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2 (10.00 am)
3 (Delay in proceedings)
4 (10.13 am)
5 THE CHAIRMAN: Good morning. Mr Stewart?
6 MR STEWART: I call Dr Raymond Fulton, please.
7 DR RAYMOND FULTON (called)
8 Questions from MR STEWART
9 MR STEWART: Good morning. You have sent to the inquiry
10 three witness statements, WS043/1, on 21 June 2005,
11 WS043/2 of 3 March of this year, and WS043/3 of 30 June
12 of this year. Are you content that the inquiry should
13 adopt those statements as part of your formal evidence?
14 A. I wish to amend the third statement, 043/3, because I've
15 noticed last weekend a discrepancy in the dates of one
16 committee, which I think I should clarify in advance.
17 Q. Yes, indeed.
18 THE CHAIRMAN: Go ahead. Do you have a page reference?
19 A. It's page 1 of the third statement.
20 THE CHAIRMAN: Witness statement 043/3, page 1, please.
21 Thank you, doctor. And the correction is?
22 A. The correction is the membership of the advisory panels,
23 Altnagelvin risk management and standard committee, the
24 dates should read November 2002 until December 2004.
25 MR STEWART: Thank you. That's in fact just halfway down

1 clinical incident review meeting, and perhaps of
2 relevance further on down, number 15, the
3 Sperrin Lakeland collaboration group.
4 Could I ask you at this stage what that is?
5 A. At that time the Altnagelvin Trust and Sperrin Lakeland
6 were two separate trusts and this was set up to discuss
7 topics of mutual interest and co-operation, such as
8 exchanging consultants and services.
9 Q. How often did the group meet?
10 A. Not very often from my recollection. I don't know to be
11 exact. I was certainly a member of it, advising on any
12 medical issues. I wasn't -- I didn't set the agenda.
13 THE CHAIRMAN: Were there some services, doctor, which were
14 provided, say, in Altnagelvin to which Fermanagh people
15 went and some services provided in the Sperrin Lakeland
16 end to which people from the sort of greater Derry area
17 would have gone?
18 A. It was mainly from Sperrin Lakeland to the Derry area.
19 But there were lots of services which had -- that was
20 one of them. I worked in -- as a dermatologist I had
21 a clinic in Tyrone County, for instance, which was
22 in the Sperrin Lakeland trust.
23 THE CHAIRMAN: Was that the sort of thing that the
24 collaboration group was dealing with?
25 A. Yes, setting up new services mainly. Existing ones

1 the list of the advisory panels and committees.
2 THE CHAIRMAN: Is that really fitting in with Mrs Brown's
3 evidence, which is that that committee didn't actually
4 start meeting until late 2002; is that right?
5 A. That's correct, so it didn't exist in February 2000.
6 THE CHAIRMAN: Thank you.
7 MR STEWART: You have supplied a copy of your CV, and it
8 appears at WS043/3, page 21, and continues for many
9 pages. I wonder, can I possibly go to page 31, WS043/3,
10 page 31.
11 This sets out your managerial positions at
12 Altnagelvin. You were chairman of the medical division
13 from 1989 through to 1993, and you were a clinical
14 manager in the medical division up to 1993 as well. You
15 served as the hospital medical audit coordinator between
16 1994 and 1998. You were on the clinical audit steering
17 group from 1995 to 1997.
18 If we go to page 33, we find that you served as the
19 medical director in the hospital from March 1998
20 onwards, and that included 2001.
21 A. Yes.
22 Q. You, at that time, sat on the following various
23 committee, the trust board itself, the hospital
24 executive, the hospital management team, and further
25 down at number 9, the scrutiny committee and the

1 continued or in some cases were stood down.
2 THE CHAIRMAN: Okay.
3 MR STEWART: Indeed, you append a list of your publications,
4 which are many and varied, but including audit as an
5 area of particular interest to you, was it?
6 A. Yes, my publications -- well, I'm slightly embarrassed
7 by those now because actually I started off very
8 enthusiastic about audit and I wrote several fairly
9 critical papers about audit, including one in the Ulster
10 Medical Journal, which a lot of people may not have
11 liked because I felt that audit was going down the wrong
12 channel and a lot of money was being wasted on it, on
13 very unfocused audit topics, and for a while I was
14 extremely disillusioned by audit.
15 Q. So it wasn't the method, it was the subject that --
16 A. It was the way it was carried out. The subject of audit
17 is a very legitimate tool for examining very specific
18 things, if it's correctly carried out, but it's very
19 expensive, it's very time-consuming in administrative
20 time, so it has to be very focused. People were doing
21 unfocused audits here, there and everywhere just to say
22 they were doing audit. I think it has to be very
23 focused.
24 THE CHAIRMAN: Doctor, let's just follow that just a little
25 bit. Dr Nesbitt suggested yesterday that in recent

1 times there have been -- he said he wouldn't go so far
2 as to say that audit was now redundant but there had
3 been changes to audit. Has the tide turned in the
4 direction that you had wanted or is that a different
5 point that he was making?

6 A. I'm not sure of the point he was making. But the point
7 I was making is that audit -- it is better now for the
8 simple reason that the guidelines -- it has to be based
9 on the guidelines, you have to have a standard to audit
10 against. It's not like financial audit, you don't look
11 at the whole organisation. They have to be specific
12 topics, and you have to think why you're asking for an
13 audit topic in the first -- something has to prompt you
14 to ask the question "Do I need to do an audit on this?"

15 So you need to have a guideline by a reputable body
16 such as the Royal College or a government agency, which
17 then sets a standard, and then you can audit against
18 that standard. If you don't have an agreed standard,
19 you can't really start with audit, and on many topics
20 there are no such standards.

21 MR STEWART: You probably heard me asking yesterday, perhaps
22 you have read the previous days, about audit following
23 the death of a child because that was something that
24 NCEPOD recommended.

25 A. Yes.

5

1 Q. Audit in response to a serious clinical incident, which
2 was something that the annual report of the hospital
3 said that it aimed to do. Was that something that was
4 useful, was audit the tool for that?

5 A. If I try to remember the phraseology used in the context
6 of multi -- perhaps we could bring that up. "In the
7 context of multi-professional audit", I think was the
8 phrase.

9 Q. Yes, 220-002-003. This is the thing I was referring to,
10 and you'll see on the left-hand side, the third and
11 fourth bullet points, it's specifically the fourth:

12 "The events surrounding the perioperative death of
13 any child should be reviewed in the context of
14 multidisciplinary audit."

15 Do you have any views about that approach?

16 A. That phrase does not mean very much to mean. I wouldn't
17 know -- that means nothing to me. I wouldn't know how
18 to start that audit. If they'd said "against the
19 guidelines laid down by CEPOD" or something like that,
20 it would have directed you what to do. But as
21 a clinician reading that, it would be difficult to know
22 how to approach an audit.

23 Q. Is that because the word "audit" is used interchangeably
24 to mean a review and some other beast which is
25 a benchmarking exercise?

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1 A. I think they don't know what audit is. "Review" is the
2 correct term here. Review. A review makes sense to me.

3 Q. Yes, because the other references I drew the attention
4 of the inquiry to was the annual report of the hospital,
5 321-004gj-042, where you'll see in the first paragraph
6 under "Key achievements", it said on behalf of the trust
7 that the clinical audit committee aims to encompass two
8 major activities, and the second of which is audit in
9 response to serious clinical incident reports.

10 Is that something you were involved in as medical
11 director?

12 A. I'm sorry, could you repeat the question?

13 Q. Were you involved as a medical director in audit in
14 response to serious clinical incident reports?

15 A. I was certainly involved in review of serious clinical
16 incidents. Perhaps we used the wrong terminology as
17 well.

18 Q. Did you sit on the clinical audit committee?

19 A. Not in 2001.

20 Q. Your job responsibilities, principal responsibilities,
21 were set out in your job description, which we can find
22 at 321-004gh-005. These were your responsibilities
23 from --

24 A. Mr Chairman, could I clarify this was my job
25 description, because I couldn't find it?

7

1 Q. It comes under a letter --

2 A. I'm just asking for clarification.

3 THE CHAIRMAN: Of course.

4 MR STEWART: Yes, it is.

5 A. I accept that.

6 Q. It's 321-004gh-001, which is --

7 A. Because I know these changed between medical director
8 posts.

9 Q. Perhaps we'll just look at 321, and there is the first
10 page of that document, which is a letter to yourself of
11 30 April 2001.

12 It says:

13 "The duties pertaining to the appointment are
14 outlined in the attached job description."

15 That's the document that follows there on the left.

16 A. No, I accept that. Thank you for clarifying that.

17 Q. Back to the principal responsibilities of the job
18 description. You'll see the second asterisked
19 responsibility is to ensure through the medical audit
20 coordinator that medical audit is conducted in
21 accordance with agreed procedures and priorities.

22 That was why I asked you about the conduct of audit
23 in response to serious clinical incident reports. Did
24 you engage in any way in audit of any form in response
25 to serious clinical incident reports?

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1 A. No, I didn't formally through the medical audit
2 committee, to my knowledge. I did not.
3 Q. Did you as medical director require reports to be made
4 to you after serious clinical incidents?
5 A. Well, I would have been involved in actually examining
6 them, so I would have been aware of them, but I don't
7 remember having -- insisting on a formal report.
8 Q. Did you yourself have to make reports to the board or to
9 the commissioning board, the Western Health and Social
10 Services Board, in relation to healthcare quality
11 matters?
12 A. I can recall serious clinical incidents and inquiries,
13 not like this, but -- or one like this, but -- I'm
14 trying to think of examples. There were certainly
15 serious incidents. I can think of things like failure
16 of sterilisation was a problem in the hospital, and
17 I think I spoke to the Social Services board about that.
18 Q. That would have been before --
19 A. Before this job, yes. There's nothing I can think
20 around this time.
21 Q. Would that have been your conventional practice?
22 A. Yes.
23 Q. Of course, in this case no report emerged from the
24 review. Why was that?
25 A. Um, I have re-read our protocol, and that certainly was

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1 what has been done and what remains to be done, because
2 until we write things down, sometimes some of the ideas
3 around the edges drift round in a rather loose or
4 incoherent way, but when we have to write them down we
5 tend to be more focused.
6 A. I accept that was a deficit.
7 MR STEWART: I wonder, can I just take you back to, as it
8 were, grind through some of your responsibilities.
9 Leadership of the medical profession within the
10 Altnagelvin was really your responsibility.
11 A. Yes.
12 Q. Also by definition and extension, the quality of the
13 healthcare that they provided was your responsibility as
14 well.
15 A. Yes, I accept that.
16 Q. The trust entered into a service agreement with the
17 Western Health and Social Services Board, and it's found
18 at 321-028-002. That's the cover page.
19 If we can move to page 009. There are two sections
20 within the service agreement, 13 and 14, that deal with
21 monitoring and quality enhancement. The first
22 paragraph, 13.1, deals with monthly review meetings
23 between the parties to this agreement and the provider,
24 that's the trust, will submit regular monitoring reports
25 on activity levels and quality initiatives.

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1 a deficit, no report was produced. I must apologise for
2 that. Although it was said it should be written by the
3 risk management coordinator, I really felt I should have
4 spotted that and I should probably have done it myself.
5 So I accept it wasn't done.
6 Except there was -- I think what I thought was that
7 there was a series of action points and follow-up
8 points, which also were the result of multi-professional
9 review, which we discussed earlier, and I felt that was
10 the report, but I could see in a situation like this it
11 was very sketchy.
12 THE CHAIRMAN: I think you're right, doctor, it is
13 a deficit. I won't lose sight of the fact that the
14 failure to produce a report doesn't negate the value of
15 a lot of the work that was done, the action plan that
16 was come up with and the update to the chief executive
17 and the contact with the CMO, which led on to a lot of
18 progress being made elsewhere. But I think the point
19 which has been made in questioning by Mr Stewart over
20 the last couple of days is that in order to produce
21 a report, you have to draw together what happened and
22 who was involved, and there may have been a couple of
23 gaps at that end.
24 But then in drawing up a report, it's an opportunity
25 to set out in fairly coherent terms what has happened,

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1 At paragraph 14.1:
2 "The provider will ensure that services provided are
3 of the highest standard of quality achievable within
4 available resources."
5 14.2:
6 "The provider will share details of its quality
7 framework with the purchaser."
8 Were you ever involved in putting together reports
9 or documents of quality frameworks for the board, for
10 the Western Health and Social Services Board?
11 A. I have no recollection of that.
12 Q. Who would have done that within the trust?
13 A. I remember Ms Duddy, director of nursing, and her
14 department were very active in this. There was a lot of
15 nursing quality issues, which she addressed. I'm not
16 qualified to talk about them. I remember that was
17 a major part of the work, and Mrs Brown was also
18 involved.
19 Q. You and Ms Duddy and Mrs Brown collaborated, worked
20 together --
21 A. Yes, we did.
22 Q. -- in establishing clinical governance within the trust.
23 A. Yes.
24 Q. If we can go back to page 004 of this document, there is
25 a section on clinical governance, which stresses that

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1 it is an increasingly important consideration for the
2 delivery of acute hospital services:
3 "The board [that's the commissions board] will be
4 adopting a proactive approach to this initiative.
5 Clinical governance ..."
6 It continues at paragraph 3.2:
7 "... places clearly defined duties and
8 responsibilities on healthcare organisations and
9 individuals within them, and to be effective a clinical
10 governance programme must include key elements such
11 as: processes for recording and deriving lessons from
12 untoward incidents, complaints and claims."
13 Was there at any time any sort of monitoring of this
14 activity, the processes for recording and deriving
15 lessons from untoward incidents, any quality report
16 in that respect given to the commissioning board?
17 A. I have no personal knowledge of that, but I knew that
18 was being done, and there was a process for recording
19 untoward incidents coordinated through Mrs Brown's
20 office in risk management. I'm not -- I do not know
21 whether she furnished that to the Western Board.
22 Q. Presumably, the process of monitoring was through the
23 clinical incident committee upon which you sat.
24 A. Mm.
25 Q. Were any reports then put together of how it was working

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1 Q. Yes, of course. I can call it up at 317-031-001. It
2 came out in 1999.
3 At page 002, it introduces the purpose, and I think
4 paragraph 3 best expresses it:
5 "The guidance which follows responds to the
6 questions and problems which doctors most frequently
7 face when carrying out management responsibilities, and
8 it starts with the premise that the principal concern of
9 everyone involved in the delivery of Health Services
10 must be the care, treatment and safety of patients.
11 Registered medical practitioners continue to have
12 a responsibility for the care of patients when they work
13 as managers and remain professionally accountable to the
14 GMC for their decisions."
15 Were you a member of any grouping or association of
16 medical directors?
17 A. Yes, I was. I've forgotten the name of it now, British
18 Association of Medical Managers. BAMB, I think it was.
19 Q. Yes, BAMB.
20 A. Yes, it was, and I went to several meetings.
21 Q. Yes. Well, this is precisely the sort of guidance one
22 would imagine would be circulated through BAMB?
23 A. I may have seen it. I can't remember it.
24 Q. In terms of the structures within the trust at that
25 time, you were answerable to the chief executive.

