

Witness Statement Ref. No.

055 /1

NAME OF CHILD: Raychel Ferguson

Name: Elizabeth Lynch

Title: Auxiliary Nurse

Present position and institution:

Auxiliary Nurse

N.V.Q 2 Direct Care

Roll development for auxiliaries working in the Women & Children's Directorate Altnagelvin Hospitals H & SS Trust (2002)

Previous position and institution:

[As at the time of the child's death]

Auxiliary Nurse / N.V.Q 2 Direct Care

Membership of Advisory Panels and Committees:

[Identify by date and title all of those between January 1995-December 2004]

Previous Statements, Depositions and Reports:

[Identify by date and title all those made in relation to the child's death]

OFFICIAL USE:

List of previous statements, depositions and reports attached:

Ref:

Date:

055

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Particular areas of interest

[Please attach additional sheets if more space is required]

Describe in detail your role in the treatment and care of Raychel Ferguson, to include:

- (i) your observations;**
 - (i) any concerns you had in respect of Raychel and the reason for them; and**
 - (ii) the extent of your communications with Raychel .**

Staff Nurse Sandra Gilchrist asked me to help her to change a bed. I was about to give out the suppers, so I put the trolley back into the kitchen and went into Room I, to help with Raychel's bed. I did not see the vomit on the sheet. We changed the sheet. Did the suppers starting at Room P. I went back into Room I to give the children their suppers (4 beds in I) spoke to Mr. Ferguson child appeared to be sleeping. He said Raychel was sick. I reported same to Sandra.

When I went back later Mr. Ferguson was gone. Raychel appeared to be sleeping, I did not have any further involvement until 3am.

I went into Room I to check on the children. I saw that Raychel's bed was wet. I walked over to see too her when she started to draw up her arms and her hands were clenched. I immediately called to Ann who was also in the room; she was giving another child medicine. She came immediately over to see Raychel. Ann called a male medical doctor who was sitting at the desk to look at the child she asked me to stay with her and she went to summon other assistance. Ann Noble came back. Doctor asked for an airway. I ran to the treatment room and got one. I don't think it was used at that stage. Child was taken up to the treatment room. Mr Ferguson came back and Staff Nurse Ann Noble asked me to make him a cup of tea. Took him into the kitchen. He did not want tea. He was very quiet. I tried to console him 'try not to worry she is in the best place'

Subsequently took clothes down to I.CU mother, father and aunt were sitting in the corridor, I tried to comfort parents. I said I was sorry about their little girl and if it turned out to be a clot that she had she was in the best place. The aunt agreed and thanked me for bringing down their clothes. I had not any other contact with them.

2. Give details of your communications with the parents of Raychel Ferguson both during her stay at Altnagelvin and after, to include:

- (i) the nature and content of those communications; and**
- (ii) at whose request those communications took place.**

Please see the description set out in reply to question 1.

I was requested by Staff Nurse Ann Noble to make a cup of tea and all the other contents were at my own instigation.

Other points you wish to make including additions to any previous Statements, Depositions and or Reports

[Please attach additional sheets if more space is required]

Signed:

Elizabeth Lynch

Dated:

24th June 2005.

V055

City & Guilds
*National
Vocational
Qualification*

CCETSW

Central Council for Education
and Training in Social Work

CARE LEVEL 2
DIRECT CARE (Q1014158)

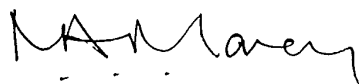
This Certificate

is awarded to ELIZABETH LYNCH

CITY AND GUILDS AND CCETSW WORK TOGETHER AS THE JOINT
AWARDING BODIES FOR COMMON STANDARDS

The holder has one or more formal Certificates of Unit Credit
by which this award was earned

Awarded FEBRUARY 1998 9802/071843 /303332/CMF0960/2/24/07/46



Director-General
The City and Guilds of London Institute





Registrar
CCETSW

The City and Guilds of London Institute *Incorporated by Royal Charter Founded 1878*

