



CLIME Workshop – Module 2

(**C**linicians **L**eading, **I**mproving and **M**anaging **E**ffectively)

Tuesday 15th March 2011

Venue: Conference Room, The Bradbury Centre, Lisburn Road

Quality, Safety & Risk – Making the Service work for Patients

Kieran Fitzpatrick Facilitating

8.30am – 9.30am	Welcome Risk Assessment & Management Root Cause Analysis Risk Prevention Incident Reports Near misses SAI	Ms June Champion (<i>Co-Director, Risk & Governance</i>)
9.30 – 10.15 am	Quality Performance Indicators – Who Chooses?	Mr Danny McWilliams (<i>Performance Improvement Manager, Performance Improvement and Clinical Coding</i>)
10.15 – 10.30	Coffee	
10.30 – 11.20	Institute of Healthcare Improvement Philosophy & Approach Local Implementation and Outcomes	Ms Janet Haines – Wood (<i>Ass. Director HSC Safety Forum</i>)
11.20 – 12.30	Blame & Claim Defence of Medical Negligence Claims and the Pre-action protocol.	Mr Peter Walby & Ms Wendy Beggs (<i>Clinical Director, Legal Services & Solicitor, Department Legal Services</i>)