

E-Mail: 

Our Ref: H0003-09.101

Date: 10 January 2001

Ms B O'Rawe,
Director of Corporate Affairs/Complaints Manager
Sperrin Lakeland H&SC Trust
Strathdene House Tyrone and Fermanagh Hospital
OMAGH Co Tyrone BT79 0NS

Dear Ms O'Rawe

Lucy Crawford (Deceased)

I am anxious about the delay in forwarding the report in relation to Mr and Mrs Crawford's formal complaint.

Mrs Crawford telephoned me yesterday to ascertain as to whether I had any information.

In view of the family's continued grief and a need to resolve the matter can I ask what can be done to speed up the Trust's response?

Yours sincerely



Stanley E Millar
Chief Officer