1055

City & Guilds

This Certificate of Unit Credit towards NATIONAL VOCATIONAL QUALIFICATION CARE LEVEL 2

is awarded to ELIZABETH LYNCH

WHO WAS SUCCESSFUL IN THE
FOLLOWING TWELVE UNITS


- PROMOTE EQUALITY OF CARE (LEVEL 2)
- CONTRIBUTE TO THE PROTECTION OF INDIVIDUALS FROM ABUSE
- CONTRIBUTE TO THE ONGOING SUPPORT OF CLIENTS AND OTHERS SIGNIFICANT TO THEM
- SUPPORT CLIENTS IN TRANSITION DUE TO THEIR CARE REQUIREMENTS
- CONTRIBUTE TO THE HEALTH, SAFETY AND SECURITY OF INDIVIDUALS AND THEIR ENVIRONMENT
- OBTAIN, TRANSMIT AND STORE INFORMATION RELATING TO THE DELIVERY OF A CARE SERVICE
- ENABLE CLIENTS TO MAINTAIN AND IMPROVE THEIR MOBILITY
- CONTRIBUTE TO THE MOVEMENT AND TREATMENT OF CLIENTS TO MAXIMISE THEIR PHYSICAL COMFORT
- ENABLE CLIENTS TO MAINTAIN THEIR PERSONAL HYGIENE AND APPEARANCE
- ENABLE CLIENTS TO EAT AND DRINK
- ENABLE CLIENTS TO ACCESS AND USE TOILET FACILITIES

Awarded FEBRUARY 1998 9802/071843 /303332/CMF0960/2/24/07/46

CONTINUED



Chairman
The City and Guilds of London Institute



Director-General
The City and Guilds of London Institute

CONTINUATION

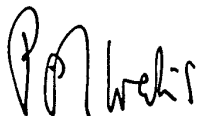
This Certificate of Unit Credit towards
NATIONAL VOCATIONAL QUALIFICATION
CARE LEVEL 2

is awarded to ELIZABETH LYNCH

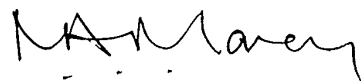
ENABLE CLIENT TO ACHIEVE PHYSICAL COMFORT

THE PRINCIPLES OF GOOD PRACTICE HAVE BEEN DEMONSTRATED IN
ACHIEVING COMPETENCE FOR THE UNITS LISTED.

Awarded FEBRUARY 1998 9802/071843 /303332/CMF0960/2/24/07/46



Chairman
The City and Guilds of London Institute



Director-General
The City and Guilds of London Institute



Clinical Education Centre
Altnagelvin Area Hospital
L'Derry BT47 6SB
Tel: 028 71 611449

**ROLE DEVELOPMENT PROGRAMME FOR
AUXILIARIES WORKING IN THE WOMEN
AND CHILDREN'S DIRECTORATE,
ALTNAGELVIN HOSPITALS H&SS TRUST**

055

ROLE DEVELOPMENT FOR AUXILIARIES

ASSESSMENT FORM

**MEASUREMENT OF TEMPERATURE, PULSE AND RESPIRATIONS
(Child)**

PERFORMANCE CRITERIA	SATISFACTORY	UNSATISFACTORY	COMMENTS
<u>PREPARATION</u>			
Collects equipment and positions patient	✓		} <i>excellent</i>
Introduces/explains/instructs	✓		
<u>PERFORMANCE OF SKILL</u>			
Prepares electronic thermometer with probe cover and uses correct technique for placement	✓		
Takes temperature accurately	✓		
Reads result accurately	✓		
Measures pulse/apex beat accurately	✓		
Measures respiratory rate and volume accurately	✓		
Observes patient's colour accurately	✓		
Answers patient's questions appropriately (if relevant)	✓		
Leaves patient comfortable	✓		
Stores equipment correctly	✓		
Adheres to infection control practices	✓		<i>observes strict handwashing + prevention of crossinf.</i>
<u>RECORDING</u>			
Records on observation chart accurately and legibly	✓		<i>very meticulous.</i>
<u>INTERPRETING & REPORTING</u>			
Understands normal and abnormal ranges and terminology	✓		<i>v. good understanding</i>
Understands factors that affect measurements	✓		<i>very aware + experienced</i>
Interprets significance of findings Reports clearly and promptly	✓		<i>very prompt reporting</i>