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1 for submission to the commissioning board?
2 A. I can't answer that. I cannot remember.
3 Q. Can I ask you, you said in your third witness statement,
4 WS043/3 at page 3, in response to a question that you
5 believed -- at number 2. You were asked:
6 "Who bore ultimate responsibility for the quality of
7 care delivered by the trust?"
8 And you expressed your view that:
9 "Individuals are responsible for their own actions."
10 I wonder, could I ask you to elaborate on that
11 a little?
12 A. I had trouble answering this question. I initially
13 said -- I initially said chief executive, and then
14 I thought -- I couldn't get away from the fact that --
15 I always believe individuals are responsible for their
16 own actions. So this is one of the most difficult
17 questions in the witness statement.
18 Q. Yes. It wasn't meant to be a philosophical enquiry, it
19 was meant to be a really quite practical thing. But in
20 terms of your leadership, you were responsible for
21 leading the various doctors and delivering the quality
22 of care. Were you at that time aware of the guidance of
23 the GMC in this document, Management of Healthcare, The
24 Role of Doctors?
25 A. No, I don't believe I was. I'm sorry, could I see that?

14

1 A. Yes.
2 Q. Then answerable to you were the various clinical
3 directors of the individual directorates. Then within
4 the individual directorates, their clinical service
5 managers reported up to them, and that was the chain of
6 command, as it were.
7 A. Yes, it was, yes.
8 Q. Can I ask you a little bit about the women and childcare
9 directorate, because you probably heard me quizzing
10 people as to how the chain of command worked in that
11 directorate, given that Dr Denis Martin, clinical
12 director, did not seem engaged with the paediatric
13 department.
14 A. My comment on that is that I felt he should have been
15 engaged. As is my understanding, he was engaged, that
16 was his title, and it was rather a surprise to me to see
17 he took that view because I understood that was his
18 role.
19 Q. His understanding was pretty clear. He said:
20 "I have no qualifications or experience in
21 paediatrics and I did not, as far as I am aware, have
22 overall responsibility for the provision of paediatric
23 care."
24 He said that the present clinical director of women
25 and children's care has a formal job description, which

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1 does not include paediatrics.
2 Do you know, is that right, has it been changed?
3 A. I don't know exactly that, but the job description did
4 change, so all I could say is check Dr Martin's job
5 description. But it's my understanding that they
6 encompassed both obstetrics and paediatrics at that
7 time. So certainly the directorate structure was -- not
8 constantly changing, was changing, and so his successor
9 may have had a different job description, I can quite
10 understand that, concentrating only on paediatrics.
11 Q. Because, of course, Dr Martin was not involved in any
12 way within the review into Raychel Ferguson's case, and
13 one would suppose that he might have been as the
14 clinical director.
15 A. Yes. He -- he could have been involved, but his
16 clinical services manager was there. The clinical
17 services manager mainly represented the nursing line.
18 Q. Yes. Exactly.
19 A. So she was there and there was a paediatrician involved
20 in the investigation.
21 Q. Yes, and she, of course, was answerable to the director
22 of nursing rather than to you.
23 A. Yes, she was.
24 Q. So if she was taking care of the paediatric department,
25 not Dr Martin, then there was no feed through the chain

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1 A. Um, on this occasion, it would look like that.
2 THE CHAIRMAN: If he wasn't involved on this striking
3 occasion, it might be a little hard to imagine when he
4 would be involved.
5 A. I think that's ...
6 THE CHAIRMAN: Would that be fair?
7 A. That's one view, yes. I'm not criticising Dr Martin
8 here. There's obviously a gap between his job
9 description and the reality.
10 MR STEWART: Just to illustrate that point, I wonder can we
11 go to 077-004-005. This was a consensus protocol
12 in relation to intravenous fluid therapy for paediatric
13 patients that was brought out in May of 2002 in the
14 hospital, in light of the Departmental guidelines on the
15 prevention of hyponatraemia.
16 You can see it's introduced into the paediatric
17 department, and it's signed by all the people who might
18 have anything to do with the paediatric department but
19 it isn't signed by Dr Martin, it's signed by
20 Margaret Doherty. All the paediatricians on the
21 left-hand side, medical director, Margaret Doherty, two
22 surgeons and a pharmacist.
23 Would that tend to confirm to you that Dr Martin
24 didn't really have much to do with paediatrics?
25 A. That would be a reasonable view.

19

1 of command to you of medical matters. Was that
2 something that you were aware of at that time or thought
3 of?
4 A. Well, it's my understanding that Dr Martin was clinical
5 lead for paediatrics and obstetrics. That was his job
6 title, as I understand it.
7 Q. But in the running of the hospital, surely you would
8 have had to have engaged yourself with the paediatric
9 department and would have found out who was actually
10 representing it?
11 A. Well, at any hospital meetings, hospital management team
12 meetings, occasions like that, he would be there, and in
13 my opinion representing both.
14 Q. Would Mrs Doherty be there?
15 A. Yes, she would be there.
16 THE CHAIRMAN: If we take Raychel's death as an example,
17 am I right in understanding that Dr Martin wasn't
18 involved in the events which followed Raychel's death?
19 A. He wasn't involved in the critical incident review.
20 THE CHAIRMAN: But was he involved in anything?
21 A. Um, no is the answer.
22 THE CHAIRMAN: Right. Would that suggest that whatever his
23 job title conveyed, in reality he had effectively
24 nothing to do with paediatrics or with Ward 6, if I put
25 it that way?

18

1 Q. Can I suggest that one of the principal objects of
2 leadership is to ensure that those people in your team
3 know what they're doing, know what their
4 responsibilities are and that you likewise know what
5 their responsibilities are?
6 A. Sorry, what was the question?
7 Q. That as leader of that medical team you should have
8 known precisely who had responsibility for what and so
9 should they.
10 A. I should have, yes.
11 Q. Indeed, that observation finds force from the GMC
12 management and healthcare guidelines for doctors at
13 paragraph 21, and that appears at 317-036-006. This is
14 a document we looked at a moment ago. (Pause).
15 I'm sorry, I'll read it out to you. Paragraph 21
16 says:
17 "Healthcare is increasingly provided by
18 multidisciplinary teams. Such collaboration brings
19 benefits to patient care, but problems can arise when
20 communication is poor or responsibilities are unclear.
21 Doctors who manage teams should promote good
22 communication, ensuring that:
23 "Each member of the team knows where responsibility
24 lies for clinical and managerial issues and who is
25 leading the team."

20

1 That seems to be advice which might have been
2 applicable to the chain of command going down to the
3 paediatric department.
4 A. Yes, I accept that.
5 Q. If you weren't clear who was really running the
6 paediatric department, how could you be confident that
7 there was an effective system for providing the services
8 within that department?
9 A. Well, I thought I was clear about who was in charge of
10 it. I thought it was Dr Martin as clinical lead, but
11 the effective day-to-day operational management would
12 have been Mrs Doherty.
13 Q. If a situation arose, as did in this case, where nurses
14 have difficulty in getting surgical staff to come across
15 to Ward 6 to tend to surgical children and the nurses
16 are bringing that difficulty to their clinical services
17 manager, who is a nurse, who sits in committees, only
18 with paediatricians but not with surgeons, and cannot
19 report up to a clinical lead who's a doctor, these
20 difficulties get stymied.
21 A. That's a possibility, but there was day-to-day
22 interaction between the consultant, it's mainly
23 consultant to consultant. The paediatric nurses work
24 very closely with the paediatric consultants and they
25 would initially -- and the clinical services manager --

21

1 was based on her book, mainly, the template for critical
2 incident reporting was made, and I was -- I played
3 a large part in that.
4 Q. You've probably read the questions that I asked
5 Mrs Brown on this particular subject, because Lugon in
6 the book gives pretty precise indication of what she
7 thinks the serious clinical incident review process
8 should embrace, but some part of that was left out of
9 the Altnagelvin protocol.
10 A. I think she always suggested this would be a template
11 for designing a local critical incident reporting form.
12 I didn't think she was being prescriptive.
13 Q. I can understand that, but when she makes an observation
14 like statements must be obtained, why do you choose not
15 to import that into the Altnagelvin protocol?
16 A. Well, I think we did take statements.
17 Q. No, I'm asking about protocol, not what subsequently
18 happened.
19 A. Um, no, there wasn't mentioned in the protocol.
20 Q. Exactly that's my point. She mentions it and she
21 says -- and it appears at 317-034-022. This is page 94
22 of her book. It's the very last line:
23 "Staff must be interviewed and statements taken."
24 Why did you choose not to import that into the
25 Altnagelvin protocol?

23

1 and they would -- any complaints, they would discuss it
2 among themselves, and they would then -- they would talk
3 on the wards, it didn't go through a management
4 structure, it was a -- the complaints were dealt with on
5 the ward.
6 Q. This is something we'll hear from Dr McCord about,
7 I hope next week, but it seems that the nurses did speak
8 to the paediatricians, the paediatricians thought the
9 nurses were going to go back to speak to the surgeons,
10 and I think the nurses thought the paediatricians were
11 going to speak to the surgeons. So there seems to have
12 been --
13 A. I can see that wasn't clear.
14 Q. In relation to the critical incident review that you
15 chaired in relation to Raychel's case, it was convened
16 pursuant to the protocol. Did you have any part in
17 drawing up that protocol?
18 A. Yes, I did, because, as I've stated, Mrs Brown and
19 I worked very closely on this, and Ms Duddy, the three
20 of us, and as I'm sure you're aware, we organised --
21 Ms Duddy organised a clinical effectiveness conference
22 at which Miriam Lugon, the author of the book on
23 clinical governance in 1999 was the key speaker.
24 Tribute to Ms Duddy for organising that, it was her
25 initiative. It was based on -- that lecture -- well, it

22

1 A. Well, I did take statements subsequently. Could
2 I clarify?
3 THE CHAIRMAN: Yes. The question is: in the protocol, which
4 clearly a lot of work went into, why is the suggestion
5 from Dr Lugon that staff must be interviewed and
6 statements taken, why is that left out?
7 A. It must have been an omission. It was no more than
8 that. It wasn't deliberate.
9 MR STEWART: We can now go to the protocol, which is at
10 022-109-338. The large paragraph in the middle of the
11 page, which starts:
12 "The critical incident meeting will endeavour to
13 clarify the circumstances."
14 It goes on to say:
15 "Staff may be asked to complete a statement
16 containing factual information of their involvement to
17 assist in the investigation. Note: these statements may
18 be discoverable in the event of future litigation."
19 So it looks as though there has been a deliberate
20 decision not to go with Lugon but to rather make
21 statements optional.
22 A. I think that's ... I don't remember any nuanced
23 argument about that. I don't know how that came about.
24 THE CHAIRMAN: Well, I think the reason it's being raised,
25 doctor, is this, that this wouldn't be the first time in

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1 the inquiry that we've been informed that certain
2 procedures had been followed because there's advice from
3 medical insurance companies that statements are not
4 taken or that certain steps are not taken. And the
5 specific reference here to future litigation suggests
6 that this may have been playing on your minds when the
7 protocol was finalised. It may explain why there's
8 a departure from what Dr Lugon had suggested in her
9 book.
10 A. It wasn't playing on my mind. I agree, it may --
11 Mrs Brown may be able to answer that. Some of the
12 drafting was hers or Ms Duddy's, but it wasn't playing
13 on my mind, a deliberate change of protocol.
14 MR STITT: Might I just ask if the inquiry team have a copy
15 of the book? I apologise, I don't have.
16 MR STEWART: This section begins at 317-034 --
17 MR STITT: I'm not suggesting you're reading sparsely from
18 it, but if there's an opportunity to have a look at it
19 at some stage.
20 MR STEWART: I do have photocopies. We got it on eBay, it
21 was very reasonable.
22 MR STITT: It's obviously been well-thumbed through, so
23 I hope the price has gone down somehow.
24 MR STEWART: The author, Miriam Lugon, also says that -- one
25 of the things that she says is a file be created and

25

1 THE CHAIRMAN: I think just to confirm, Raychel's death was
2 the first time that the protocol have been activated;
3 is that correct?
4 A. That's correct, yes, over a year later.
5 MR STEWART: Just going through the flow chart there, and we
6 see that the critical incident occurs, and the next
7 thing is:
8 "Clinical notes completed/clinical incident form
9 completed."
10 It seems that that first line doesn't appear to have
11 been complied with in this instance. There was no
12 clinical incident form completed.
13 A. I'm aware of that. I think there was a verbal report to
14 the chief executive, was the first report that I was
15 aware of, but it was verbal. I don't think anyone's
16 found the critical incident form.
17 Q. Individual and component parts of this protocol may have
18 themselves not been terribly important, I mean the
19 verbal communication may have been important, but
20 cumulatively the lack of documentation does become
21 important.
22 You were clearly informed, the risk manager to
23 inform the chief executive, medical director, director
24 of nursing. Of course, the director of nursing wasn't
25 informed about this. When you sat down to chair the

27

1 a list of the staff involved. Why was it not suggested
2 in protocol that somebody make a list of staff involved?
3 A. Um, I can't answer that. We wanted to do a one-page
4 protocol. We didn't have any other supporting
5 evidence -- documentation.
6 Q. The page says at the top, part of the introduction:
7 "This protocol details the procedure to be
8 followed ..."
9 And as we've already indicated, the matter did not
10 end in a written report. Was this, insofar as you're
11 concerned, just a suggestion, a guideline, or did you
12 regard this protocol as having more force than that?
13 A. I regarded it as a guideline, but it was extremely
14 helpful in the events of 2001 to have this, even though
15 it may be open to criticism. It gives a structure to
16 work against, which was very helpful, even though it's
17 imperfect.
18 THE CHAIRMAN: Yes.
19 MR STEWART: Yes. The suggestion I put to Mrs Brown was
20 that surely adherence to the protocol is very important
21 in a very serious incident, the more serious the
22 incident the more important it is to adhere to the
23 agreed procedure.
24 A. I agree with that.
25 Q. There was no critical incident --

26

1 review that day, did you not say, "Right, report form,
2 where's the director of nursing?"
3 A. No, I didn't. I felt ... the report form seemed -- we
4 already knew what it was going to say. I felt I had to
5 activate the process. The fact that -- the form --
6 I know it seems strange now in a court to say this, but
7 the form was almost an irrelevance, we knew the facts
8 verbally on which to proceed. So I'm sorry to dismiss
9 this, because it's important to you, but it seemed less
10 important to us at the time.
11 Q. What about the director of nursing? This case had
12 nursing issues arising at every juncture. Did it not
13 seem important to you that the director of nursing
14 should be present?
15 A. I'd have liked the director of nursing to be present but
16 for some reason, which I can't explain, she was not
17 present. Whether she was unavailable or --
18 Q. She said she didn't even learn about the review until
19 after it had happened.
20 THE CHAIRMAN: That actually might be because she was
21 entirely off site.
22 A. I can't explain it. She would have been very welcome,
23 is all I can say. She would have been very valuable.
24 But we had the clinical services manager there.
25 MR STEWART: Of course, the point you make yourself, her

28

1 value to the review.
2 Moving on down through this, it says:
3 "On occasion, trust solicitors may be present."
4 As chairman of the review, would it have been up to
5 you to determine whether it was appropriate for the
6 trust solicitors to attend?
7 A. It didn't occur to me to have a trust solicitor there.
8 Q. What sort of occasion would have been appropriate, in
9 your view, for the trust solicitor to attend?
10 A. I suppose if we knew there was a pending litigation,
11 I would have to ... that'd have been the only occasion.
12 On this occasion we didn't.
13 Q. In this instance, one of the reasons why you chose not
14 to take a minute of the meeting was the various people
15 there decided that they would like to take legal advice
16 on that. Is that right?
17 A. That's correct, yes.
18 Q. Would that not indicate that there was, at least in the
19 minds of those people, a feeling that litigation might
20 ensue?
21 A. That's correct, yes.
22 Q. And this, after all, is the most serious of cases you
23 could sit down and review. But that didn't make you
24 think about a solicitor at that stage?
25 A. No, it did not occur to me until someone had raised at

