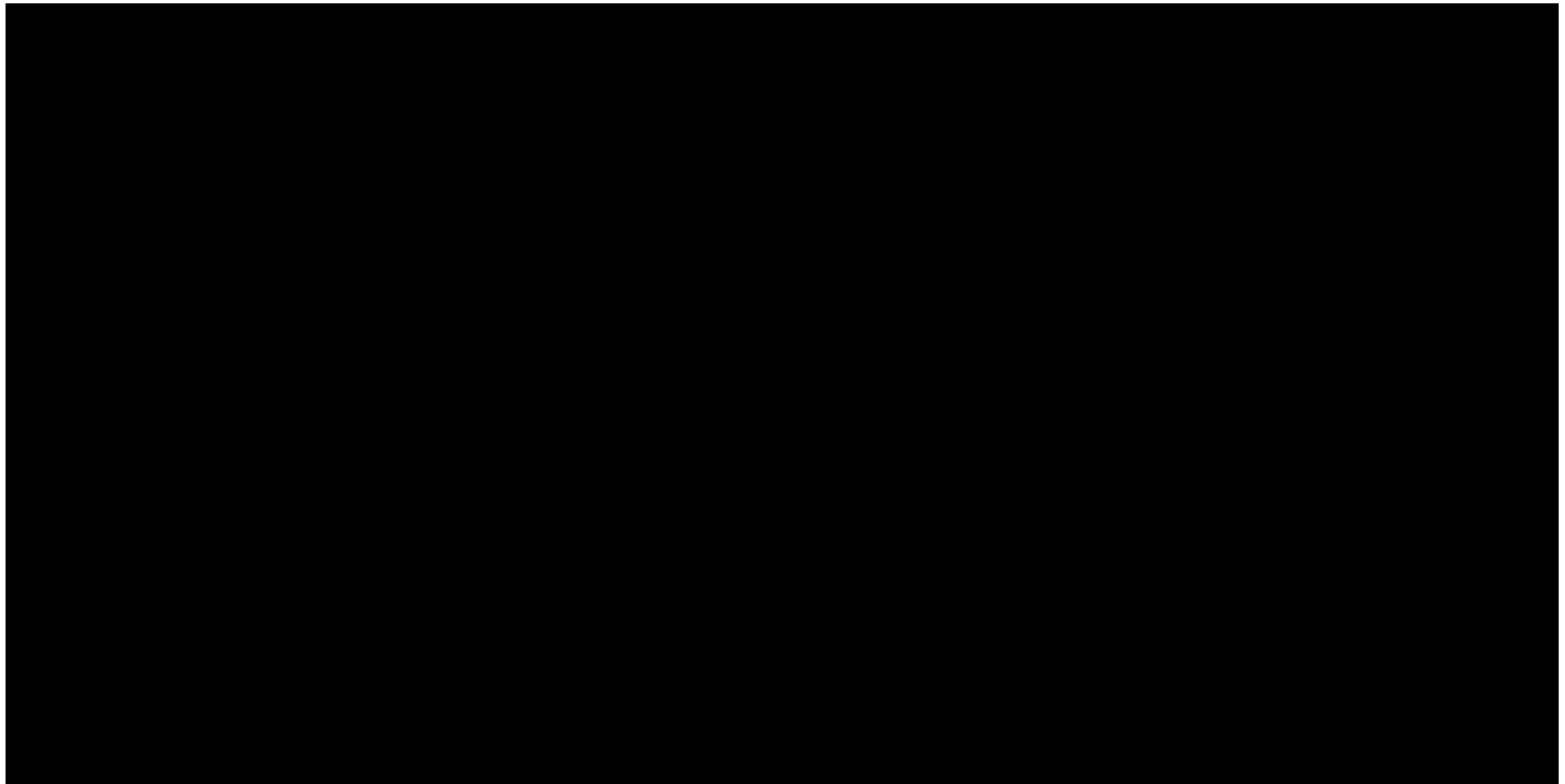
[REDACTED]