REGISTERED NURSE/MIDWIFE SIGNATURE S/N AM NOOR
 NURSING AUXILIARY SIGNATURE Elizabeth Lynds
 DATE 14-02-02 WARD C.H.W. 6. 7

ELECTRONIC BLOOD PRESSURE & OXYGEN SATURATION MEASUREMENT (Child)

PERFORMANCE CRITERIA	SATISFACTORY	UNSATISFACTORY	COMMENTS
<u>PREPARATION</u>			
Collects equipment and prepares environment	✓		<i>Very experienced, competent and reliable regarding documentation + reporting. Understands normal + abnormal ranges. Leaves patients very comfortable + content.</i>
Positions patient appropriately	✓		
Introduces/explains/instructs	✓		
<u>PERFORMANCE OF SKILL</u>			
Positions arm correctly	✓		
Applies cuff correctly	✓		
Applies O ₂ sat. probe correctly	✓		
Reads BP, pulse and O ₂ sat. correctly	✓		
Answers patients questions appropriately (if relevant)	✓		
Leaves patient comfortable	✓		
Stores equipment properly	✓		
<u>RECORDING</u>			
Records accurately & legibly on observation chart	✓		
<u>INTERPRETING AND REPORTING</u>			
Understands normal & abnormal ranges & terminology	✓		
Understands factors that affect measurement	✓		
Interprets significance of findings	✓		
Reports clearly & promptly	✓		

REGISTERED NURSE/MIDWIFE SIGNATURE S/M AM Noble

NURSING AUXILIARY SIGNATURE Elizabeth Lynels

DATE 15-02-02 WARD C.H.W. 6

MEASUREMENT OF TEMPERATURE, PULSE AND RESPIRATIONS
(Adult)

PERFORMANCE CRITERIA	SATISFACTORY	UNSATISFACTORY	COMMENTS	
<u>PREPARATION</u>				
Collects equipment and positions patient	✓		Competant Competant	
Introduces/explains/instructs	✓			
<u>PERFORMANCE OF SKILL</u>				
Prepares electronic thermometer with probe cover and uses correct technique for placement	✓		Competant Competant	
Takes temperature accurately	✓			
Reads result accurately	✓			
Measures pulse accurately	✓			
Measures respiratory rate and volume accurately	✓			
Observes patient's colour accurately	✓			
Answers patient's questions appropriately (if relevant)	✓			
Leaves patient comfortable	✓			
Stores equipment correctly	✓			
Adheres to infection control practices	✓			
<u>RECORDING</u>				
Records on observation chart accurately and legibly	✓			
<u>INTERPRETING & REPORTING</u>				
Understands normal and abnormal ranges and terminology	✓			
Understands factors that affect measurements	✓			
Interprets significance of findings Reports clearly and promptly	✓			

REGISTERED NURSE/MIDWIFE SIGNATURE ----- *Stone* (WD5)
 NURSING AUXILIARY SIGNATURE ----- *Elizabeth Lynch*
 DATE ----- *18th February 02* WARD ----- *CHW 6*

ELECTRONIC BLOOD PRESSURE & OXYGEN SATURATION MEASUREMENT (Adult)

PERFORMANCE CRITERIA	SATISFACTORY	UNSATISFACTORY	COMMENTS
<u>PREPARATION</u>			Very competent
Collects equipment and prepares environment	✓		
Positions patient appropriately	✓		
Introduces/explains/instructs	✓		
<u>PERFORMANCE OF SKILL</u>			
Positions arm correctly	✓		
Applies cuff correctly	✓		
Applies O ₂ sat. probe correctly	✓		
Reads BP, pulse and O ₂ sat. correctly	✓		
Answers patients questions appropriately (if relevant)	✓		
Leaves patient comfortable	✓		
Stores equipment properly	✓		
<u>RECORDING</u>			
Records accurately & legibly on observation chart	✓		
<u>INTERPRETING AND REPORTING</u>			
Understands normal & abnormal ranges & terminology	✓		
Understands factors that affect measurement	✓		
Interprets significance of findings	✓		
Reports clearly & promptly	✓		

