

## Loughran Kitty

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**From:** Loughran Kitty [kloughran [REDACTED]]  
**Sent:** 02 December 2004 12:01  
**To:** Health Minister

Dear Minister

May I record my thanks to you for the sensitive and open way in which you met with both Mrs Crawford and Mr and Mrs Ferguson (Tuesday 23 November and Thursday 25 November 2004).

I think it is worth saying that after both meetings were over I had a very strong sense that the families felt you had really listened to them. Even though many of the issues raised were, as you rightly pointed out 'a matter for Mr O'Hara', it was necessary from the point of view of the parents to have been able to convey to you their sorrow, dismay, and frustrations over the way they have been treated as they searched for the truth.

I know they have gone away feeling a new confidence based on their judgement that you sincerely wish to get to the truth of these matters.

On a personal note my thanks to you for according me the opportunity to continue lending support to the families through my inclusion at Tuesday and Thursday's meetings.

With sincere thanks

Maggie Reilly  
Chief Officer WHSSC

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