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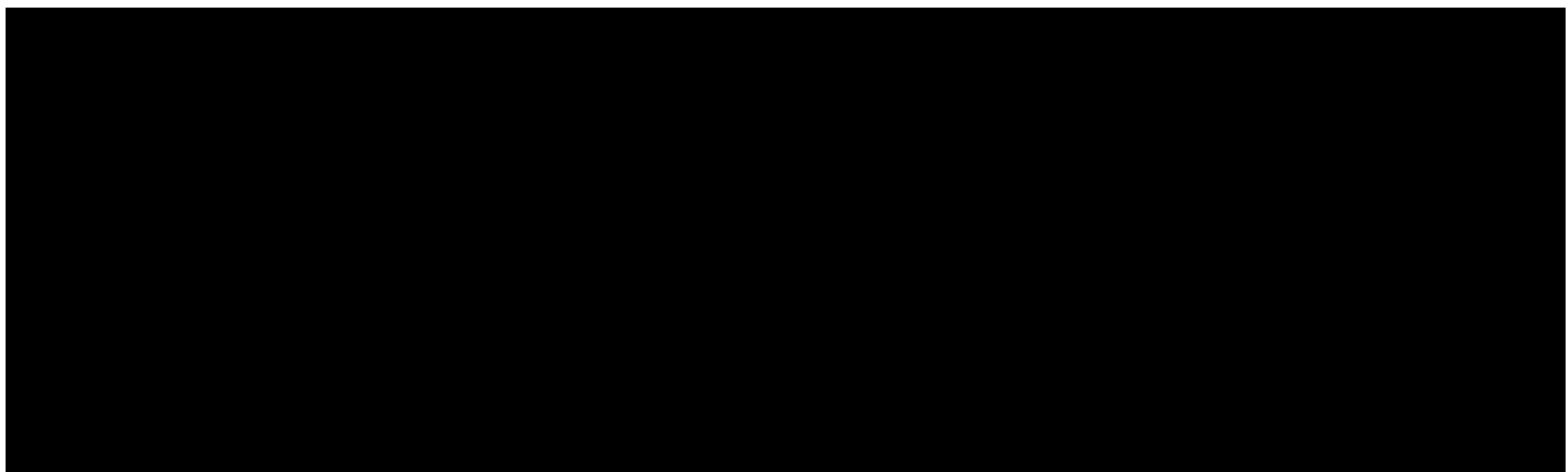
8.7



8.8



8.9



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[REDACTED]

8.10

[REDACTED]

8.11

[REDACTED]

8.12

[REDACTED]

8.13

9.0 **NEW GMS CONTRACT – UPDATE - DB/54/2004 - Ms Sheila Barfoot**

9.1

[REDACTED]

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[REDACTED]

9.2

[REDACTED]

9.3

[REDACTED]

9.4

[REDACTED]

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[REDACTED]

9.5

[REDACTED]

9.6

[REDACTED]