REGISTERED NURSE/MIDWIFE SIGNATURE Patricia Jane (WDS)

NURSING AUXILIARY SIGNATURE Elizabeth Lynd

DATE 18th February '02 WARD CHW6

ASEPTIC TECHNIQUE – ASSISTING WITH A STERILE DRESSING

PERFORMANCE CRITERIA	SATISFACTORY	UNSATISFACTORY	COMMENTS
PREPARATION			
Prepares self & equipment appropriately, after consulting with RN/RM	✓		Careful and competent with all procedures. Relied upon to do her tasks well.
Checks expiry dates on products	✓		
Prepares environment, positions patient, adjusts bedclothes	✓		
Explains/instructs patient	✓		
<u>PERFORMANCE OF SKILL</u>			
Performs hand wash as per Infection Control policy	✓		
Assists with dressing without contaminating	✓		
Readjusts bedclothes & ensures patient comfort	✓		
Clears equipment & correctly disposes of clinical waste & sharps as per policy	✓		
<u>INTERPRETING</u>			
Understands the principles of asepsis & the non-touch technique	✓		Careful can be
Anticipates needs of RN/RM & patient	✓		

REGISTERED NURSE/MIDWIFE SIGNATURE S/n Christine Thompson

NURSING AUXILIARY SIGNATURE Elizabeth Lynd

DATE 6th March '02 WARD CHW 6.

APPLICATION AND REMOVAL OF ANTIEMBOLISM STOCKINGS

PERFORMANCE CRITERIA	SATISFACTORY	UNSATISFACTORY	COMMENTS
<u>PREPARATION</u>			
Explains/instructs patient appropriately	✓		
Positions patient appropriately	✓		
<u>PERFORMANCE OF SKILL</u>			
Measures legs accurately at the appropriate points:- Calf circumference Thigh circumference Leg length	✓		
Identifies correct stocking size according to measurement chart & confirms with RN/RM	✓		
Applies stockings according to manufacture's guidelines, ensuring proper alignment, comfort & a smooth fit	✓		
Removes stockings according to manufacturer's guidelines, with careful technique	✓		
<u>INTERPRETING AND REPORTING</u>			
Understands the purpose of antiembolism stockings & the importance of a correct fit	✓		
Understands the significance of eg, oedema, appearance of the skin, pain/discomfort of legs, & reports progress to RN/RM	✓		

REGISTERED NURSE/MIDWIFE SIGNATURE S/n C. Thompson
 NURSING AUXILIARY SIGNATURE Elizabeth Lynch
 DATE 22/4/02 WARD 6

REMOVAL OF AN INTRAVENOUS CANNULA

PERFORMANCE CRITERIA	SATISFACTORY	UNSATISFACTORY	COMMENTS	
<u>PREPARATION</u>				
Collects resources, ensures privacy, explains/instructs patient	✓			
<u>PERFORMANCE OF SKILL</u>				
Washes hands as per policy, applies non sterile gloves	✓		carried out very carefully with + competent at all tasks carried out. Procedure dignity carried out.	
Removes old dressing carefully, cleans site with 70% isopropyl alcohol & allows to dry, before removing cannula	✓			
Removes cannula carefully, inspecting site	✓			
Applies pressure to site with sterile gauze for 2-3mins	✓			
Applies small sterile dressing over site	✓			
Inspects cannula for damage	✓			
Disposes correctly to sharps & clinical waste	✓			
<u>INTERPRETING AND REPORTING</u>				
Reports accurately to RN/RM	✓			excellent - prompt at reporting
Understands when to refer to RN/RM, if concerns about site/cannula	✓			

