

[REDACTED]

From: Bill McConnell [bmcconnell@...]
Sent: 27 August 2004 12:12
To: [REDACTED]
Cc: Patricia Harkin
Subject: Root cause analysis development program

[REDACTED]

Re your email of 26th August re the previous email of 6th August - my comments were given to Helena by phone from London and then to Margaret and incorporated in the response from Peter (in Steven's absence) to Hugh Mills. However, very few of them were taken up by Hugh in the revised paper which he took to his Trust Board and I remain concerned at the current content of the paper.
Bill