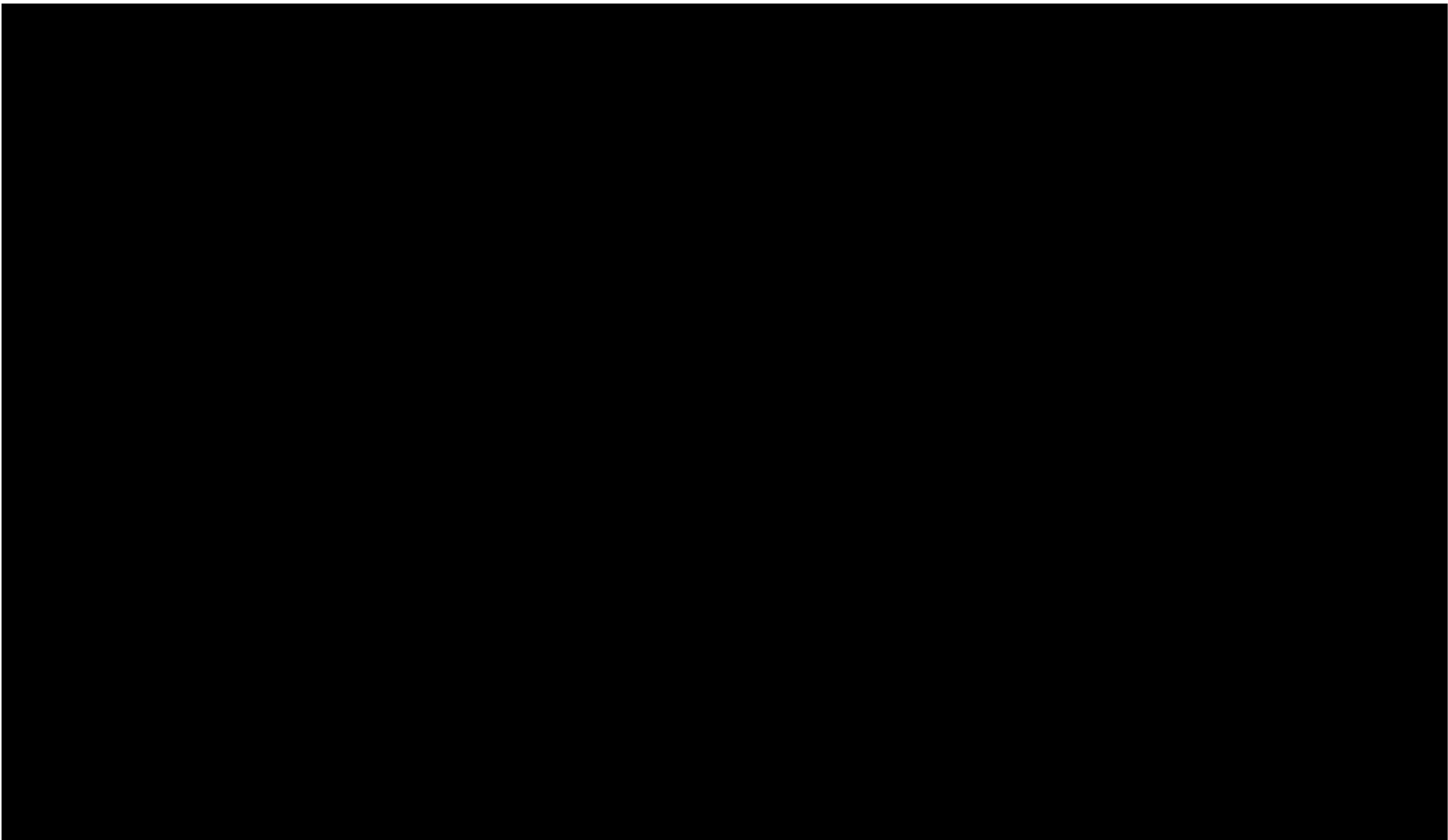
9.7

[REDACTED]