29

1 done by the claims manager. It is important that they
2 [that must mean the staff] are aware of the potential
3 for litigation even though the trust may not have
4 received a letter before action and may not have receive
5 one for many months."
6 And it goes on to point out that statements made
7 become discoverable and/or they should only contain
8 factual observations.
9 I would suggest that perhaps the suggestion of
10 a culture of litigation defensiveness is slightly unfair
11 in the light of this, given the wording of the protocol.
12 THE CHAIRMAN: But surely the point, Mr Stitt, is that the
13 fact that Dr Lugon's writing along these lines
14 emphasises the culture of litigation defensiveness.
15 Because if you're writing a book, which is effectively
16 a governance book, and you as the author of that book
17 are dealing with potential for litigation, and in effect
18 what this is saying is: look, if you didn't have this
19 review system and the claims manager took a statement
20 from a member of staff, that would be privileged.
21 Now, if you're going to take a statement in the
22 context of a critical incident review within the
23 hospital, there will be a debate about what the dominant
24 purpose of the statement is, whether it's for litigation
25 purposes or whether it's for review purposes. And what

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1 the meeting that ...
2 MR STITT: Might I interject, if I may, hopefully helpfully?
3 It touches on this point that we're dealing with at this
4 exact moment, and it also touches on the protocol which
5 is still on the screen, so just in case the protocol
6 were to disappear. Might I come back to the Lugon book
7 and more particularly, Mr Chairman, the reference to the
8 italicized line, which says:
9 "Note: these statements may be discoverable in the
10 event of future litigation."
11 And I note the observations from yourself and the
12 questions that have been asked in relation to that.
13 I think it's only fair, if I may, to ask that a page be
14 called up from the book. The reference is 317-034-003.
15 If the bottom paragraph could be magnified,
16 highlighted, if that's possible. Thank you.
17 THE CHAIRMAN: So the point is that Dr Lugon specifically
18 recognises this issue in her text?
19 MR STITT: Yes, she does. It's dealing with statements, it
20 says you must make a statement, and that is absolutely
21 correct, as Mr Stewart has said. That's on the page
22 before:
23 "Staff must be interviewed and statements taken..."
24 Then it goes on:
25 "... in case of potential litigation. This is best

30

1 Dr Lugon appears to be saying here is, the notion of
2 privilege may be challenged, and in the event the
3 information gathered will have to be disclosed. So what
4 Dr Lugon is emphasising is the risk of litigation and
5 the -- sorry, in the context of the risk of litigation
6 there is the potential for critical incident review
7 statements to be discoverable.
8 MR STITT: Yes.
9 THE CHAIRMAN: And that being the case, you may consider
10 whether to conduct your critical incident review on the
11 basis that you don't necessarily take statements because
12 they may become known, in this case to the Ferguson
13 family, through the litigation process. So if your
14 point is that it isn't just Altnagelvin which is
15 defensive, I'll take that point, but what this is
16 identifying is the rampant culture in the Health
17 Service.
18 MR STITT: I would respectfully take issue with the
19 adjective "rampant". Maybe it's an adverb.
20 Nonetheless, the three things -- the first one is the
21 actual content of the protocol, and that was my first.
22 If it could be brought up again, 022-109-338.
23 It says:
24 "Note: these statements may be discoverable in the
25 event of future litigation."

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1 Now, I'm concerned lest it be left in the air that
2 that's something which Altnagelvin put in of their own
3 volition.

4 THE CHAIRMAN: I take your point because that one line
5 encapsulate what Dr Lugon has said in longer form.

6 MR STITT: That's my point.

7 My second point then is this. When we're dealing
8 with the exact evidence, the exact point of the evidence
9 when I intervened, that was when Dr Fulton was dealing
10 with the reason why no minutes were taken. In my
11 submission, it's entirely consistent with the advice and
12 warning given by Ms Lugon.

13 My third point is whether there is a rampant culture
14 or not, the fact of the matter is I would have hold that
15 the inquiry would have given some credit to Altnagelvin
16 in 1999 for involving this lady in a conference to try
17 to set up what was a new type of discipline.

18 THE CHAIRMAN: I'm not sure how often I've said publicly
19 that this is all -- I mean, there's --

20 MR STITT: You have, sir. I accept that entirely.

21 THE CHAIRMAN: There will be a lot of credit given to
22 Altnagelvin for a lot of what happened in terms of
23 governance. The areas that went wrong are the areas
24 that we are focusing on. Again, for the record, in case
25 somehow this seems unfair, the fact that we're focusing

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1 is by putting to them some of the circumstances that
2 happened in Raychel's case and Adam's and Claire's and
3 Lucy's, to say, for instance: how would that be dealt
4 with differently today? The 2000/2001 critical incident
5 protocol from Altnagelvin, to what extent is that still
6 followed? Have things been developed since then? And
7 if we take some of the things that might have been
8 improved upon in Altnagelvin in 2001, would they be
9 still handled the same way or would they be handled
10 differently?

11 Because while a lot of this inquiry is looking
12 backwards, the point that has consistently been made on
13 behalf of the families is that they would welcome some
14 reassurance, which would be in the public interest, that
15 some of the mistakes which were made, or as many as
16 possible of the mistakes which were made in the past,
17 will not or could not happen again now. Okay?

18 So I hope that sets the context for much of what
19 we're doing.

20 A. Thank you, Mr Chairman.

21 MR STEWART: Did you have much time to prepare for the start
22 of the review on 12 June 2001?

23 A. 24 hours, I was in the Omagh and Tyrone County Hospital
24 in the morning when I was rung by the chief executive to
25 tell me the details of Raychel's death, and I went back

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1 on debatable areas doesn't minimise the credit which
2 Altnagelvin is properly entitled to and people like
3 Dr Fulton, Dr Nesbitt, Mrs Brown are properly entitled
4 to, Ms Duddy and others, for the developments and for
5 the rather imaginative idea, for instance, of bringing
6 over Dr Lugon to take a seminar in the first place.

7 MR STITT: That's very gracious of you, sir, to put it like
8 that, and it is acknowledged. The point I'm simply
9 making is that anybody listening to Dr Lugon, assuming
10 that she was giving the same talk as contained in her
11 book, would have received certain advices and warnings
12 in relation to this. Thank you.

13 MR STEWART: It is recognised that holding a review into the
14 death of a patient so quickly stands in very marked
15 contrast to what has been seen elsewhere in this
16 inquiry. So looking at this is just to look and see
17 where things might have been done better.

18 THE CHAIRMAN: And just to emphasise, doctor, and to
19 Mr Stitt, the purpose of this is not just looking
20 backwards, it's looking forwards, and it's to say,
21 because we're coming, as I think you're probably aware,
22 in November to inviting the Belfast Trust and the
23 Department to present position papers on what is now
24 happening in the Health Service, and one of the ways in
25 which we will test the current practices and procedures

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1 to Altnagelvin that afternoon and met Mrs Brown. And we
2 had a meeting, I don't remember the exact details of it.
3 That's where we planned the critical incident the next
4 day at 4 o'clock.

5 Q. The next day was a busy day, was it?

6 A. Yes, I have clinics on Tuesday morning, so I've been
7 involved with that, because I'm a part-time medical
8 director and part-time -- so I had a clinic --
9 I remember I always had a clinic on Tuesday morning.

10 Q. And you also attended a hospital management team meeting
11 in the afternoon as well?

12 A. Did I? I don't remember that.

13 Q. Perhaps we'll just look at that. 316-006g-007.

14 (Pause).

15 I'm sorry, sir, I don't know what's happening.

16 THE CHAIRMAN: Okay, let's take it for a moment that there
17 was a hospital management team meeting, which might
18 explain why the critical incident review started at
19 4 o'clock; is that right?

20 MR STEWART: Yes, sir. I have a copy of the minutes here
21 and they are the minutes of the hospital management team
22 meeting held on Tuesday 12 June 2001 at 3 pm in the
23 boardroom of trust headquarters. Present at that
24 meeting was Mrs Burnside, Dr Martin, Dr Fulton,
25 Dr Nesbitt. So many of the major -- oh, thank you.

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1 There we are.
2 I've got the full set of minutes here, and they run
3 to seven full pages, detailing core brief, business
4 service reports, finance reports, previous minutes, long
5 discussions on managed clinical networks and so forth.
6 Do you remember these hospital management team meetings?
7 A. Yes, I do, yes. I remember their length.
8 Q. Especially the length?
9 A. Yes.
10 Q. I'm sure they were tedious. Do you remember individual
11 patients or individual events being mentioned at
12 hospital management team meetings?
13 A. No, it's a long time ago. I'd need to look at the
14 minutes. I don't recall any individual examples.
15 Q. Because you and Dr Nesbitt and Mrs Doherty presumably
16 all went straight from here to the review meeting into
17 Raychel Ferguson's case?
18 A. We must have left that early because that would have
19 gone on for two or three hours. Because our meetings --
20 the critical meetings started at 4 o'clock, I remember
21 that, so I would have left that meeting just before 3.
22 THE CHAIRMAN: Just to go back a step, just to put this in
23 context. As of 2000, the trust had a critical incident
24 protocol, okay? Can you help me by trying to imagine
25 this. If Raychel had died in 1999, before the protocol,

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1 clinical incidents and critical incidents they're really
2 just merge into each other. Critical incidents by
3 definition are very serious incidents, but there are
4 grey areas in between.
5 MR STEWART: Yes. Can I ask about the documentation you got
6 together to go into the review meeting?
7 A. Mrs Brown had secured the case notes, I think the
8 previous day.
9 Q. Yes.
10 A. On the Monday afternoon -- when I first -- when I met
11 her on Monday afternoon after returning from Omagh. So
12 we had the case notes there. That was the main
13 information we had at that stage.
14 Q. Miriam Lugon recommends that a file be opened, it should
15 identify the patient's administrative details, it should
16 include a list of the staff involved, and then
17 worksheets, any other legal information, and then
18 a chronological summary of the clinical events.
19 Did you have provided for you a copy of
20 Margaret Doherty's report on Raychel Ferguson? Can
21 I just show what you it looks like. It's at
22 316-085-009.
23 This is headed "MD copy". That could stand for
24 medical director's copy. It might have been M Doherty
25 herself. But do you recognise this document?

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1 what might have been the shape or format to any internal
2 review or investigation?
3 A. Well, we will have had a review for a tragedy of this
4 magnitude. It wouldn't have been structured around that
5 protocol, it would have been designed for that
6 particular occasion.
7 THE CHAIRMAN: So as one example, it might not have meant
8 bringing in together quite a number of the nurses,
9 doctors and others who --
10 A. No, I think it would. It definitely would have.
11 I think that was never a problem in Altnagelvin. There
12 were good relations between doctors and nurses, they
13 were expected to be there.
14 THE CHAIRMAN: Right. So the difference that the
15 introduction of the protocol made was what?
16 A. Um, it allowed Mrs Brown and I to design -- think of the
17 people who'd need to come to the meeting next day, even
18 though it was an incomplete list as it turned out. And
19 also, we'd had the benefit of Miriam Lugon's talk about
20 what we should do and who we should report to.
21 THE CHAIRMAN: So it gives you something of a structure?
22 A. It's a more formal structure.
23 THE CHAIRMAN: Thank you.
24 A. Hitherto, incidents were called clinical incidents.
25 There's a bit of trouble with the nomenclature here

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1 A. Not on the first reading here. Dated 9 June ...
2 Q. No --
3 A. No, sorry.
4 Q. The second page, if 010 could be brought up alongside
5 it, isn't dated.
6 A. I don't recognise this document, but it may have been
7 an internal nursing document.
8 Q. That's why I'm asking you. There's some lack of clarity
9 about when it was produced. It includes, you'll see
10 at the top right-hand page, the note of Staff Nurse
11 Noble verbally reporting to Sister Little.
12 Sister Little telephoned Staff Nurse Noble and took
13 a note of her recollection of the incident.
14 Sister Little referred that to Mrs Doherty, who included
15 it in this report.
16 It might be assumed it was made for the purpose of
17 the review.
18 A. On a quick reading, I don't recognise this document, and
19 it reads, as far as I can see, as something of an
20 internal nursing report.
21 Q. Okay. Would you have expected any internal nursing
22 investigation reports, resumes, statements, interview
23 notes, to be brought to your attention as chairman of
24 the review?
25 A. Yes, I would, yes. This may have been written after the

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1 review.
2 Q. That, I think, is what Mrs Doherty recollects, although
3 Sister Little, who gathered the information, says that
4 she was asked to do so in order that Mrs Doherty might
5 provide a report for the review. So there's a little
6 lack of clarity as to when it was done.
7 A. I can't help you any further on this document.
8 Q. As far as you're concerned, it was not brought to your
9 attention at any time before or after?
10 A. At this stage I don't recognise that document.
11 Q. When you sat down to look at the notes and hear from
12 people describing what happened, did you think "We must
13 get a list of the people who were involved so that
14 we can identify them all"?
15 A. Can I clarify this? Is this the day before you're
16 talking about?
17 Q. Even when you sat down to chair the meeting, if you were
18 trying to investigate what happened from the people who
19 were involved, you'd want to know who those people were.
20 A. Yes, I did, at the meeting.
21 Q. Yes.
22 A. And I think my handwritten notes might help here. Can
23 you show those, please?
24 Q. Yes, indeed. It appears at 026-011-012.
25 A. That's it, yes.

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1 involved in Raychel's death.
2 Q. Yes, but you have a note here of people who weren't in
3 the room who were involved in Raychel's death.
4 A. No, but there were people in that room, their
5 consultants who would speak on their behalf, like
6 Dr McCord would speak on behalf of doctors Johnson and
7 Trainor and describe their involvement in Raychel's
8 treatment.
9 Q. But Mr Gilliland couldn't tell you what Mr Zafar said or
10 thought, let alone what other doctors who aren't noted
11 here, such as Curran and Devlin. The question is, why
12 didn't you send out for these individuals who weren't
13 there and ask them to come and give their account, be
14 interviewed or make a statement?
15 A. Because I felt we had enough initial experience of the
16 treatment at that meeting to make a start. I agree it
17 was not comprehensive.
18 Q. Okay. So if that meeting was to make a start, did you
19 reconvene to continue and then complete the work?
20 A. No, I didn't, but I asked for statements from all the
21 people who weren't there.
22 Q. Mrs Brown asked for statements --
23 A. Yes.
24 Q. -- after the meeting for -- mostly nurses, two nurses',
25 two doctors', statements were provided, and then nothing

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1 Q. Is this the note that you say you took on that day?
2 A. Yes. It is, yes. At the beginning of the meeting or
3 throughout the meeting, but mainly at the beginning.
4 No, the beginning of the meeting, sorry.
5 Q. Because reading from the top, it must have been clear to
6 you that Dr Bernie Trainor was not at the meeting,
7 Dr Jeremy Johnson was not at the meeting. Mr Zafar was
8 not at the meeting. Claire Jamison was not at the
9 meeting. Dr Gund was not at the meeting, and so forth.
10 So that isn't a list of people who attended?
11 A. No, it isn't. This has caused me to write my second
12 witness statement, this has caused me some --
13 I apologise to the inquiry for this, I'm sure you'll
14 come to this later, but this actually was really
15 a chronology at the time of the meeting, I was trying to
16 build up who was involved, and this fits with the people
17 who were involved with Raychel's treatment. That
18 emerged into an attendance list later in my memory,
19 which is not correct.
20 Q. But if at the time you were making this list, it must
21 have been clear to you then and there that there were
22 people from whom presumably you'd wished to hear, who
23 weren't in the room?
24 A. My initial aim was to investigate Raychel's death on
25 that day. There were people in the room who were

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1 until she followed that up much, much later with
2 letters. So you weren't really working at the review on
3 statements.
4 A. That was an agreement -- that was my -- I asked at the
5 meeting for statements to be given, written
6 statements --
7 Q. Yes.
8 A. -- from the people who were at the meeting and others as
9 well who were involved. I agree, there must have been
10 gaps in that.
11 Q. So you don't remember now who was at the meeting.
12 A. I remember some people very clearly.
13 Q. Yes.
14 A. I can tell you, if you like.
15 Q. Because when you made a statement earlier to the
16 inquiry, and indeed a statement to the police, you
17 didn't then remember who was there because you were
18 wrong in many respects.
19 A. I was wrong, but I remember the senior staff well.
20 THE CHAIRMAN: The senior staff -- well, let's do it this
21 way. Just for confirmation, the people who you can
22 absolutely clearly remember being at the meeting were?
23 Well, Dr McCord I think you have just said was one.
24 A. Yes. Mr Gilliland, Dr Nesbitt, and there was a junior
25 surgeon, who I think was Mr Makar.