REGISTERED NURSE/MIDWIFE SIGNATURE ----- M. Rose SIN -----

NURSING AUXILIARY SIGNATURE ----- Elizabeth Lyons -----

DATE ----- 10-3-02 ----- WARD ----- CHW 6 -----

REMOVAL OF INDWELLING URINARY CATHETER

PERFORMANCE CRITERIA	SATISFACTORY	UNSATISFACTORY	COMMENTS
<u>PREPARATION</u>			
Collects equipment as per Infection Control policy	✓		
Positions patient, ensures privacy	✓		
Explains to patient	✓		
<u>PERFORMANCE OF SKILL</u>			
Checks amount of fluid in catheter balloon before beginning	✓		Competent
Washes hands, applies clean gloves	✓		
Drains residual urine from catheter into sterile jug	✓		
Removes all fluid from balloon with syringe	✓		
Removes catheter by gentle traction	✓		
Leaves patient comfortable	✓		Very
Disposes as per clinical waste	✓		
Washes hands	✓		
<u>RECORDING</u>			
Records FBC accurately			
<u>INTERPRETING AND REPORTING</u>			
Reports appropriately to RN/RM	✓		

REGISTERED NURSE/MIDWIFE SIGNATURE ----- *M. Deary (WDB)*

NURSING AUXILIARY SIGNATURE ----- *Elizabeth Lynds*

DATE ----- *24th April '02* ----- WARD ----- *CHW 6* -----

SUPPORTING THE BREASTFEEDING MOTHER

PERFORMANCE CRITERIA	SATISFACTORY	UNSATISFACTORY	COMMENTS	
<u>PREPARATION</u>				
Ensures privacy	✓			
Collects relevant equipment	✓			
Introduces/explains/instructs				
Advises mother on her position	✓			
Is aware of ten steps to successful breastfeeding	✓		Elizabeth has a good understanding of breastfeeding	
Is aware of Altnagelvin's breastfeeding policy	✓		policy.	
<u>PERFORMANCE OF SKILL</u>				
Washes hands	✓			
Demonstrates correct positioning of mother to breastfeed baby, sitting up & lying down	✓		Excellent	
Can demonstrate various ways that a baby may be held for breastfeeding	✓			
Can identify signs of correct positioning and attachment of a baby at the breast	✓			
Can advise a mother on correcting poor positioning	✓			
Can identify causes of sore nipples and breast pain	✓			
Can advise a mother on treatment of sore nipples	✓			
Is aware of principles of hand expressing	✓			
Can demonstrate the care of a breast pump	✓			shows care of pump efficiently
Is aware of the principles when using a breast pump	✓			
Can assemble a breast pump & kit	✓			aware of the principles of efficient assembly of pump.
Can demonstrate how to cup feed a newborn, term baby	✓			
Answers patients questions appropriately	✓			

Continued overleaf

BOTTLE FEEDING

PERFORMANCE CRITERIA	SATISFACTORY	UNSATISFACTORY	COMMENTS
<u>PREPARATION</u>			
Washes hands	✓		
Prepares equipment	✓✓		
Ensures clean working area	✓✓		
<u>PERFORMANCE OF SKILL</u>			
Demonstrates correct sterilisation of equipment using Chemical Steriliser, filling with correct amount of water & sterilising fluid, submerging equipment making sure there is no air trapped in the bottles or teats	✓✓✓		A very experienced competent member of staff.
Removes feeding equipment from steriliser, places bottle on a clean, flat surface, places teat & cap on upturned lid of steriliser	✓		
Using cool boiled water, makes up feed following instructions on tin/packet, putting water into the bottle first and then powder, using scoop provided	✓		
Puts disc, teat & cap on bottle tightly & shakes well until all powder has dissolved	✓		
Tests feed to ensure correct temperature for baby by dripping a little milk onto the inside of the wrist	✓		
Can feed baby in correct position, ensuring teat is always full of milk	✓		
Can wind baby during & after a feed	✓✓		
Discards any unused milk as per clinical waste policy	✓✓		

Continued overleaf

17

BOTTLE FEEDING (CONTINUED)

Washes all bottles & other equipment in hot, soapy water, using a bottle brush, rinsing thoroughly prior to re-sterilising	✓		
<u>RECORDING</u>			
Records accurately & legibly on baby feed chart	✓		
<u>INTERPRETING AND REPORTING</u>			
Understands principles of sterilisation	✓		
Reports to midwife outcome of feed, & reports any concerns	✓		

MIDWIFE SIGNATURE S/N. Patricia Doran

NURSING AUXILIARY SIGNATURE Elizabeth Lynch

DATE 5/3/02 WARD CHW. 6.