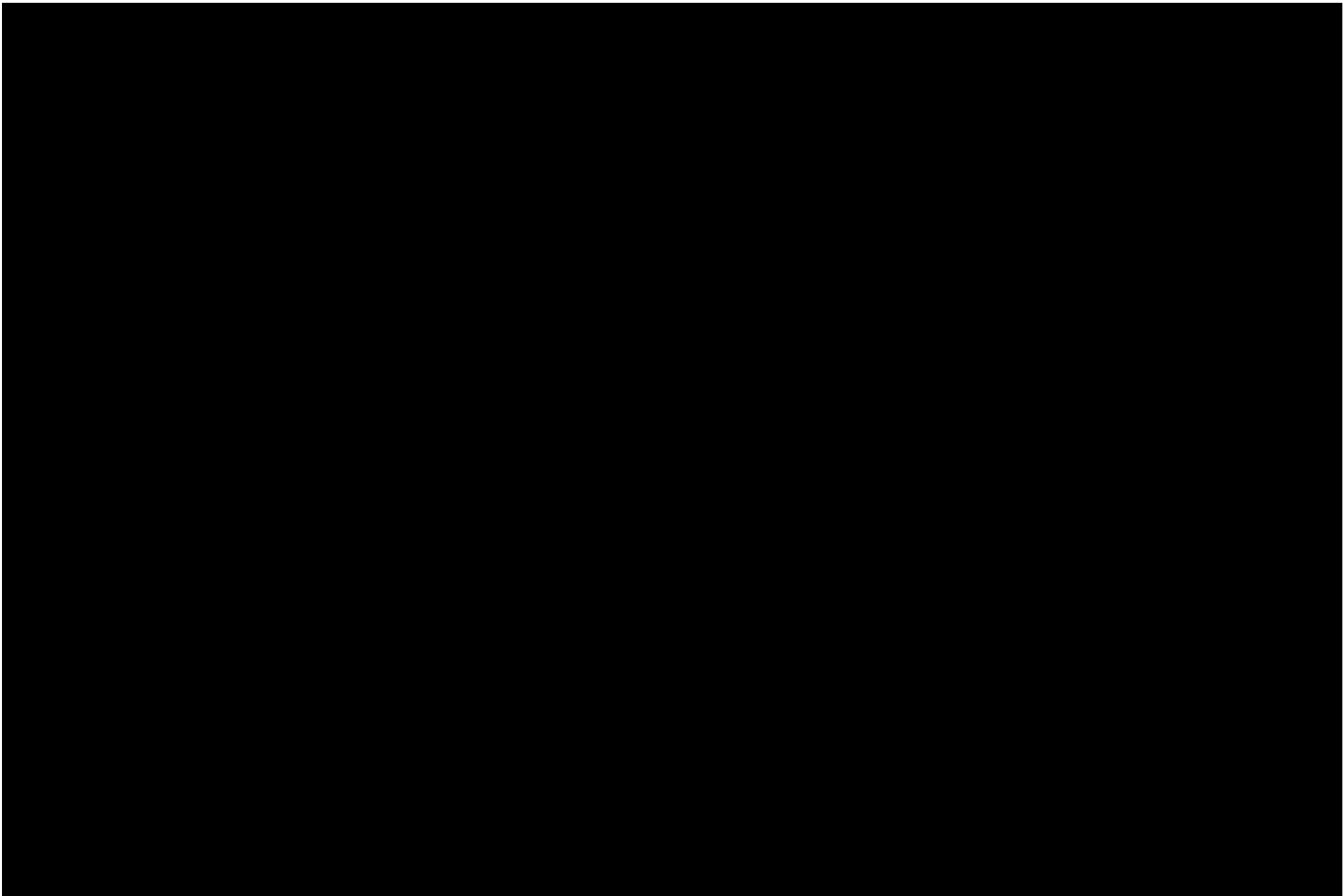
9.8

[REDACTED]

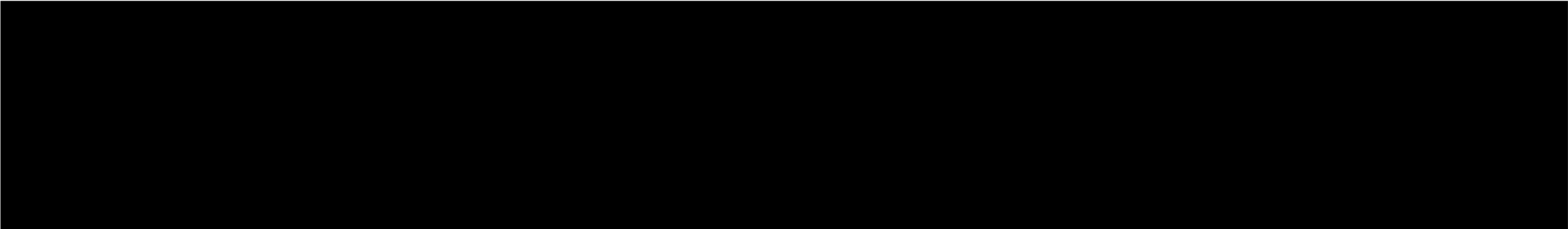
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9.9



9.10



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10.0 Communications Update/Forward Planning (DB/55/2004) – Mr Colm Shannon

10.1 Mr Shannon introduced his paper, which reviewed communications activity during the month of May. He noted that coverage of the Lucy Crawford case was continuing and the high drop-out rate for nurses in training was focused on during the month. [REDACTED]