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1 MR STEWART: Yes.
2 A. And I think that's all the medical staff. Mrs Doherty,
3 Sister Little was definitely there, and there was --
4 I think one of the nurses, certainly Nurse Noble was
5 there.
6 THE CHAIRMAN: Yes.
7 A. There was a lot of nurses there. I think it was six,
8 I think all those nurses were there.
9 THE CHAIRMAN: Thank you.
10 MR STEWART: Okay. So in order to get people there, you'd
11 delegated that responsibility to others to ensure that
12 the relevant people be brought?
13 A. I -- well, this was -- it was -- we discussed this
14 at the meeting the previous day, Mrs Brown and
15 I discussed this, the key staff, as we call it, and
16 I cannot remember the mechanism we used to locate those,
17 or how to identify them, or how they were --
18 Q. Let's go to WS043/1, page 4. The second paragraph
19 there, you tell the inquiry:
20 "Mrs Brown then contacted the relevant staff on the
21 afternoon of Monday 11 June and asked them to attend
22 a meeting at 4 pm on Tuesday 12 June. The meeting would
23 be chaired by myself. All contacted staff agreed to
24 attend."
25 How did you know that?

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1 better to get on with it.
2 THE CHAIRMAN: Absolutely, and I am sure it is better to get
3 on with it. I'm sure Dr Swainson's right. I don't
4 think the questioning is unfair. When Dr Swainson comes
5 to give evidence we can draw out or develop these
6 points.
7 MR STITT: For the record, I'm not suggesting the
8 questioning was unfair, I'm simply saying in relation to
9 those doctors who could not be present, you, sir, had
10 said maybe people do at short notice have other
11 commitments, and that doctor seems to have addressed
12 that.
13 THE CHAIRMAN: Yes.
14 MR STEWART: It's clearly a good idea to begin the process
15 and the sooner it begins the better. That's obvious.
16 Whether the process should have been continued I think
17 is an issue one might wish to look at.
18 THE CHAIRMAN: Or how it should be continued.
19 MR STEWART: How it should be continued, indeed.
20 At WS043/1, page 6, the third paragraph, you said:
21 "I recall the following discussions and have brief
22 summary notes written shortly after the meeting."
23 And then you go on to reveal the discussions you
24 recall and the summary notes you made.
25 Well, of course, we now know, and you recognise,

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1 A. Well, I think she told me. It was Mrs Brown that did
2 the contacting, to my recollection. I don't remember
3 phoning anyone.
4 Q. Because not all staff who were contacted were able to
5 attend.
6 A. That may be mistaken phraseology there. If they
7 couldn't attend, they couldn't attend.
8 THE CHAIRMAN: I make a basic point, it wouldn't be easy for
9 everyone to attend --
10 A. No.
11 THE CHAIRMAN: -- because you can't take everyone off duty.
12 A. Well, I wasn't surprised that a lot of people couldn't
13 attend, they're either off duty or doing something else.
14 MR STITT: Mr Chairman, can I follow up on that point. May
15 I remind the inquiry of the view of Professor Swainson
16 in relation to this matter, it's at 226-002-023, and he
17 deals with this point at paragraph 78, if I may read the
18 first two sentences:
19 "The critical review initiated by Dr Fulton was
20 sound. It was important to conduct this quickly so that
21 events were fresh, and thus not possible to have
22 everyone concerned attend, but there were sufficient
23 people present to begin the process."
24 So whatever happens later, I'd suggest that there is
25 one view, one expert's independent view that says it's

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1 that in fact you were wrong that Dr Jamison wasn't
2 there, Dr Gund wasn't there and so forth, that you
3 didn't recall those discussions, and your notes are not
4 summaries of what was said at the meeting, nor were they
5 written shortly after the meeting.
6 A. No, they weren't, they were a recall of the statements
7 subsequently made.
8 Q. I'm sorry?
9 A. Sorry, I was recalling -- I discovered that I was
10 recalling the statements that they made.
11 Q. Can I suggest it's very careless -- this is also what
12 you told the police. Can I suggest it's very careless
13 to make statements like that, which haven't been checked
14 by you and are so inaccurate.
15 A. Yes, I agree. I'm not proud of it.
16 Q. Did you create a file, did you start a file at the
17 meeting that day?
18 A. I had a file for my personal notes, all of which
19 you have, to my knowledge. I assume Mrs Brown has
20 a master file, statements.
21 Q. I presume that even though you weren't taking notes,
22 maybe not necessarily verbatim notes of what people were
23 saying, you were taking some notes?
24 A. No, apart from that first page I didn't.
25 Q. In order to appreciate the chronology of what happened,

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1 you'd have to take notes?
2 A. No, the -- no, I carried that in my head. I intended to
3 take notes, I must make that clear. That was my -- it's
4 obviously preferable to take -- it's good practice to
5 take notes. And that was my original intention, and
6 Mrs Brown was there to do so. I remember her sitting
7 with her book in front of her ready to take notes.
8 I think I've explained why we didn't take notes.
9 Q. Yes.
10 A. I can go into that again if you wish.
11 THE CHAIRMAN: No, it's okay. Thank you.
12 MR STEWART: But how could you take a mental note for
13 yourself? How could you take a note for yourself
14 without pen and paper of who you needed to speak to,
15 what questions you needed to ask in the future, what
16 lines of investigation you needed to pursue, what issues
17 were being highlighted? How could you do that without
18 actually putting pen to paper?
19 A. Well, I was focusing on what happened to Raychel and the
20 lessons to be learned. That was what I was focused on.
21 I wasn't actually thinking much beyond that meeting.
22 I felt we had a great opportunity to find out quickly
23 what had happened to Raychel.
24 Q. Yes, I'm interested in the almost total lack of
25 documentation. Was there anybody at that meeting who

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1 Q. Yes.
2 A. It was a rumour, and that's all we knew at the meeting.
3 But the nurses were obviously quite upset about this.
4 They were upset anyway by the circumstances and they
5 were at a loss as to why the wrong fluid was given.
6 Q. Belfast was at a loss?
7 A. No, we were. The nurses were.
8 THE CHAIRMAN: Yes, Altnagelvin was at a loss to understand
9 how Solution No. 18 was the wrong fluid.
10 A. Exactly, yes. Because hitherto they had regarded that
11 fluid as safe.
12 It's important, Mr Chairman, I say that at the
13 review meeting, from the start we knew why Raychel had
14 died, we knew about the low sodium and the cerebral
15 oedema. So to some extent we were working backwards.
16 The medical people knew, were able to piece together
17 the -- it was working backwards. The nurses at this
18 stage had no understanding of the risks of
19 Solution No. 18, which is why they were very shocked by
20 this rumour.
21 THE CHAIRMAN: Right.
22 MR STEWART: And was that why Dr Nesbitt came, armed with
23 some research and some background knowledge of --
24 A. Yes.
25 Q. -- Solution No. 18?

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1 had a biro in their hand?
2 A. Well, I obviously had because I made a list of people
3 who were involved in her treatment.
4 Q. Did you receive a statement from Staff Nurse Gilchrist
5 at the review meeting? It's a statement said to have
6 been written on 10 June. 098-293-771. You see it
7 appears to have been received by the risk management
8 director rather later, in November 2002, and that indeed
9 was after it had been specifically requested by letter.
10 But was that available to you at the meeting?
11 A. No. I recall no statements being handed in at the
12 meeting.
13 Q. At the meeting, do you recall the rumour, as it's been
14 described, being discussed?
15 A. Yes, I do.
16 Q. A rumour that was coming back from Belfast?
17 A. Yes, I do.
18 Q. What do you remember about that?
19 A. One of the nurses brought this up and said that they'd
20 heard that -- let me get this right -- that someone had
21 told ... A nurse from Altnagelvin had contacted a nurse
22 in the Royal after Raychel had died to find out what had
23 happened, and she had been told by that nurse that the
24 wrong fluid had been given. I think "wrong fluid" was
25 the word that was used.

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1 A. Dr Nesbitt obviously -- Dr Nesbitt, can I say, was very
2 shaken by this whole experience, so were the nurses.
3 The atmosphere in the room was very tense at that
4 meeting. Everyone was extremely shocked. This was
5 something that had never happened in their professional
6 career. So Dr Nesbitt and the nurses especially were
7 very shocked. Dr Nesbitt obviously, after transferring
8 with Raychel to the Royal, had gone back and done some
9 initial research at home, and he had some concerns about
10 Solution No. 18.
11 THE CHAIRMAN: I just want to get the complete rumour. The
12 rumour was that an Altnagelvin nurse had been told that
13 the wrong fluid had been used. Was it also part of the
14 rumour that the Royal had stopped using Solution No. 18
15 sometime before?
16 A. No, not at that time.
17 MR STEWART: Did Mr Gilliland refer to any discussions
18 between doctors, doctors in Altnagelvin and doctors in
19 Belfast?
20 A. No. The discussion he had was with his junior staff.
21 Q. Was there any reference to the nurse who may have been
22 in the ambulance going to Belfast with Raychel and
23 Dr Nesbitt, any information that she might have brought
24 back?
25 A. No, we didn't consider that.

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1 Q. In relation to the discussion about the vomiting, do you
2 recall much of that discussion?

3 A. I recall quite a lot of it because it was quite -- you
4 know, it was quite a long, long discussion, mainly by
5 the nurses. The nurses described -- various nurses,
6 I can't remember which nurses, described various stages
7 of Raychel's stay in Altnagelvin, and they all described
8 the vomiting. And some of the doctors in the meeting --
9 this was not like -- although I was chairman, it was
10 cross-questioning from the consultants of the nurses and
11 vice versa. So it was a two-way flow in this meeting.
12 It wasn't all directed through me as the chair.

13 And I remember a lot of questioning of the nurses
14 about the vomiting, and it was hard to form a clear
15 opinion of the volume of vomit. It seemed the vomit --
16 it was all agreed the vomiting was -- words have been
17 used like prolonged, it was continued, continued all
18 afternoon. There was no disagreement about that.

19 The nurses felt that the volume of the vomit was not
20 excessive at that meeting. And then they were
21 questioned by various doctors, including myself, about
22 the documentation of the vomit, and it was hard to
23 interpret from the charts about the volume and the
24 frequency as well. So there was considerable discussion
25 about this.

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1 surgery, well, it's unpleasant and you want to bring it
2 to a stop, but it's not out of line with expectations.

3 I think the real, the big concern about the
4 vomiting, doctor, is that on the evidence I heard in
5 February and March, is the response of the nurses to the
6 vomiting, and the expert evidence I've heard is really
7 quite clear that after the second or certainly the third
8 vomit, there should have been what I think Mr Orr
9 described as active observation instead of just noting
10 in the notes that there's another vomit, that that
11 should have led people to think "we need to check why
12 this is happening".

13 So the issue about the vomiting being severe and
14 prolonged is important, but perhaps even more important
15 is the response of the nurses. The fact that other
16 children have vomited as long or as much as Raychel in
17 a sense is neither here nor there, is it? You have to
18 deal with the child who's on the ward, and the child
19 who's on the ward might be not that much different in
20 some ways from another child who was on the ward
21 a couple of weeks ago who also vomited a lot. But you
22 don't assume that because the child two weeks previously
23 got through things and went home fine, that the child
24 who's in front of you today will do the same.

25 Isn't that the whole point about how you treat each

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1 Q. Was there discussion about what Raychel's parents had
2 been telling the nurses about the vomiting?

3 A. Yes. To me this seems a difference of opinion about the
4 Ferguson family's, the parents' reports of the vomiting.
5 They considered there was a lot of vomiting, large
6 volumes of vomiting, and what the nurses were telling
7 me. But the nurses told me that the Fergusons had
8 a different view. They were clear there was
9 a difference of opinion here. So I was aware of that
10 at the meeting. I couldn't really at that meeting
11 appreciate which side was right, if you like. And
12 I still don't.

13 THE CHAIRMAN: You've got sides coming at it from
14 a different perspective. If it's my daughter who is
15 sick and sick all day, I would regard that as severe
16 vomiting -- okay? -- because I wouldn't have the
17 expectation or knowledge about what's likely to happen
18 in the way that a nurse who's experienced on Ward 6. So
19 the fact that there's a different perspective between
20 the family on the one hand and the nurses on the other
21 is not in itself surprising.

22 If my daughter was sick five or six times, I might
23 think that was prolonged and severe, and that's my
24 perspective on it. Whereas a nurse might think that if
25 a child on the ward vomits five or six times after

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1 patient separately?

2 A. I agree, you have to treat each patient separately.

3 THE CHAIRMAN: And the criticism which was made in February
4 and March, which was really quite unanimous between the
5 experts, was that it was the response of the nurses to
6 the vomiting which was one of the crucial lapses, and to
7 a degree, that is more important than deciding whether
8 she vomited eight, ten or 12 times, or whether plus or
9 plus plus have a substantial difference between them,
10 which you can't ever reconstruct at a review a few days
11 later.

12 I'm saying that to you because that's what I've
13 taken out of the evidence that I heard in February
14 and March. Was the issue of the response to the
15 vomiting discussed at the critical incident review in
16 your memory as directly related to how often and how
17 much Raychel vomited?

18 A. The response was discussed and it was -- I think it was
19 Sister Millar saying at some stage "Medical help should
20 have been called earlier", but I can't remember at what
21 stage she suggested that should have been.

22 THE CHAIRMAN: Okay, thank you.

23 MR QUINN: Mr Chairman, before we leave this issue, could
24 I raise a point that will certainly be in the family's
25 mind? That is it seems from this piece of evidence that

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1 the nurses were aware that the family were raising, if
2 not complaints, then considerations about the level of
3 vomiting on the ward at the time.

4 Now, it seems that from the best of my recollection,
5 this is the first time that we actually have someone
6 saying that this was raised as a considerable point
7 at the meeting. And I think it's important also to say
8 that this witness has been very fair in saying that
9 there was a difference of opinion between the nurses and
10 the family.

11 And I just want to make a point that if it was
12 raised at the meeting that there was a considerable
13 difference of opinion between the family and the nurses,
14 then why was that not followed up at the meeting in
15 September? Which was another issue my learned friend
16 will come to, I'm sure. But it just strikes me that
17 this is an issue that has to be put out in the open,
18 that if it was being raised at a meeting only days after
19 Raychel died, then there was a consideration that the
20 nurses had it in their mind that the family had been
21 raising this as a considerably important point at the
22 time just before Raychel died.

23 THE CHAIRMAN: Yes, I agree, Mr Stewart will go on to that.
24 It's a curious point, Mr Quinn, because in a sense it
25 reflects well on the nurses that they said at the

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1 A. Sorry, what's the question?

