

E-mail Message

From: [Dillon, Anne \[EX:/O=NIGOV/OU=EXCHANGE ADMINISTRATIVE GROUP \(FYDIBOHF23SPDLT\)/CN=RECIPIENTS/CN=IHRDADILLON\]](#)
To: [Rodgers, Catherine \[EX:/O=NIGOV/OU=EXCHANGE ADMINISTRATIVE GROUP \(FYDIBOHF23SPDLT\)/CN=RECIPIENTS/CN=1398393\]](#)
Cc: [Conlon, Bernie \(IHRD\) \[EX:/O=NIGOV/OU=EXCHANGE ADMINISTRATIVE GROUP \(FYDIBOHF23SPDLT\)/CN=RECIPIENTS/CN=1318908\]](#)
Sent: 23/09/2013 at 11:49
Received: 23/09/2013 at 11:49
Subject: RE: Inquiry request for info re Complaints and SAIs - ref AD-0642-13

Dear Catherine

Please send me the 2007 onwards data as soon as you can.

I confirm that the 1995 -2007 data is still required and so I would be grateful if the Department would continue to process this request.

Many thanks
Anne

From: Rodgers, Catherine
Sent: 23 September 2013 11:45
To: Dillon, Anne
Cc: Conlon, Bernie (IHRD)
Subject: FW: Inquiry request for info re Complaints and SAIs - ref AD-0642-13

Dear Anne

I refer to your attached request for information and would advise that I am instructed that while your request asks for complaints data back to 1995, this is not readily available and the earliest data that can be provided by the Department is for 1999. However, this will take a further 4-5 days to produce and statistics branch cannot verify the accuracy of the information. They only have validated data from 2007 onwards and this is available now.

In light this do you still wish to receive the data from 1999 or are you content to only receive validated data from 2007 onwards. I would be grateful if you could confirm as soon as possible as I do not wish to commission this work if it is not necessary.

Kind regards

Catherine

From: Conlon, Bernie (IHRD)

Sent: 17 September 2013 11:37
To: Rodgers, Catherine
Subject: FW: AD-0642-13

Catherine,

Please see attached urgent letter from Anne Dillon requesting information.

Kind regards

Bernie