10.2

10.3

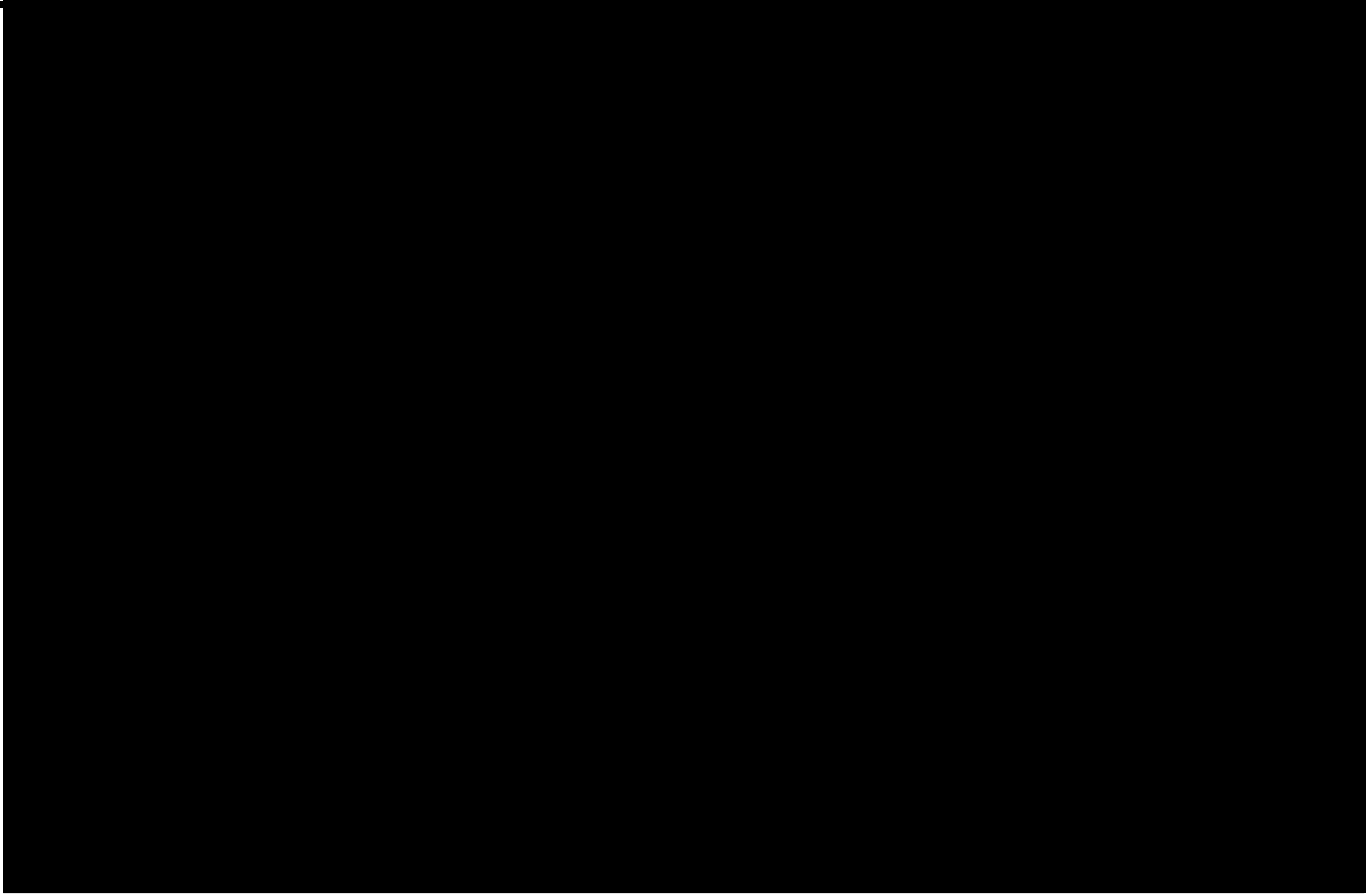
11.0 Business for Next Meeting – DB/49/2004