2 THE CHAIRMAN: I think the point is that since there was, to
3 the nurses' credit, an acceptance by them at the
4 critical incident review that the family's understanding
5 or view about Raychel's vomiting was rather worse than
6 their understanding or view, how was that followed up
7 after the meeting on 12 June?

8 A. Because it was a nursing issue, there were subsequent
9 nursing meetings, which I think are documented, where
10 documentation of vomiting was -- they were documented.
11 But there were certainly subsequent meetings between
12 nurses and I remember one point was to call doctors
13 promptly, or some words to that effect, and also improve
14 the documentation of vomiting and urine.

15 THE CHAIRMAN: Perhaps the point's being put in this way.
16 Did the review team ever reach a conclusion on which
17 interpretation of events was more likely to be correct?
18 The Ferguson interpretation or the nurses'
19 interpretation?

20 A. No, no, we didn't. But both versions -- you know, either
21 version was not dismissed, I must make that clear,
22 Mr Chairman. The Fergusons' claim was not dismissed,
23 certainly not by me, and not by anybody in that room.

24 THE CHAIRMAN: Thank you. Mr Stewart, this might be
25 a point. Doctor, I think you know our system, we'll

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1 critical incident review that the family's perception of
2 Raychel's vomiting was different and worse to the nurses
3 perception.

4 MR QUINN: Yes.

5 THE CHAIRMAN: It's one of the many frustrations about the
6 governance side, is that this is a point which, to
7 a degree, illustrates the nurses being quite open, or
8 open to a degree at the critical incident meeting.

9 MR QUINN: Why I'm raising it, I'm raising it sincerely,
10 because Mrs Ferguson has raised with me a couple of
11 times this week that it seems that she was not believed
12 about the level of vomiting, and Mr Ferguson has raised
13 this point as well, and it seems to me that Altnagelvin
14 seem to have gone with the nurses' version of it as
15 opposed to the family's version of it, and nobody knows
16 a child better than their mother and father.

17 THE CHAIRMAN: That's quite right, and one of the repeat
18 lessons throughout the inquiry is: listen to the
19 parents.

20 MR QUINN: And that's the point that I wanted to get on to
21 the transcript because nobody does know a child better
22 than the mother and the father, and it seems that they
23 were not being listened to.

24 MR STEWART: I think, in fairness, Dr Fulton ought to
25 respond to that.

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1 break for 10 or 15 minutes and we'll resume. Thank you.
2 (11.45 am)

3 (A short break)

4 (12.00 pm)

5 MR STEWART: I wonder, might we see WS043/3, page 15.

6 These, Dr Fulton, are your answers in relation to
7 questions posed to you about "Issues discussed at the
8 critical incident review".

9 IF I might draw your attention to (j):

10 "Any shortcomings in the frequency of the assessment
11 of Raychel's electrolytes."

12 You have answered:

13 "Sister Millar clearly stated that the blood
14 electrolytes should have been checked in the afternoon
15 because of the continued vomiting."

16 Was there a discussion at that time of the linkage
17 between electrolyte loss and vomiting?

18 A. I think Sister Millar was more concerned about the fact
19 that Raychel continued on intravenous fluids at the
20 time, rather than the vomiting, but the two are
21 connected because the reason she was on intravenous
22 fluids was because she was still vomiting. But
23 Sister Millar was very clear that the electrolytes
24 should have been checked.

25 Q. In relation to the fluids, do you remember discussion

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1 about the quantity or the rate of fluid?
2 A. I do. Dr Nesbitt, who was our anaesthetic expert there,
3 who was key to this investigation, he said that in his
4 calculations the rate was -- by conventional
5 calculations the rate was too high, but given the fact
6 she had been fasting for several hours, the initial high
7 rate was needed.
8 Q. What about the rate post-operatively?
9 A. At that meeting, my understanding was he felt that rate
10 was too high. I know he has gone back from that.
11 Q. I know he's revised his view, because at paragraph (i)
12 you describe how:
13 "Dr Nesbitt calculated that using the standard
14 formula based on weight, Raychel had been prescribed too
15 much per hour. He thought this was acceptable before
16 the operation but was excessive in the post-operative
17 phase."
18 A. That was his view at the meeting, yes.
19 Q. Do you remember discussion about the documentation and
20 any issues arising from that?
21 A. Yes, I do. The doctors were not -- obviously not
22 experts in nursing charts, but there was a lot of
23 discussion about how you recorded vomit, I think, as has
24 been discussed before, about the plus plus plus scale.
25 They felt that was very hard to interpret objectively.

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1 A. Yes.
2 Q. Were you surprised that it had been allowed to exist?
3 A. Yes, I was surprised.
4 Q. Looking back now, what sort of systems would have
5 identified that before this happened?
6 A. Well, what I said about audit, audit would certainly not
7 detect it, because you wouldn't know -- to look at it,
8 you wouldn't know to audit because no concerns had been
9 raised about it. I think -- and it had to be an
10 individual clinician -- I have thought long and hard
11 about this, I think one of the opportunities might have
12 been junior staff coming from other hospitals, who might
13 have come with a different experience, and they might
14 have raised this.
15 THE CHAIRMAN: But that's precisely what happened in
16 Raychel's case. There was a member of staff, the
17 anaesthetist, who had come from another hospital, but
18 he was advised not to prescribe Hartmann's because that
19 wasn't the practice, whereas it had been his experience
20 to prescribe the post-operative fluid when he had worked
21 elsewhere. That's actually part of the problem, doctor,
22 that somebody who came in with some years' experience of
23 working elsewhere had been steered away from his own
24 established practice, which had been taught to him, in
25 favour of the Altnagelvin system.

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1 A lot of discussion between the nurses and the doctors
2 about alternative systems, but it was found that it was
3 very difficult, apparently, to record vomit objectively.
4 But they were going to look at that on the action. The
5 point was they were going to look at the documentation.
6 Q. Yes.
7 A. And also, I think, some vomits weren't recorded, and
8 that was mentioned.
9 Q. And that was one of the factors that made you undecided
10 about the whole issue of how severe the vomiting was
11 because there were unwitnessed and unrecorded vomits?
12 A. Yes.
13 Q. Was the issue of responsibility for the prescription and
14 the supervision of the IV therapy discussed and debated?
15 A. Yes, it was in quite a lot of detail. And I think I've
16 stated in one of my witness statements that I was not
17 clear at the end of this, of the various
18 responsibilities. It was not clear. And there was no
19 written policy, though there isn't normally a written
20 policy in most hospitals, in my experience, but there
21 was no clear understanding, and I think this was
22 admitted at the meeting between the surgeons,
23 anaesthetists and paediatricians.
24 Q. This tragedy allowed that particular systemic problem to
25 be identified.

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1 A. I'm aware of that, yes. That would have been an
2 opportunity.
3 MR STEWART: What about the problems expressed or voiced by
4 Sister Millar about getting surgical staff to come
5 across to Ward 6?
6 A. Now, this is an area that I -- this is a thing that came
7 up after the meeting, or at least raised its priority,
8 because at the meeting I did not get a sense that this
9 was a problem. The sense I got was there was occasional
10 problem in summoning junior doctors, surgical doctors by
11 bleep because they'd be tied up elsewhere in theatre or
12 Accident & Emergency, and that's what I took out of it.
13 And Sister Millar, I know she said she raised it
14 very strongly that they had trouble getting the surgeons
15 to commit, I think, or something, to the ward. That did
16 not come across to me at that meeting. I'm not saying
17 she didn't say that, but the priority didn't raise
18 itself to a high enough level in my consciousness.
19 THE CHAIRMAN: Are you saying that in the sense that you
20 became aware subsequently that it was an issue of
21 greater concern than you'd picked up from the meeting?
22 A. Yes, I am saying that, because I've seen subsequent
23 nursing meeting minutes where it was minuted more
24 forcefully. I'm not dismissing Sister Millar's
25 concerns.

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1 THE CHAIRMAN: No.
2 A. We would have incorporated them into an action point
3 should it -- you know, if it had been a major area of
4 discussion, and that was a great opportunity because
5 Mr Gilliland was there, the surgeon. I don't think he
6 picked this up either. It would have been a great
7 opportunity to have an interchange between Mr Gilliland
8 and Sister Millar, so I'm sorry that opportunity was
9 missed, if indeed it was.
10 MR STEWART: In relation to the issue of the taking of the
11 regular taking of U&Es, that must have been a central
12 issue of concern and debate?
13 A. Yes, it was. It was identified that, you know --
14 I think everyone recognised that an earlier U&E would
15 have been -- would have given early warning of
16 hyponatraemia. That was discussed in great detail, and
17 it was agreed that it should have been done in the
18 afternoon.
19 Q. In the afternoon. There seems to have been a system
20 whereby a surgical patient might not be subject to the
21 same regularity of U&E review as a paediatric patient
22 because of the way the ward take rounds were conducted
23 and so forth.
24 A. Um, we didn't discuss the actual -- didn't discuss ward
25 rounds at that meeting at all, if I remember right. My

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1 A. Well, when I say everybody, I mean the doctors and
2 Sister Millar. I'm not sure of the views of other
3 nurses. But Sister Millar I'm not sure was on the ward
4 throughout that afternoon. I'm not sure about that.
5 MR STEWART: She went off duty at 6, if my memory's correct.
6 A. Sorry?
7 Q. I think she was on duty until 6 pm.
8 A. She would have been on administrative duties rather than
9 hands-on clinical nursing.
10 Q. Yes.
11 A. But she did state that. Sister Millar has a very clear
12 way of speaking, and I remember her clearly saying that,
13 "Yes, her U&Es should have been done", a phrase like
14 that.
15 Q. When did you sit down and draft out your action sheet,
16 which is 026-011-014?
17 A. I think it was that evening after the meeting. The
18 meeting ended about 6.00/6.30, and the handwriting looks
19 more measured and better written, so it wasn't written
20 during the meeting, I'm saying. I'm sure that was
21 written that evening. I would have then discussed that
22 with Mrs Brown and she would have typed up the various
23 copies.
24 Q. It went through, I think, a couple of drafts.
25 A. Proofs, yes. There's one error on point 1 there. Maybe

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1 understanding is that if there was a policy or an
2 understanding between a doctor and a nurse, a nurse
3 would know when to prompt investigation to be done, but
4 it was clearly understood at the meeting that it was the
5 responsibility of the doctor, not the nurse.
6 Q. Yes.
7 THE CHAIRMAN: Do I understand it that this was a view which
8 had been formed, say, by Sister Millar with the benefit
9 of hindsight that the U&Es should have been done in the
10 afternoon? Because the evidence that I've heard is that
11 while there's some debate about when a doctor was first
12 called to the ward, no doctor in fact attended Raychel
13 until about 6 pm, and that doctor, when he arrived, was
14 in effect being steered to give an anti-emetic, but
15 he was not being steered, nor was it being suggested to
16 him in some way that there should be a test of Raychel's
17 U&Es. So the steer that the nurses on the ward gave to
18 that doctor wasn't towards U&Es, it was just to give an
19 anti-emetic.
20 A. So I understand, yes.
21 THE CHAIRMAN: Do I then interpret it that when everyone
22 agreed that the U&Es should have been done in the
23 afternoon, that that was their view looking back on it
24 as opposed to what they had thought on that Friday
25 afternoon?

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1 you're going to go through this, counsel.
2 Q. Please point it out.
3 A. It says, "Change to Hartmann's". I don't know why
4 I wrote that because my clear memory is that we would
5 stay with Solution No. 18 until Dr Nesbitt returned with
6 his research.
7 Q. That's certainly the question I was going to ask you.
8 If we could bring up alongside this 022-108-336. This
9 is, I think, the final version that was typed up
10 following --
11 A. Solution No. 18. That's the correct version in my
12 memory. I don't know why I wrote Hartmann's, but events
13 overtook that anyway because he had changed by the next
14 day to Hartmann's.
15 Q. Yes. Because it did look as though, and you probably
16 heard me suggesting to Mrs Brown, that if it was agreed,
17 point 1 on 12 June that there be a change to Hartmann's,
18 how was it without any further meeting it managed to get
19 expressed as agreed action the following day. It is an
20 error, but what process of mind could have allowed you
21 to make the error?
22 A. Well, I was the one who had the process and I can't
23 explain it, so I don't know. It was a -- I don't know
24 why I said that. There was so much discussion about
25 Hartmann's and Solution No. 18, I transposed them.

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1 Q. Point 4, which is "Monitor urinary output". On the left
2 it's:
3 "Monitor urine [and query vomit] output."
4 Becomes translated as:
5 "Only urinary output should be measured and
6 recorded."
7 What happened to the vomit?
8 A. I don't know. But it was clearly taken forward in the
9 fluid balance documentation and the discussion with the
10 nurses afterwards.
11 Q. Because it was the subject of lengthy discussion.
12 A. It was, yes. And I think I record in my first witness
13 statement that vomits should be recorded -- it was
14 agreed that all vomits should be recorded. I can check
15 that, but that's my understanding of the urine and
16 vomit. I can't explain why it was missed there.
17 Q. Did anyone suggest that the participants to the review
18 should meet again within maybe, say, two weeks of the
19 review to review its progress?
20 A. No, they didn't. That would have been my
21 responsibility.
22 Q. In hindsight I am sure you'd agree possibly it would
23 have been a good idea?
24 A. I agree it would have been a very good idea, yes.
25 Q. But the first opportunity, it seems, for a review to

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1 have been focusing on the Solution No. 18 was normal
2 practice, because that was a large part of our
3 discussion in both the meeting and with Mrs Burnside.
4 Q. It would be fair to say that that focus on that issue
5 was perhaps so great that focus was not held on other
6 issues?
7 A. I think that's a fair point. That's the conclusion I've
8 come to, that we spent a lot of time on Solution No. 18
9 at the meeting, and subsequently that the other issues
10 that you've discussed and asked me about were probably
11 given lower priority. I accept that. The
12 Solution No. 18 revelation or the concerns about this
13 from Dr Nesbitt were so sort of startling that it
14 focused a lot of the attention of the meeting.
15 Q. Did you or did Dr Nesbitt or anybody else have any
16 inkling of this Solution No. 18 issue at the time --
17 before the death?
18 A. I must remind you I'm a dermatologist and I wouldn't be
19 expected to. Nobody in that room knew anything about --
20 Dr McCord knew about hyponatraemia and ADH secretion but
21 in a different non-surgical situation.
22 Dr Nesbitt, I think, has stated he hasn't been this
23 before and wasn't aware of it. And Mr Gilliland wasn't
24 aware of it. And the nurses certainly weren't aware of
25 it. And I, I think, reasonably couldn't be expected to

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1 take place was the following month when there was an
2 update to the chief executive. After the meeting
3 itself, did you make any form of report to the
4 chief executive?
5 A. Yes. Mrs Brown and I went that evening after the
6 meeting to the chief executive's personal office and
7 gave her a long verbal report, including a verbal report
8 of our actions.
9 Q. Did she ask for anything in writing from you?
10 A. No.
11 Q. Did you offer to give her anything in writing?
12 A. No, apart from the fact that a typewritten copy -- the
13 right-hand document there would be available to her the
14 next day, presumably.
15 Q. Yes. Because she has given a statement to the inquiry
16 saying that she subjected you and Mrs Brown to her
17 normal rigorous questioning and obtained from you
18 a clear understanding that your review established that
19 Raychel's care and treatment were consistent with custom
20 and practice for a post-operative child of that age.
21 For her to get that understanding, given the issues that
22 you had been discussing and the issues you've included
23 on your action sheet, is odd. Did you draw to her
24 attention all these issues?
25 A. Yes. To my recollection, I did, yes. I think she might

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1 be aware of it. So we had no understanding of this,
2 apart from Dr Nesbitt's initial concerns.
3 At the meeting someone brought along two copies
4 of -- copies of two BMJ articles, which I was kind of
5 speed reading during the meeting. And, you know,
6 I still remember that, about the concerns for
7 Solution No. 18. I think some of the BMJ articles --
8 you have the Halberthal and the lesson of the week one.
9 We had those at the meeting, someone handed it in, it
10 was either Dr Nesbitt or Dr McCord. So that kind of
11 took up a lot of the early part of the meeting.
12 Q. Is it a matter of surprise that doctors in practice
13 aren't reading the BMJ?
14 A. No, it's not a surprise at all. It takes a long time
15 for what in retrospect seems very clear lessons to be
16 learned, and this is why they're trying to focus these
17 things into sort of things like NICE and guidelines and
18 things. It takes many, many years for lessons like that
19 to come through. First of all, people may not read it,
20 they don't remember it, and they think it doesn't apply
21 to them.
22 THE CHAIRMAN: And also if you're trying to break habits
23 which have been built up over 20 or 30 years, people
24 might need a lot of persuasion that if they haven't seen
25 anything going wrong in their experience, what's the

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1 need to change?
2 A. Yes, I think doctors don't change practice readily.
3 That's why they changed the practice of Solution No. 18,
4 and I can say this now -- it was very radical by
5 Dr Nesbitt to push that through overnight. I give him
6 full credit for this, it was unique in my experience to
7 achieve almost unanimity about that. It normally takes
8 weeks and months of negotiation between various
9 clinicians to achieve that.
10 MR STEWART: And as you say, the issue of Solution No. 18
11 was looming large, that was the discovery, and that
12 became --
13 A. Well, the first inklings of it, there was something
14 wrong with Solution No. 18 in this situation, in
15 paediatric surgery. We didn't know the full picture at
16 that time, but it was certainly a large cause for
17 concern and might have explained what happened to
18 Raychel.
19 Q. So Dr Nesbitt then went off, and I think it was agreed
20 that he should perhaps do some more research, and he
21 wrote to you on 14 June to tell you about what he had
22 learnt. That's at 022-102-317.
23 Actually, this is the copy that came from
24 Mrs Brown's file, but it was sent to you as well.
25 A. Yes, I recognise it.

