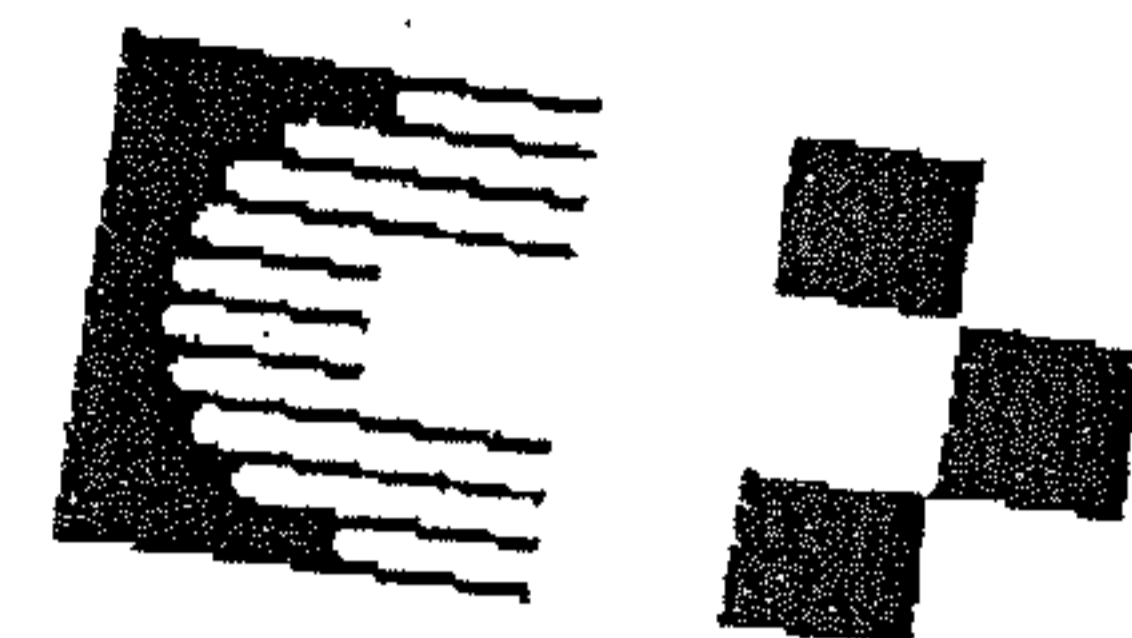


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CRAIGAVON
AREA HOSPITAL
GROUP TRUST
Caring Through Commitment

JWT/dme

21 July 2004

Mrs Judith Mitchell

Dear Mrs Mitchell,

Thank you for your telephone call to my office requesting a meeting with me to discuss Conor's case.

I can only but try to understand your great sense of loss of your dear Grandson Conor and your desire to gain understanding about the events surrounding his death.

I consider that all matters relating to Conor's death and treatment were fully and openly discussed during the Inquest process, with evidence being taken from all staff involved in Conor's care. In addition a determination has been made by the Coroner on the matter. In view of this the Trust has nothing further to add.

While I recognise the difficulties in doing so, I want you and your family to know that as Chief Executive, I wish to do all I can to re establish your confidence in the Trust and its staff in order that we can meet your needs, should you or your family members require future treatment or care.

We remain committed to our prime objective, which is to do all that we can to achieve the best possible outcome for every patient requiring our care.

John W Templeton

John W Templeton
Chief Executive

UTV

069A-112-461

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