

The Inquiry into Hyponatraemia-related Deaths

Chairman: Mr John O'Hara QC

Ms Catherine Rodgers
Departmental Solicitors Office
2nd Floor
Centre House
Chichester Street
BELFAST
BT1 4JE

Your Ref: LIT 477/08/B5/CR

Our Ref: AD-0657-13

Date: 2nd October 2013

Dear Ms Rodgers,

Re Complaints regarding Clinical Incidents and Serious Adverse Incidents

Thank you for your letter dated 30th September 2013, and the information provided therein.

I would be grateful if you could assist with a number of further issues which arise:

1. It is not clear whether the information provided in the Tables attached to your letter, both in respect of the HSS and HSC Trusts, relate to complaints regarding 'serious adverse clinical incidents'. You indicate that this information relates to "*the number of complaint issues received by the Trusts.*" I should be grateful if you could clarify this matter and, if these figures do not relate to serious adverse clinical incidents, please provide such information in the previously requested format. If the figures do relate to serious adverse clinical incidents I would be grateful if you could provide a description of each SAI by type or sub-category, as requested in my letter to you dated 27th September 2013.
2. Please provide full reasons as to why the Department does not retain any information on complaints received by Trusts prior to 1998/99.
3. Please provide the source of the "*concerns over the consistency of how information was being recorded in each HSS Trust*" prior to 2007, i.e. a full

Secretary: Bernie Conlon

Arthur House, 41 Arthur Street, Belfast, BT1 4GB

Email: inquiry@ihrdni.org **Website:** www.ihrdni.org **Tel:** 028 9044 6340 **Fax:** 028 9044 6341

explanation as to where such concern originates from, why such concerns were not acted on, together with the reasons as to why the information was being recorded in a manner that was not consistent across the HSS Trusts.

I would be grateful if the above information is provided to the Inquiry within 7 days from the date of this letter.

Thank you for your assistance.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'A. Dillon', written in a cursive style.

Anne Dillon
Solicitor to the Inquiry