

**Young, Christine**

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**From:** Mulhern, Kevin  
**Sent:** 17 May 2004 16:55  
**To:** Gowdy, Clive  
**Subject:** Lucy Crawford

-----Original Message-----

**From:** Mulhern, Kevin  
**Sent:** 17 May 2004 15:49  
**To:** 'mark.larmour' [REDACTED]  
**Subject:**

I am aware of the unfortunate death of Lucy Crawford and I wish to express my sympathy to her family. I know her case raised a number of matters relating to clinical care, medical records management, and the reporting of untoward events that occur in hospitals. I am content that these matters are being pursued through the appropriate channels and that real improvements are being put in place.

DHSSPS-C Gowdy

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