



1 November 2000

Ms B O'Rawe  
Complaints Manager  
Sperrin Lakeland Health and Social Care Trust  
Strathdene House  
Tyrone and Fermanagh Hospital  
BT79 0NS

Dear Ms O'Rawe

Thank you for your letter of 11 October 2000. My wife and I have carefully read the contents.

We are a little surprised that the Trust is now indicating that a review has been completed. At no stage were we contacted for our input into any review. We are also surprised at the suggestion that this review was initiated by the Trust and certainly we had never been notified that any review was being undertaken.

We note the suggestion of a meeting. Given that the review has already been completed we would ask that the Trust provide us with a copy of the review and findings for our consideration in advance of any meeting.

Yours sincerely

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**Neville Crawford**

*DNA*  
*Ashling Centre*  
*at 10 AM*      *11/11/00*