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1 paper?
2 A. No, I don't recall any conversation. This came -- it
3 was very soon afterwards -- 14 June.
4 Q. Yes. The mention of the change away from No. 18 six
5 months before and following several deaths, that's the
6 phrase which leaps from the page as a startling piece of
7 information. Was that new to you, news to you?
8 A. It was news to me, certainly.
9 Q. What was your reaction to it?
10 A. Well, I was aware from the publications, which I'd read
11 in more detail since the meeting, that there were deaths
12 after Solution No. 18, reported in the literature,
13 so ...
14 Q. Could I suggest that a conventional construction,
15 reading, of that would be: it looks as though they'd
16 changed because of several deaths and those deaths had
17 occurred perhaps in Belfast?
18 A. I read it that, yes, the deaths followed the use of
19 Solution No. 18, or it was implicated in some way in the
20 deaths. I didn't read it as being necessarily in
21 Belfast, because Belfast -- well, it may have been in
22 Belfast but they weren't necessarily Belfast patients
23 because it's a secondary referral centre, so they may
24 have come from elsewhere.
25 Q. Yes. Did you discuss this with Dr Nesbitt?

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1 Q. He wrote to tell you that he'd contacted several other
2 hospitals, including RBHSC, making enquiries about
3 perioperative fluid management.
4 And he wrote to tell you that he'd been informed
5 that:
6 "The Children's Hospital anaesthetists have recently
7 changed their practice, have moved away from No. 18
8 Solution to Hartmann's. This change occurred six months
9 ago and followed several deaths, including No. 18
10 Solution. Craigavon Hospital and the Ulster Hospital
11 both use Hartmann's intraoperatively and No. 18
12 post-operatively, as is our practice. The anaesthetists
13 of Craigavon have been trying to change the fluid regime
14 to Hartmann's post-operatively but have met resistance
15 in the paediatric wards where, as in Altnagelvin, they
16 have followed a medical paediatric protocol."
17 What was your reaction when you received this
18 information?
19 A. I wasn't surprised about the varying practice throughout
20 the different hospitals because that's quite normal.
21 Each hospital has its own practice for the use of
22 Solution No. 18 or discontinuing Solution No. 18. It
23 just showed varying practice, which didn't surprise me.
24 Q. Had he telephoned you or spoken to you to tell you this
25 information before he wrote to you to formally put it on

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1 A. Um ... No, I didn't.
2 Q. Did you --
3 THE CHAIRMAN: Sorry. Does your last exchange with
4 Mr Stewart mean that you read it in effect as
5 Northern Ireland deaths, whether the children's
6 treatment started in Belfast or they were referred in to
7 Belfast from elsewhere?
8 A. A combination of both. They could be originating in
9 Belfast, but because it's a secondary referral centre,
10 you couldn't assume because they died in Belfast they
11 were necessarily --
12 THE CHAIRMAN: Yes, but whatever they were, you would read
13 that as there were several deaths in Northern Ireland?
14 A. I did read that, yes.
15 MR STEWART: Did you make any enquiries about that
16 information?
17 A. No, I didn't.
18 Q. But you could easily as a medical director have got on
19 the phone to other medical directors and said, "Hey,
20 have you heard about Solution No. 18? Have you heard
21 about deaths?"
22 A. Well, Dr Nesbitt was following this up, following up
23 the -- this was the first encounter he'd had with these
24 hospitals. I also assumed that these deaths had been
25 investigated through the coroner, or whatever processes

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1 were appropriate, if this was true.
2 Q. Was it surprising to you that the Belfast
3 Children's Hospital should have stopped using the
4 solution for such a very real reason, deaths, and they
5 hadn't told you about it?
6 A. Well, it was disappointing but not surprising, because
7 it goes back to what I was saying about the
8 communication between hospitals. It's not unique to
9 here. Communication is often very patchy in the
10 National Health Service.
11 Q. But would you have expected them with an issue of such
12 patient safety importance to have drawn it to your
13 attention, drawn it to everybody's attention?
14 A. Yes, I would have expected them to.
15 Q. Did that irritate you?
16 A. The criticism that -- the rumour or the criticism that
17 was relayed back to us irritated me more.
18 THE CHAIRMAN: That you were being criticised for
19 following --
20 A. Hitherto normal --
21 THE CHAIRMAN: Practice, and you were being criticised --
22 the source of the criticism was someone who worked in
23 the regional centre which had changed its practice and
24 hadn't told anybody?
25 A. Yes. That, I think, hurt people more. Saying it's

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1 that directly or whether they do it through the
2 Department, somebody has to be proactive to make sure
3 the lessons reach Daisy Hill, Altnagelvin and everywhere
4 else.
5 A. Such a mechanism would be very helpful.
6 THE CHAIRMAN: Yes.
7 MR STEWART: It is, nonetheless, quite easy to pick up the
8 phone, and you knew Dr Ian Carson, the medical director
9 down at the Royal.
10 A. Well, you say I knew him. I met him once or twice, or
11 three times.
12 Q. But still --
13 A. Yes. I agree, yes.
14 Q. Here's a hospital criticising you. That's bad. But the
15 effrontery of them to criticise you when they themselves
16 could have told you in the first place, that would make
17 you pick up the phone and say, "What is going on?"
18 A. I don't react like that.
19 Q. I'm sorry. That didn't occur to you?
20 A. No, it didn't occur to me.
21 THE CHAIRMAN: I think the doctor said he doesn't react like
22 that. That's not your style?
23 A. It's not my style to do that.
24 MR STEWART: Okay, your style is more considered?
25 A. Well, I'd like to think so.

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1 a rumour, I'm well aware of rumours in hospitals, and
2 I don't believe everything I say -- I hear, rumour.
3 But, yes, I think they should have told people.
4 THE CHAIRMAN: Put it this way, if they don't tell you that,
5 what do they tell you? If they don't tell you that
6 children have died from what is hitherto regarded as
7 a standard treatment, you'd wonder what you would hear
8 from the Royal, wouldn't you?
9 A. Yes, but I'm saying, Mr Chairman, this might be or will
10 be something for this inquiry, that the mechanism how
11 they disseminate that knowledge, the regional networks,
12 and it's not just lifting the phone, or saying -- there
13 has to be some mechanism. And maybe there is now. I've
14 retired now so I don't know what the correct practice
15 is.
16 THE CHAIRMAN: And you don't want to be bombarded with every
17 snippet of information --
18 A. No, every drug --
19 THE CHAIRMAN: -- because that means that actually nothing
20 will be learnt.
21 A. Yes.
22 THE CHAIRMAN: But you need to know the important things,
23 and if children are dying because of an identified
24 failing or identified risk with standard treatment, then
25 you need to know about that. And whether the Royal does

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1 Q. Yes. I'm not in any sense suggesting that -- anyway,
2 you let it pass and you made no further investigation
3 into that issue?
4 A. No, I did not make any further investigation.
5 Q. Did you learn from Dr Nesbitt that he had contacted the
6 Tyrone County Hospital?
7 A. No, not until I read some inquiry documents.
8 Q. Because he says that he did tell you about this.
9 A. Well, I have no recollection of that. I work there as
10 well.
11 Q. Exactly. If he had told you, and because you work
12 there --
13 A. I know Dr Anand.
14 Q. Yes.
15 A. I'm not saying he didn't say that, but the two hospitals
16 he mentioned were on that page, Craigavon and the
17 Ulster, who were still using Solution No. 18. That's my
18 clear recollection. The first I heard of Tyrone County
19 was when -- recently.
20 Q. Dr Nesbitt did make a statement to the police some time
21 ago, indicating that he had contacted the Tyrone County
22 and, when asked by the inquiry, he said that he did draw
23 that information to your attention. But if you don't
24 remember --
25 A. I didn't read that statement, no.

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1 Q. Can I ask you about other things you may have done in
2 the aftermath of the review. Mrs Brown had statements
3 coming in to her, there were a small number from nurses
4 and doctors involved. Did she forward those to you?
5 A. I think I read them in her office. I think I read them
6 in -- I didn't actually have a separate copy of them, if
7 I remember rightly. I read them in her office and then
8 handed them back to you. I think I made a summary.
9 I've certainly got a summary of those statements in my
10 handwriting. I don't remember keeping copies, but I may
11 have.
12 Q. You did have a file with your papers on this subject.
13 A. Yes.
14 Q. Because some of the letters were kept separately from
15 Mrs Brown's. So if you had a file on it, wouldn't you
16 ask for the statements, wouldn't you want photocopies of
17 statements to be included in your file?
18 A. Well, this is my personal file. No, I'd rather they
19 were kept with Mrs Brown, securely. I felt she was the
20 central source, she was the risk management coordinator,
21 and that's where these sort of statements should stay.
22 Q. Yes, but you, of course, were the chairman of the
23 critical incident committee itself and this matter, we
24 heard the other day, was considered or was mentioned at
25 that committee.

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1 A. It looks like "Ray infusion in writing", or "Ray
2 reference infusion in writing. Research of evidence."
3 Q. Could be.
4 A. I'm not sure what that means. Mrs Brown would have to
5 clarify that. It's her writing.
6 Q. "Re-inform", it could be, in writing. Do you recall,
7 first of all, mention of Raychel's case in that
8 committee?
9 A. Sorry, which committee is this?
10 Q. This is the clinical incident review committee.
11 MR STITT: If the matter is going to be taken further, would
12 it be helpful if I was to take a copy of that to
13 Mrs Brown, who's present?
14 THE CHAIRMAN: My note on it from Monday, Mr Stitt, which
15 perhaps could be confirmed in a moment, just very
16 quickly, is that -- my note is "no information" or "no
17 inform in writing by Raymond". Is that how it reads?
18 No?
19 Doctor, could you give that copy to Mr Stitt and
20 he'll just show it quickly to Mrs Brown? (Handed).
21 We don't need to dwell on this, but since the
22 point's been raised we may as well get it right.
23 (Pause).
24 MRS BROWN: It's "Re infusion in writing by Raymond".
25 THE CHAIRMAN: Thank you very much indeed.

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1 This is a document that was referred to as
2 a spreadsheet that emerged at the hearing on Monday. It
3 hasn't been paginated yet, but it simply says:
4 "12 June 01, Ward 6. Critical incident following
5 death of a child. Investigation undertaken."
6 Mrs Brown has written on it what looks like
7 "Reinforce in writing by Raymond".
8 A. Sorry, what was the first word, by Raymond?
9 Q. It looks like "Reinforce in writing by Raymond.
10 Research of evidence".
11 Can you remember --
12 THE CHAIRMAN: Show me the page, please, Mr Stewart.
13 MR STEWART: Sorry, it is not paginated.
14 THE CHAIRMAN: I know. We've made a decision. I should
15 just say this, that because there are references to
16 other patients who may or may not be identifiable, that
17 if we can avoid circulating this, we will. But I can
18 show this to -- sorry, Mr Stewart, would you confirm
19 that this is the same page I have?
20 MR STEWART: Yes. (Pause).
21 That, as I say, was the clinical incident review
22 committee. It's fairly clear that Raychel's case, the
23 investigation, was noted and that it looks as though
24 Raymond and Mrs Brown thought that -- that was you --
25 was to do something in writing.

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1 MRS BROWN: And "Research of evidence", is the second line.
2 MR STEWART: Does that make sense to you, Dr Fulton, "Re
3 infusion in writing"?
4 A. It doesn't. Obviously some discussion about
5 Solution No. 18. Was this about guidance?
6 Q. I'm really asking you what it was about.
7 A. Could I ask, remind me again, what was this relating to,
8 this statement?
9 THE CHAIRMAN: This is the note that we were given about
10 the -- it's the clinical incident spreadsheet as opposed
11 to critical incident. So it rather looks as if, apart
12 from Raychel's death being raised at a critical incident
13 review meeting, you'll see on that page from various
14 other entries that these are clinical incident entries.
15 Raychel is mentioned on that at 12 June.
16 A. I see, yes.
17 THE CHAIRMAN: We seem to be working on the premise that
18 whatever's written beside it is some sort of action or
19 some sort of step which might be taken next.
20 A. It looks like the change from Solution No. 18 to
21 Hartmann's, the reference, but infusion could mean ...
22 THE CHAIRMAN: Okay. Thank you.
23 MR STEWART: The bottom entry on that sheet is dated
24 25 June, the last entry on that sheet is 25 June, so
25 it would seem as though the handwritten annotation

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1 postdates 25 June. Does that help you?
2 A. Um ...
3 Q. Because the change to Hartmann's was instantaneous, was
4 it, pretty nearly?
5 A. That might have just been a reference to what we decided
6 to do.
7 THE CHAIRMAN: Yes.
8 MR STEWART: Very well. Can I refer you to the update that
9 was prepared by Mrs Brown to the chief executive and
10 dated 9 July, and it appears at 022-097-307.
11 Were you sent a copy of this?
12 A. Yes, I recognise this.
13 Q. Was a copy sent to you at the time?
14 A. Yes, I think it was, yes. Fairly soon afterwards, yes.
15 I clearly remember this.
16 Q. Do you remember being informed about a nurses' meeting?
17 A. The one that's referred to there?
18 Q. Yes.
19 A. No.
20 Q. The nurse on the bottom right-hand corner, "Dr Fulton to
21 discuss with paediatricians-[something]", do you
22 recognise that handwriting?
23 A. Yes, it's Mrs Burnside's.
24 Q. Can you remember now, were you delegated to have
25 a meeting with the paediatricians?

