

22 September 2000

Ms B O'Rawe
Director of Corporate Affairs
Sperrin Lakeland H&SC Trust
Strathdene House
Tyrone and Fermanagh Hospital
OMAGH Co Tyrone BT79 0NS

Dear Ms O'Rawe

Lucy Crawford Deceased

I would wish to formally invoke the Formal Complaints Procedure.

My complaint relates to the inadequate and poor quality care provided to my daughter Lucy following her admission to Erne Hospital on Wednesday 12 April 2000 and prior to her transfer to Royal Belfast Hospital for Sick Children on 13 April 2000.

I wish to have every aspect of her care investigated.

Yours sincerely

NEVILLE CRAWFORD (Father)

Enc: Consent Form