11.1

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12.0 Any other business

12.1



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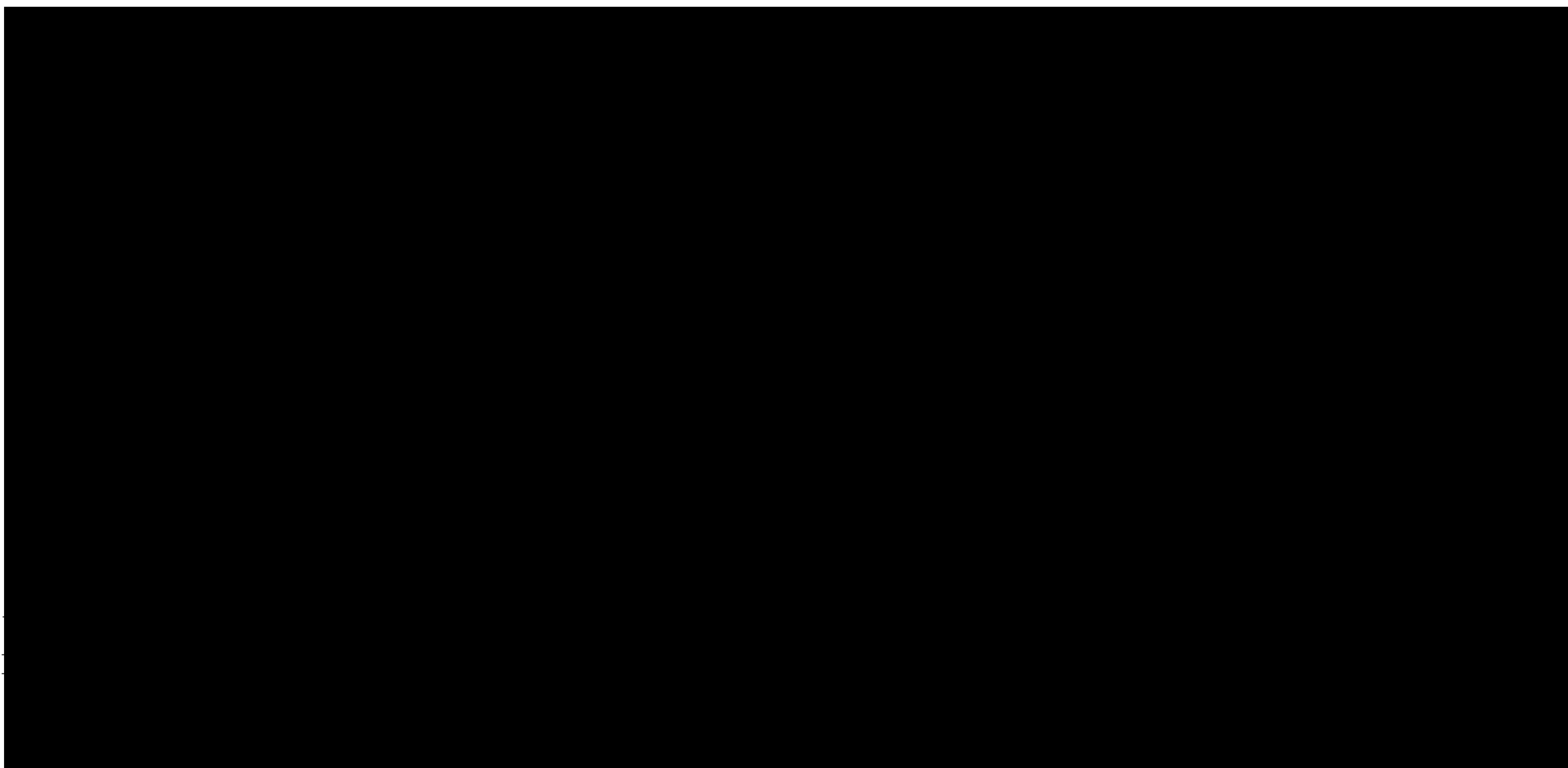
List of Actions Resulting from Departmental Board Meetings

Date of Meeting	Agenda Item	Action	Official	Date Completed

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DEPARTMENTAL BOARD – 28 May 2004

DB/58/2004(S)