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1 Q. You did, I think, before that, go to Belfast to attend
2 a meeting of medical directors --
3 A. I did.
4 Q. -- on 18 June. Do you remember that day?
5 A. I remember it very clearly, yes.
6 Q. Do you remember meeting Dr Kelly from the Erne Hospital?
7 A. I do.
8 Q. He has described to the inquiry a meeting, he first met
9 with you that day at the coffee break or during a cup of
10 coffee, and he's asked how you were and you described
11 the death at Altnagelvin, and he told you that they'd
12 had a similar experience at the Erne. Do you remember
13 that?
14 A. No. His -- I've read that transcript and I don't
15 recognise it. Could I explain my version, my memory of
16 that meeting?
17 Q. Absolutely.
18 A. This was a fairly irregular meeting of medical directors
19 and the Chief Medical Officer, it wasn't held very
20 often. It was chaired normally by the Chief Medical
21 Officer, but on that day -- it just came up by chance,
22 about 10 days after Raychel's death, and I thought it
23 was a good opportunity to bring to the attention of all
24 the medical directors there, there was an opportunity to
25 bring to their attention, the problem we've had in

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1 A. Well, this was the delegation, this was what she wanted
2 me to do. I can't remember what I did. I think I spoke
3 to Dr McCord or Dr McCord and Dr Nesbitt. The answer
4 was no to the last sentence.
5 Q. Is that no? Not?
6 A. "Paediatricians maintain overall responsibility for
7 surgical children in Ward 6".
8 Q. Yes.
9 A. And the paediatrician -- I clearly remember the
10 paediatricians said they couldn't because they were
11 surgical patients and they had prime responsibility for
12 the patients, the surgeons should look after their own
13 patients in other words, and the paediatricians would
14 give advice but could not take over professional
15 responsibility.
16 Q. Did this document find a place in your file?
17 A. Um ... Yes, I think I have a copy of that, yes. Yes.
18 I do remember this document.
19 Q. And when you got the information about what the nurses
20 had agreed and what it was decided Sister Millar should
21 do and so forth, did you think at that time a meeting of
22 everybody to confirm these steps was appropriate?
23 A. I didn't call a meeting, but in retrospect I should
24 have, because that seemed to be raising an increasing
25 concern.

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1 Altnagelvin, this terrible death of Raychel, and the
2 concerns we had about Solution No. 18.
3 So I went to that meeting and the agenda was -- it
4 was chaired by Dr Carson, not by the CMO, she was away
5 doing something else. He chaired it and there was
6 a fixed agenda. It had been designed presumably by
7 Dr Carson.
8 When we moved through the agenda, it came to the
9 coffee break, Dr Carson then left the room. I remember
10 the room distinctly, it was a small claustrophobic room
11 with no windows and very hot. At the coffee break
12 Dr Carson left temporarily. Some medical directors
13 left, and the ones that remained, I recognised Dr Kelly
14 because he's from the Erne, fairly near.
15 I started talking to him, holding a cup of tea,
16 I remember very well, and I told him the story of
17 Raychel. I said, "We've got concerns about
18 Solution No. 18". And he said, "Oh, that's
19 interesting", or words to that effect" we've had fluid
20 balance problems in the Erne possibly due to the same
21 solution".
22 And I said, "I'm aware, Dr Nesbitt has found out
23 that the Royal have discontinued that". And he said
24 he was talking to Dr Moira Stewart, who I'm not familiar
25 with, and she confirmed it had been changed in the

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1 Royal.
2 And I said I was going to raise it at the meeting,
3 and I think he said something like that was a good idea
4 or something. So we went -- then we circulated
5 together, I think, around some of the other medical
6 directors who had remained. Several of the medical
7 directors at that time were anaesthetists who would
8 obviously have a special interest in this subject, and
9 we talked -- I remember talking to two of them, at least
10 one I remember very well, Dr Paddy Loughran from
11 Daisy Hill, and he said, I remember very clearly, he
12 looked very concerned and he said, "I remember a similar
13 case being presented at a meeting in Dublin, I'll go and
14 check what we do in Daisy Hill tonight", and then he
15 left.

16 The other -- I think he was an anaesthetist, he
17 might have been a surgeon -- was Dr Harold MacNeill, but
18 he was in that group. I think that's all we talked to.

19 And Dr Kelly then -- a lot of people then peeled
20 off, left. So we went back into the meeting with very
21 few people left there, very few anaesthetists, I think.
22 Dr Carson I think came back, and I -- Dr Kelly had gone
23 at this stage. He didn't name the child in the Erne, he
24 didn't say it was a death. I understood it as a problem
25 of fluid balance, in which Solution No. 18 may have been

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1 described problems that they'd experienced.
2 A. Yes, that's true.
3 Q. Are you saying that there were no other cases of
4 fatality mentioned?
5 A. Well, not to my recollection, no.
6 Q. Can I ask that we look, please, at 026-001-001. This is
7 a draft of your statement as you were preparing it for
8 the coroner.
9 You'll see in the second paragraph:
10 "Discussed case at MD meeting, Castle Buildings.
11 Chaired by Dr Carson in absence of CMO. Several MD
12 anaesthetists had heard of similar cases. Suggested
13 regional guidelines needed."
14 Similar cases. What did you mean by similar cases,
15 similar to Raychel?
16 A. Well, the way that reads now sounds as if it's deaths,
17 but ... I didn't mean deaths, it could have been near
18 misses. "Similar problems with Solution No. 18" would
19 have been a better way of putting it.
20 Q. And then that's followed --
21 A. And I suggested regional guidelines, I forgot to say
22 that.
23 Q. Yes. Indeed, that was the one very, very important
24 aspect of that.
25 A. That's why I was there really.

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1 implicated.
2 So I thought it was not really comparable to
3 Raychel's death. So I went in with very few people
4 left, maybe five or six, and Dr Carson, and I told the
5 story of what happened to Raychel and the concerns about
6 Solution No. 18. And I think I said I was going to
7 raise it with the CMO because I was getting quite
8 frustrated then because I kind of missed the boat
9 because everyone had left, and I felt I hadn't got my
10 message through.

11 That is how I remember it.

12 Q. Yes. Dr Kelly said apart from telling you about the
13 death of a child --

14 A. No, he didn't tell me about the death of a child.

15 Q. That's what he says he did. He also said that
16 a discussion amongst the anaesthetists revealed several
17 anaesthetists there who had had experience of near
18 misses or knew about near misses.

19 A. Yes, I think that's correct, yes, I agree with that.
20 The chairman's used -- that's a horrible term, "near
21 misses", it's borrowed from the aircraft industry, it's
22 for, you know, potentially fatal outcomes that weren't
23 fatal.

24 Q. Yes. It describes it neatly, however, clinically. And
25 some people described -- some medical directors

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1 Q. Yes. And the next paragraph is where you telephone
2 yourself, the CMO, a little later, and you suggest --
3 here again to suggest regional guidelines, but in light
4 of other cases in Northern Ireland. In light of other
5 cases in Northern Ireland.
6 A. Yes.
7 Q. What other cases were you referring to when you wrote
8 that?
9 A. I think I was referring to the cases that Dr Nesbitt had
10 put in his letter of the 14th.
11 Q. So you did believe them to be in Northern Ireland?
12 A. I did, yes.
13 THE CHAIRMAN: Yes, and those are death cases.
14 A. That's what his letter says.
15 THE CHAIRMAN: So I understand from your memory that that
16 wasn't as clear from Dr Kelly as he recalls it, though
17 it does rather seem as if you're almost certainly
18 talking about the same event. But you don't recall it
19 or you didn't pick it up from him as Lucy's death. You
20 remember it as an event rather than a death.
21 A. Chairman, I picked up -- I didn't pick it up as a death.
22 I didn't -- that name meant nothing to me until very
23 recently.
24 THE CHAIRMAN: But the reference here to "other cases" is
25 a reference back to Dr Nesbitt's letter, which you

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1 interpreted as deaths in Northern Ireland?
2 A. Yes.
3 THE CHAIRMAN: Right.
4 A. Sorry, can I just clarify? The reason why I rang the
5 CMO, Mr Chairman, is because I was kind of frustrated by
6 the meeting as medical director. I felt there wasn't
7 enough people to take this forward and I came back and
8 I discussed it with Mrs Burnside and I ... I ... And
9 she suggested I should ring the CMO as well, but I think
10 I'd already formed that opinion that I was going to do
11 that.
12 THE CHAIRMAN: Thank you.
13 A. But regional guidelines were clearly needed here.
14 That's what I suggested to her. She was very helpful.
15 MR STEWART: Could I ask you this, can we please have a look
16 at 022-025a-068. This is the typed-up version of your
17 statement.
18 I wonder, can we have that side by side with the
19 preceding document, which was 026-001-001?
20 Originally, it was your intention to indicate that
21 you had suggested the regional guidelines to the CMO in
22 light of other cases in Northern Ireland, but when the
23 statement was typed we see the fourth paragraph on the
24 left-hand side:
25 "Rang CMO. I suggested she should publicise the

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1 Buildings, I described the circumstances of this death.
2 There were several anaesthetists present. Some of whom
3 said they had heard of similar situations though it was
4 not clear if there had been fatalities."
5 So the idea of similar cases, i.e. similar to Raychel,
6 has been diluted to situations, though not clear if
7 there have been fatalities. So this seems to be
8 a further shifting away from any possibility of
9 connecting other people's knowledge with deaths.
10 I take it that was a deliberate amendment that you
11 made, Dr Fulton?
12 A. It must be my minute, I can't account for that.
13 THE CHAIRMAN: Sorry, if that's a four-line summary of what
14 happened at the meeting chaired by Dr Carson, is that
15 not consistent with what you told me about that meeting
16 a few minutes ago? Effectively you were saying at the
17 coffee break there were several anaesthetists, some of
18 whom, like Dr Loughran, had heard of similar situations,
19 though it wasn't clear if there had been fatalities.
20 And the phrase that you used a moment ago was the
21 standard cold phrase, "near misses".
22 A. Yes.
23 THE CHAIRMAN: Thank you.
24 MR STEWART: Tell me, when you were at the meeting with the
25 other medical directors and Dr Carson, did you ask

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1 dangers of hyponatraemia and suggested she publish
2 reasonable guidelines."
3 Why did you choose to omit reference to the other
4 cases in Northern Ireland?
5 A. Um ... I don't know.
6 Q. Because I asked Dr Nesbitt yesterday why, having himself
7 made reference to those several deaths, he chose
8 thereafter not to make reference to them again.
9 A. It may have been that these were unsubstantiated deaths
10 that we had ... It's a very radical thing to say about
11 several deaths without any evidence of what you're
12 talking about. That's all I can suggest at the moment.
13 Q. Because when you --
14 MR STITT: It's probably fair to point out, sir, if I may,
15 and maybe I can do it through Mr Stewart, that in the
16 typed version of 18 June, it remains in -- the wording
17 is "Several MD anaesthetists heard of similar cases", so
18 if we were trying to backtrack or erase something, then
19 one would have expected that to have been removed if
20 that was the object of the exercise.
21 MR STEWART: In which case, can we retain the left-hand side
22 of the screen, please, and go to the next version on the
23 right-hand side, which is 160-143-002.
24 We'll find on the right-hand side, 18 June:
25 "At a regular meeting of medical directors at Castle

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1 Dr Carson about what he knew as an anaesthetist from
2 Belfast about the move away from Solution No. 18?
3 A. No, I didn't.
4 Q. That would seem a natural thing for you to have wanted
5 to flag up for him.
6 A. Yes, it would in hindsight. I can't remember whether --
7 I have a feeling he left the room or something. There
8 was something unsatisfactory about the ending of the
9 meeting and I cannot remember. I was left very
10 unsatisfied by that meeting. It wasn't wrapped up, it
11 was like -- it's no excuse because I could have spoken
12 to him later.
13 Q. Because Dr Kelly's evidence to the inquiry was that he
14 felt that you and he were both quite annoyed, annoyed
15 that Belfast hadn't told you about their move away from
16 Solution No. 18.
17 A. I think the word "annoyed" has been used before. No,
18 I don't recognise that. Annoyed, perhaps, or
19 a criticism as I said before, but I wouldn't use the
20 word "annoyed".
21 Q. Perhaps you were exercised by disappointment?
22 A. I was exercised to do something about it. I was driven
23 like Dr Nesbitt to follow this through.
24 THE CHAIRMAN: You were disappointed about the criticism,
25 I think --

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1 A. Yes, I was definitely disappoint -- well, I was -- no,
2 I was disappointed by the Royal not telling us. I was
3 annoyed by the criticism. I would accept annoyance.
4 THE CHAIRMAN: Then when you went to the directors' meeting
5 on 18 June, you found Dr Kelly has some sort of similar
6 situation. Dr Loughran remembers something similar in
7 Dublin, and other anaesthetists who are there also have
8 bells ringing with them.
9 A. Yes.
10 THE CHAIRMAN: So what emerges from that meeting is that,
11 if we just move it maybe on to a slightly different
12 track, is that even in a brief conversation at a coffee
13 break, the moment you raise an issue about
14 Solution No. 18 there are a number of people at that
15 meeting who recognise that there is some level of
16 problem about Solution No. 18.
17 A. Yes, I agree with that. That's a clear impression
18 I got.
19 THE CHAIRMAN: Right. So the concern that you were raising
20 about Solution No. 18 didn't get the response "I've
21 never heard of anything like that", or "That's
22 a one-in-a-million chance". The response is gets is,
23 "I've heard about that", or "I've encountered something
24 like that"?
25 A. Yes, that was the response, yes.

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1 Q. Were you surprised at the contents?
2 A. Surprised at the number of deaths he quoted in ten
3 years.
4 Q. Yes. It's a fairly arresting statistic, figure, piece
5 of information. How did you read that at the time?
6 A. Well, I read the last sentence, which says -- it was
7 copied to me for information, and since it was going --
8 it was going to the Chief Medical Officer, I felt that
9 that's the place it should go to, that information.
10 Q. Yes.
11 A. It was coming down to me rather than going up.
12 Q. Did you speak to Dr Nesbitt about it?
13 A. I don't recall speaking to him about this.
14 Q. Because he's by this stage, I think, been asked to sit
15 on the CMO's working group into hyponatraemia.
16 A. Yes.
17 Q. He's obviously within Altnagelvin the hyponatraemia
18 expert because he's done the research by that stage and
19 he's on the working party. And this looks like very
20 relevant information that you might want to discuss with
21 him.
22 A. Well, I agree, except I'd say that that meeting was not
23 set up to investigate deaths of children, it was set up
24 to formulate guidelines, it wasn't its remit and,
25 I don't think they would have -- it may -- it would have

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1 MR STEWART: I wonder, could we please look at WS043/1,
2 page 11. The first sentence:
3 "Around mid-June 2001 I rang Mr Martin Bradley,
4 chief nursing officer of the Western Area Health Board,
5 to give him details of the death."
6 Mr Bradley, as I understand it, knew about Lucy.
7 Did he mention a death that he knew of?
8 A. Not to my recollection. The name didn't -- he didn't
9 mention that name.
10 Q. Did he mention the death of a child?
11 A. No.
12 Q. In the context of Solution No. 18 or hyponatraemia?
13 A. No. Not to my recollection. I think I would have
14 remembered.
15 Q. Do you remember being included in a circulation of an
16 e-mail from Dr Carson to the Chief Medical Officer? It
17 appears at 021-056-135.
18 There's Dr Carson, he is giving the Chief Medical
19 Officer some background information and attachments
20 in relation to dilutional hyponatraemia, and both you
21 and Dr Taylor are copied into the e-mail. We can see
22 from the top that you then, nine or ten days later,
23 forward it on to your chief executive, Mrs Burnside. Do
24 you remember getting this?
25 A. I do.