DHSSPS

004-020-258

COMMUNICATIONS PLANNING ISSUES APRIL 2004

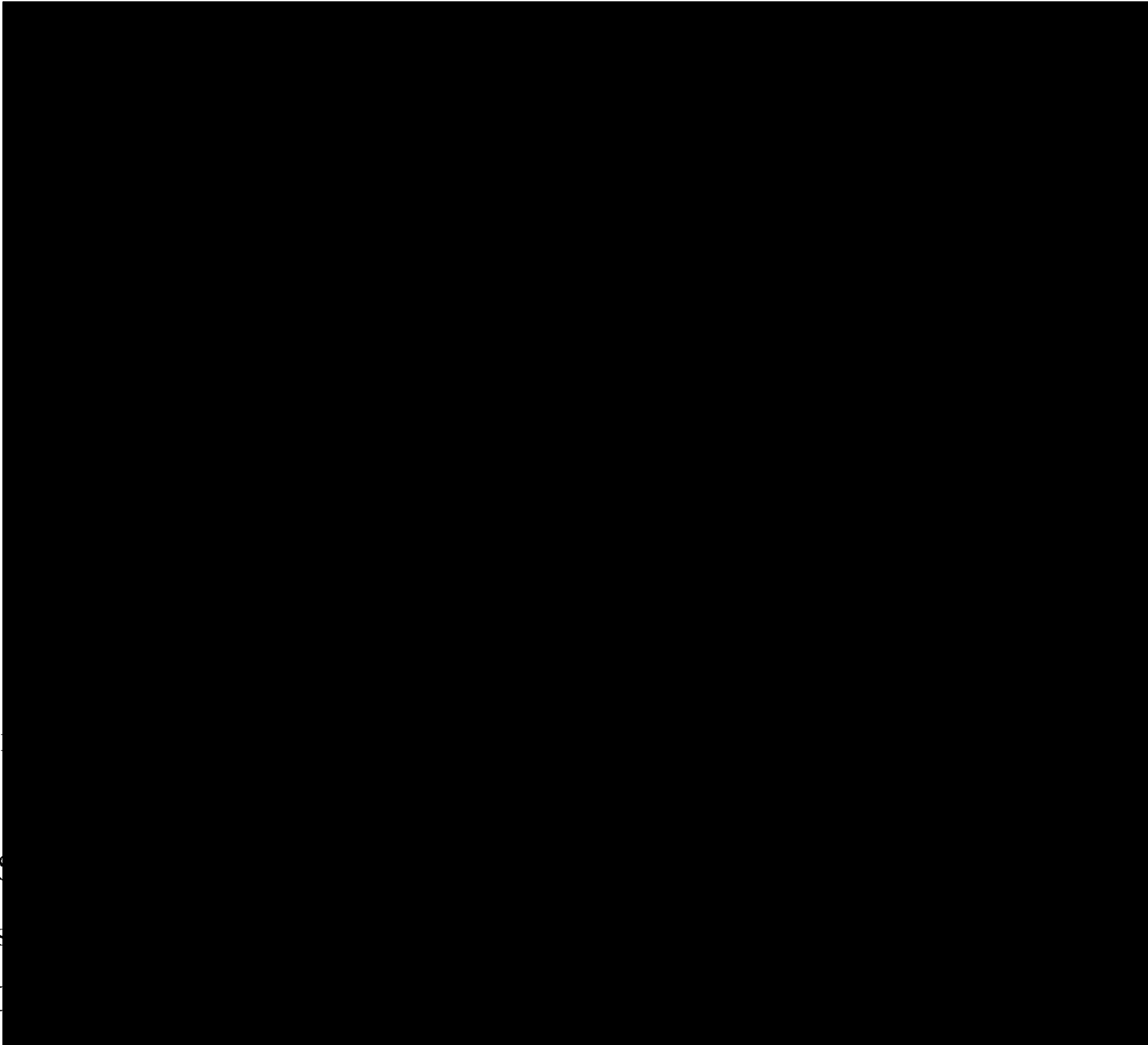
Introduction

1.



Review of recent communications activity

2.



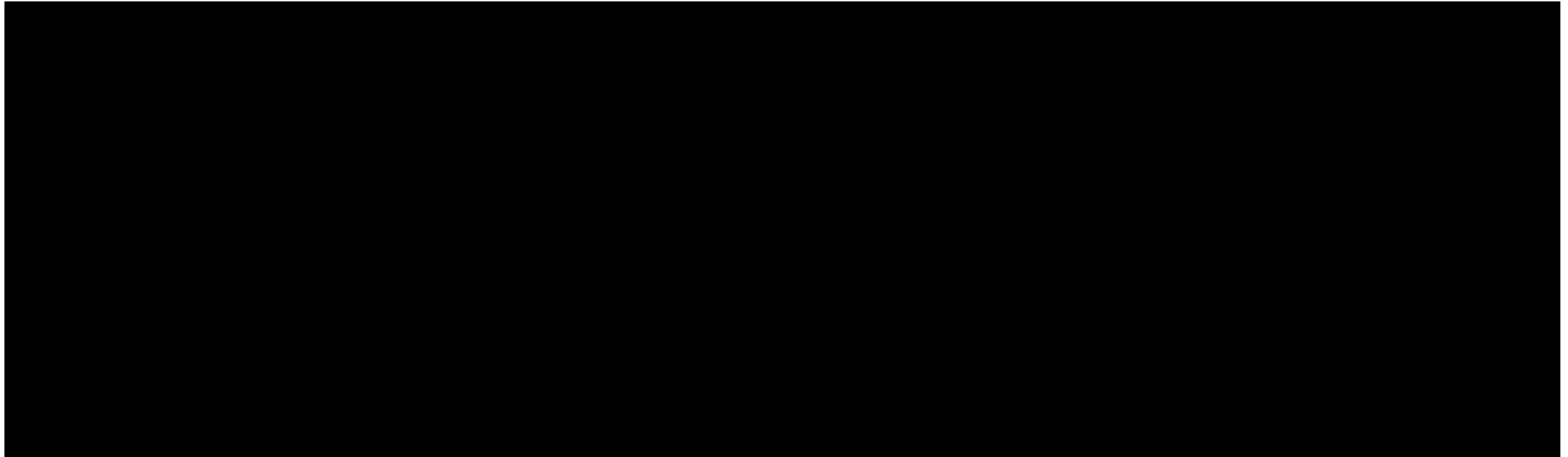
3.

4.

5. Coverage of the Lucy Crawford case continues. At a local level the Impartial Reporter has been running a series of 'campaigning' pieces on the subject. This extended to a 'platform' piece in the Irish News by the

editor of the Impartial Reporter. A follow up by the CMO detailed the facts behind the case and reinforced the Department's position.

6.

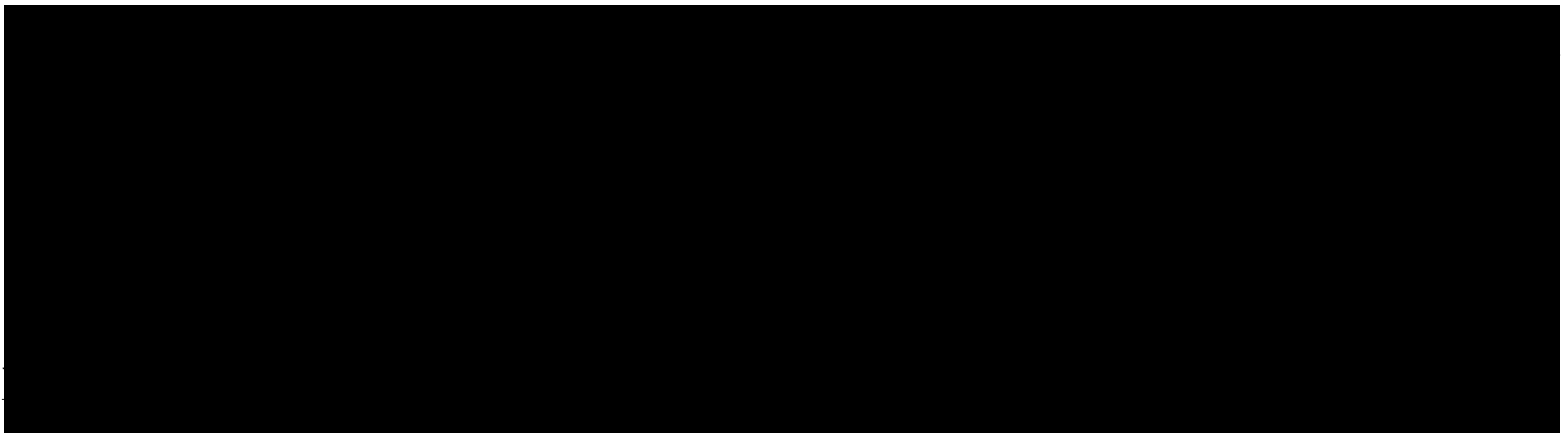


Forward Communications Plan

7.



8.



9. Interest in the Lucy Crawford case will continue with the Impartial Reporter interviewing the Minister on 3rd June. The UTV 'Insight' team also plan a further programme. The continuing focus on this case, particularly the negative coverage at a local level of the Erne Hospital, has the potential to significantly undermine public confidence in the hospital. The Minister's interview will provide an opportunity to get across positive messages about the doctors and nurses working in the

hospital to support their local community. In the longer term there is a need for the Trust to adopt a more pro-active programme to maintain public confidence in the hospital.

Recommendation

10. The Board is asked to:

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-



Information Office