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1 been useful background information.
2 Q. So you didn't discuss this information you happened to
3 have with them because you didn't think the working
4 party was set up to engage with the deaths and the cases
5 and the incidents of hyponatraemia?
6 A. It's an explanation, but I don't know why I didn't
7 discuss it with them. I was speaking to them nearly
8 every day.
9 Q. You didn't discuss with him the several deaths that he
10 referred you to in his letter, you didn't discuss with
11 him the many deaths referenced to hyponatraemia that
12 you're now told about. Were you discussing Raychel's
13 case in the context of fatalities at all?
14 A. No, we were discussing Raychel's case in the context of
15 Altnagelvin and our own particular case.
16 Q. Did you put this in your file of documents relating to
17 Raychel?
18 A. Sorry, this document?
19 Q. Yes.
20 A. Yes, I think I must have. Yes, I do have this. I'm
21 familiar with this.
22 Q. When did you first learn about the death that had been
23 referred to the coroner in Belfast a number of years
24 before?
25 A. The death of whom?

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1 Q. The child we now know to have been Adam Strain.
2 A. I only heard in the context of this inquiry, very
3 recently.
4 Q. Can we have a look at 026-018-033. Can you tell me,
5 first of all, that writing in the top right-hand corner,
6 is that your handwriting?
7 A. Yes.
8 Q. And you've written there:
9 "File in Raychel Ferguson's file (bottom right
10 drawer)."
11 A. Yes, I think that says that, yes.
12 Q. And this is a letter from the coroner to Mrs Brown, in
13 which he refers to his, the coroner's, telephone
14 conversation with Mrs Brown on 4 December:
15 "... and as arranged I am enclosing a copy of the
16 post-mortem report."
17 That's in Raychel's case.
18 Then he continues:
19 "As I indicated to you, I have decided to obtain an
20 independent report from a consultant paediatric
21 anaesthetist. Several years ago, I obtained a report in
22 a not dissimilar case from Dr Edward Sumner, consultant
23 paediatric anaesthetist at Great Ormond Street Hospital
24 for Children."
25 So there is information which, a number of years

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1 A. Yes, it did, because I assumed this information was
2 obviously available elsewhere. I'm not sure what I was
3 supposed to do with this information.
4 MR STEWART: So as time went on, you were accumulating
5 information. Dr Nesbitt has referred to several deaths
6 and you refer to those as deaths in Northern Ireland.
7 You've been included in the e-mail from Dr Carson to the
8 CMO, which is a death in Mid-Ulster, five or six other
9 deaths over a ten-year period. Now you're being
10 referred to a death referred to the coroner in Belfast
11 some years before. And that's all in the space of 2001.
12 When you came to give evidence to the coroner at the
13 beginning of 2003 -- can we go to your deposition, which
14 is at 012-039-179.
15 You, first of all, at paragraph -- the third
16 paragraph down on 14 June, you refer to Dr Nesbitt's
17 letter to you, indicating that:
18 "Solution No. 18 was currently used in several
19 hospitals in Northern Ireland."
20 As at 14 June.
21 You don't mention there for the benefit of the
22 coroner that Belfast had abandoned the use of
23 solution -- or moved away from Solution No. 18, and you
24 don't refer to the fact that Dr Nesbitt drew several
25 deaths in Northern Ireland to your attention. Why did

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1 before, there had been a similar case, it had gone to
2 the coroner and so forth, and it was a child. Did you
3 put that in the file?
4 A. It looks as if I did, yes.
5 Q. Okay. So here's another death that you're now being
6 alerted to.
7 THE CHAIRMAN: That's perhaps a specific death that you're
8 being alerted to. Until it's been several deaths or
9 other deaths, it's been rather vague. This is now
10 a more precise reference to the death of a child, which
11 went to the coroner for Greater Belfast several years
12 ago. He describes it as a not dissimilar case in which
13 he engaged a paediatric anaesthetist.
14 I think what you're being asked really is, would
15 that not have alerted you to the fact that there was, to
16 use the words, a not dissimilar death in
17 Northern Ireland which had already been through an
18 inquest before the coroner?
19 A. What was the question, chairman?
20 THE CHAIRMAN: Would that not have alerted you to -- well,
21 we know that the child's name is Adam. But would that
22 not have alerted you to the fact that here's some more
23 specific information coming from the coroner about
24 a specific case? That must have alerted you to, or at
25 least added to the information which you already held.

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1 you choose not to tell that to the coroner?
2 A. That's ... I have no explanation for that.
3 Q. And then you refer, on the following page, 180, to
4 contact with the CMO, indeed Mrs Burnside, and so forth.
5 Why did you choose not to tell the coroner that you knew
6 of a reference in the e-mail, which had been forwarded
7 to you, of five or six other deaths and a death in
8 Mid-Ulster and various other things?
9 A. I think the answer is I was concentrating on Raychel,
10 the case of Raychel.
11 Q. Can I ask that we see the next page, please, 181.
12 In the light of that and in the light of the deaths that
13 have been drawn to your attention, why did you tell the
14 coroner in the final paragraph:
15 "Throughout this process I was struck by the wish of
16 all concerned to learn from this death, which is unique
17 in their experience."
18 A. Yes. I think I was referring to the people present
19 at the critical incident meeting.
20 Q. The statement --
21 A. I agree --
22 Q. -- goes through your contact with the various people and
23 what you did and what you learned and concludes you were
24 struck by all concerned -- by the wish of all concerned
25 to learn from this death, which is unique in their

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1 experience.
2 A. I think what I meant by that is that none of them had
3 suffered -- had witnessed a death. I know what I mean
4 by that now. None of them had actually treated or
5 managed a child with hyponatraemia. I don't mean the
6 situation is unique in the world, I know what I mean by
7 that now.
8 Q. It does look rather as if you are most reluctant to
9 bring any reference to death in other cases to the
10 attention of the coroner.
11 A. No, I didn't -- it didn't occur to me to mention them to
12 the coroner. I felt my duty was to report to the
13 coroner the circumstances around the death of
14 Raychel Ferguson. It was not deliberate. I felt
15 that ... It wasn't deliberate, absolutely not.
16 Q. Well, we've looked at the process by which your
17 statement started off referring to other cases in
18 Northern Ireland and slowly amends itself so as to be
19 cleansed of any reference to other cases that might be
20 revealed as a death. Can I ask you, do you not think it
21 might have been relevant to the overall circumstances
22 and issues that the coroner was considering?
23 A. Yes, in retrospect, it would have been.
24 Q. Why did you --
25 THE CHAIRMAN: I think for completeness, it is fair to say

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1 THE CHAIRMAN: Doctor, are you content with that?
2 A. Certainly, yes.
3 MR STEWART: You were included in a number of -- well, you
4 held a pre-inquest consultation, did you, on
5 9 April 2002? We find that at 022-029-073.
6 That's Mrs Brown writing to doctors Nesbitt and
7 McCord, and surgeons Gilliland and Makar, and telling
8 them that you, who had been medical director at the time
9 of Raychel's death, have agreed to convene a pre-inquest
10 meeting on Tuesday 9 April in the conference room.
11 Did that meeting take place?
12 A. I have no recollection of this meeting, nor have
13 I documentation of it.
14 Q. Why would you decide to convene such a meeting?
15 A. I don't know. It's a ... That was the day of the
16 review of the critical incident.
17 Q. Yes.
18 A. It's my feeling that somehow this is the same thing, but
19 I can't say. It's a coincidence about two, I don't
20 remember -- I have no notes of this meeting. It's
21 not -- it's written by Mrs Brown in her language, and
22 the people that were asked to attend the meeting look
23 like the people re-attending the critical incident
24 review. I don't know.
25 Q. Well, excepting Mrs Doherty and Mrs Witherow and so

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1 that in the penultimate paragraph on the right-hand
2 page, Dr Fulton does refer to what must be Adam's case.
3 Isn't that right, in the context of the Chief Medical
4 Officer not having been aware of Adam's case?
5 MR STEWART: Well, certainly Adam's case was discussed
6 at the inquest.
7 THE CHAIRMAN: Yes.
8 MR STEWART: So nobody was in any doubt that Adam's case was
9 a previous case that had been considered and known about
10 by everyone.
11 THE CHAIRMAN: The query you're raising with Dr Fulton
12 is that he -- it's entirely appropriate for him to refer
13 to that, but what is missing is reference to other
14 deaths or several deaths, as mentioned by Dr Nesbitt
15 and ...
16 MR STEWART: And the content of the e-mail of 30 July.
17 THE CHAIRMAN: Thank you. Okay.
18 MR STEWART: You attended at the -- obviously attended the
19 inquest.
20 THE CHAIRMAN: Would this be a point to stop, Mr Stewart?
21 MR STEWART: Yes. I really don't think I'm going to be very
22 much longer.
23 THE CHAIRMAN: Okay.
24 MR STEWART: Ten minutes might suffice if that's convenient
25 to you, sir, and everybody else.

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1 forth who attended the critical incident review.
2 A. Yes. I can't -- I have no explanation for this.
3 Q. Very well.
4 A. It may not have taken place, especially if it was the
5 same day as the critical incident review.
6 Q. Very well. Who decided that you should submit your
7 statement to the coroner?
8 A. Mrs Brown, probably. It was all coordinated through her
9 office.
10 Q. Who was considered the -- this letter on the screen
11 before us makes it look as though you're still chairing
12 the group who looked into Raychel's case and who was
13 going forward to the inquest. Would you regard yourself
14 as having leadership of that group of people?
15 A. No, I wouldn't. I wouldn't really be expected to. No,
16 when I look at this, I don't know quite why I was
17 involved with it. I'm there as a witness but not
18 coordinating it. At this stage Dr Nesbitt was medical
19 director.
20 Q. Indeed, and the letter makes that clear that you were
21 medical director at the time but nonetheless you have
22 agreed, almost as though graciously you've agreed to
23 nonetheless convene the meeting. I'm asking you whether
24 you did in fact present yourself as a senior figure
25 overseeing the --

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1 A. No, definitely not. I had no coordinating role in the
2 responses to the coroner at all.
3 Q. In relation to the -- were you aware that a report had
4 been obtained from Dr Jenkins?
5 A. No, not at that time. Subsequently.
6 Q. When you got to the coroner's court, were you aware then
7 that a report had been obtained from a Dr Warde?
8 A. No.
9 Q. Was it mentioned in conversation?
10 A. No, I wasn't there for the full hearing and I wasn't --
11 I didn't see the other witness statements, so ...
12 Dr Warde did not feature until the inquiry mentioned
13 him.
14 Q. When did you first become aware that a Dr Warde had
15 furnished an opinion to the trust?
16 A. When the inquiry asked me to comment on it.
17 Q. I see. Very well. Thank you, sir, I have no further
18 questions.
19 THE CHAIRMAN: Okay. Mr Quinn? Is there anything?
20 MR QUINN: I haven't any questions, sir.
21 THE CHAIRMAN: Before I come to Mr Stitt, any questions from
22 the floor? No?
23 Mr Stitt, have you anything?
24 Questions from MR STITT
25 MR STITT: Just one question. It's this, if you would

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1 mentioned earlier, you've retired, but is that also
2 because you don't necessarily retain the board minutes?
3 A. No, I don't have -- I asked the current trust board to
4 provide them to me and apparently they can't.
5 THE CHAIRMAN: Okay. And can you remember, can you give us
6 any assistance on what might have been conveyed to the
7 board at that meeting about Raychel?
8 A. Well, I would have given, you know, an outline of the --
9 what had happened and what we were doing.
10 THE CHAIRMAN: Okay. Thank you very much.
11 Questions from MS GOLLOP
12 MS GOLLOP: Sir, may I ask a question on behalf of
13 Dr Jenkins.
14 Can I ask you about Therese Brown and her role in
15 decision-making in relation to inquests touching on the
16 deaths of patients who die in hospitals for which you're
17 responsible. Is she in a position to make decisions and
18 give instructions to the trust's lawyers as to what
19 evidence is and isn't placed before a coroner?
20 A. Mr Chairman, I think that should be addressed to
21 Mrs Brown. I really can't answer that. I know she had
22 a central coordinating role and she had also a role in
23 litigation. I don't know.
24 THE CHAIRMAN: But in terms of --
25 A. We looked to her to --

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1 consider putting it to the witness. There's an issue
2 about board meeting minutes not being found and we know
3 the dates.
4 THE CHAIRMAN: Particularly the July 2002 meeting.
5 MR STITT: I wonder, could the witness be asked if he has
6 any recollection of briefing the board in relation to
7 the Raychel Ferguson case.
8 THE CHAIRMAN: Yes. There was apparently a meeting of the
9 trust board in July 2002, not long after Raychel's
10 death, and bizarrely, and regrettably, those minutes
11 cannot be traced. We rather assume that Raychel's death
12 must have been raised at that meeting. It's a meeting
13 which you would ordinarily have expected to be at, isn't
14 it?
15 A. Yes, it would, yes.
16 THE CHAIRMAN: First of all, do you have any recollection of
17 that specific meeting?
18 A. I can't remember it in detail, but Mrs Burnside and
19 I would have presented to the board, at the next
20 possible board meeting. It would be primarily
21 Mrs Burnside who would take that decision, and I would
22 support her with the medical details, and I'm sure we
23 did. But I also searched for the minutes and I can't
24 find them.
25 THE CHAIRMAN: But is that because you don't -- you

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1 THE CHAIRMAN: So in terms of -- well, as a dermatologist,
2 I suspect you have not been involved in very many
3 inquests.
4 A. Thankfully, no.
5 THE CHAIRMAN: It wouldn't be part of your run of work. But
6 for instance for Raychel's inquest, in terms of liaising
7 with the Central Services Agency or the Directorate of
8 Legal Services, would you have had much input into that
9 or would that have been done by Mrs Brown.
10 A. No, that would be done completely by Mrs Brown, she
11 would liaise with them, definitely.
12 THE CHAIRMAN: So if a decision's been taken about whether
13 to engage an expert and which expert to call, would that
14 have been anything into which you had an input?
15 A. No.
16 THE CHAIRMAN: Is it something you would have expected to be
17 informed of?
18 A. Um ... Well, in this case I would have, yes. Depending
19 on whether I was medical director or not. I don't know
20 what the timescale here is.
21 THE CHAIRMAN: By the time the inquest took place, you
22 weren't medical director, but for so long as you were
23 medical director and the inquest was pending, you would
24 have expected to at least have been kept in the loop
25 about what was going on?

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1 A. Not if I were not -- not if I were no longer medical
2 director.
3 THE CHAIRMAN: Yes, so long as you were medical director.
4 A. For so long as I was medical director, yes.
5 THE CHAIRMAN: And the inquest does seem to have been put
6 back on a number of occasions.
7 A. Yes, quite a long time.
8 MS GOLLOP: No more questions, thank you.
9 THE CHAIRMAN: Doctor, unless there's anything more that you
10 want to say, that brings an end to your evidence to the
11 inquiry. So you're free to leave, subject to covering
12 any point that you haven't been asked about this
13 morning.
14 A. No.
15 THE CHAIRMAN: Thank you very much indeed.
16 That finishes us for today, ladies and gentlemen.
17 We're back on Monday at 10 o'clock with Ms Anne Doherty
18 and Margaret Doherty. Thank you very much.
19 (1.23 pm)
20 (The hearing adjourned until 10.00 am on Monday 9 September)
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1 I N D E X
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3 DR RAYMOND FULTON (called)1
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